



CUSTOMER INFORMATION
SATURDAY 19th AUGUST • SUNDAY 20th AUGUST 2006
WESTON PARK STAFFORDSHIRE

WESTON PARK

Weston Park is situated on the A5 at Weston-under-Lizard just 30 minutes from central Birmingham. The park is set in 1000 acres of park and woodland and has the beautiful 11th Century Weston House within its grounds which was first mentioned in the doomsday book.

GETTING THERE

By Rail or Bus

If traveling by rail or bus then travel to Stafford or Wolverhampton rails stations, Arriva Buses will be providing a shuttle bus service from both of these stations to the festival site a return tickets is £7.50 payable when boarding the bus.

The bus times are as follows

Wolverhampton Bus Station
(1 minute walk from the rail station)

Friday 18 August
 Wolverhampton Bus Station to Weston Park
 9.30am - 10.20pm

Saturday 19 August
 Wolverhampton Bus Station to Weston Park
 9.30am - 3.30pm
 Weston Park to Wolverhampton Bus Station
 8.00pm - 12.30am *(Sunday Morning)*

Sunday 20 August
 Wolverhampton Bus Station to Weston Park
 11.00am - 3.30pm
 Weston Park to Wolverhampton Bus Stations
 7.00pm - 12.20am *(Monday Morning)*

Monday 21 August
 Weston Park to Wolverhampton Bus Station
 4.30am - 1.00pm

Stafford Rail Station

Friday 18 August
 Stafford Rail Station to Weston Park
 9.30am - 10.20pm

Saturday 19 August
 Stafford Station to Weston Park
 8.30am - 3.30pm
 Weston Park to Stafford Rail Station
 8.00pm - 12.30am *(Sunday Morning)*

Sunday 20 August
 Stafford Rail Station to Weston Park
 11.00am - 3.30pm
 Weston Park to Stafford Rail Station
 7.00pm - 12.20am *(Monday Morning)*

Monday 21 August
 Weston Park to Stafford Rail Station
 4.30am - 1.00pm

Buses will run continuously during these times.

National Rail Enquiries 08457 484950
or visit www.rail.co.uk

By Car

From M6 Southbound off at J12 then A5 Westbound for 10 miles to the V Festival
 From M6 Northbound off at J10a then M54 to J3 to the V Festival
 From South Wales M4 to A449 then A40 to M50, M5, M6 North as above
 From North East M1 to J28, then A38 to A5 Westbound to the V Festival
 From South East M40, M5, M6 Northbound as above or M1, M6 as above.
 There will be road signs as you approach the V Festival site to bring you in the most convenient entrance

THE FESTIVAL SITE

Car Parks

There is ample parking on site at £7 per vehicle which is payable on arrival. Please make sure you note which car park you are in, don't leave valuables in your car and ensure you lock it up.

Customers will generally attempt to leave the festival all at once which can cause congestion on the surrounding roads especially on Monday morning when local people are traveling to work. There are only a limited number of gates to exit the park and the egress can be slow. Please be patient, the police and stewards will do all they can to assist. Our advice is to stay calm, have breakfast and a cuppa and relax until the traffic has died down.

Keep updated with the traffic by tuning into Virgin Radio on frequencies 1215AM or 105.8FM (London) or Beacon FM 97.2FM or 103FM.

Dropping Off & Picking Up

There is a drop off/pick up point on site which you access from the A5. This is the only pick drop off/pick up point that should be used. Don't arrange to be picked up from any other point as usual routes may not be in operation and your driver may be prevented from getting there.

Camper Vans

There is a separate camper van area costing £40 per pitch, this must be paid prior to coming on site by calling See Ticket on 0870 060 3778. **You must exchange your camper van and weekend camping ticket for a wristband at the wristband exchange point on arrival.** There are no more than 4 weekend camping ticket holders allowed per pitch. You cannot pitch tents outside of your vehicle and no awnings are allowed. This isn't to spoil your fun it is due to fire safety regulations. Please note that camper vans will not be permitted in the car parks and you will not be permitted to sleep in vehicles in the car parks. You should have received a hanging card showing this sign. Please display this in your rear view mirror as you near the festival site. Vehicles other than camper vans, caravans and trailer tents will not be permitted into the camper van area

THE PARK

The festival site consists of the car parks, campsites and the arena which is where the stages are situated.

The village is an area within the arena that will remain open throughout most of the night with films showing in the JJB/Puma arena for people with weekend camping tickets.

On Saturday and Sunday the arena will open at 12 noon and close at 11pm when the bands finish. The Village will remain open as per above.

ONCE YOU ARRIVE ON SITE WEEKEND CAMPING TICKET HOLDERS

Campsites open at 10am on Friday 18th and close on Monday 21st at 12 noon.

The only ticket that enables you to camp is a **Weekend Camping Tickets only**. You must exchange your ticket on arrival for a wristband at the **Wristband Exchange Tent**, which is situated near the Welfare area. Make a note of which campsite you are camping in to enable you to locate it later.

Please ensure you wear your wristband all weekend. To remove it will invalidate it and you will not be allowed back into the campsites or the arena.

The various campsites will be opened at the organisers discretion. Please do not wait at unopened campsites as you may cause congestion and risk being moved on.

Please ensure you only camp in the designated areas. There are **FIRE LANES** in the campsites for emergency vehicle access, which are marked with white lines. **If you pitch your tent within the white lines it will be removed - even if you are not present. If you are in any doubt please check with a steward.**

Charity Tent Collection

The Rotary Club of Brewood & District will be on site on Monday collecting tents and other camping gear that has been left behind in a salvageable condition. This will all be collected, stored and used in international disasters such as the Tsunami of Boxing Day 2004 and the earthquake in Pakistan last year.

So please don't trash your tent if you don't want to take it home. You will see signs in the campsites for CHARITY TENT COLLECTION POINT, please leave your tent and any other camping gear you no longer want and it will be put to good use. And if you have the strength after your weekend to fold it away to save the Rotary Club time enabling them to collect more tents then that would be lovely!!

Campfires

As part of our licence, fires are not allowed in any area of the park. **Do not light campfires - they will be extinguished.** You are allowed camping stoves but please keep them well away from your tent.

Food & Drink

You can bring food and drink into the campsites but there is a strict **NO GLASS** policy. All drinks must be in collapsible plastic, foil or cardboard containers. **ALL GLASS WILL BE CONFISCATED.**

WEEKEND WITHOUT CAMPING TICKET HOLDERS

You are not permitted to camp on site and will need to exchange your ticket for a wristband upon arrival at the wristband exchange point, which is situated near the Welfare area.

DAY TICKET HOLDERS - SATURDAY AND SUNDAY

You are not permitted to camp on site and do not need to exchange your tickets for a wristband. Your ticket will allow you entry to the arena only on Saturday or Sunday (whichever day is printed on your ticket). Hand your ticket to the steward at the gate to the arena to have the stub removed. **Please ensure you have all of your belongings with you when you enter the arena as you will not be able to re-enter should you leave.**

The arena will open at 12 noon on Saturday and Sunday and close at 11pm each night.

USEFUL INFORMATION

Security Searches

You may be searched by stewards or the Police on entry to the festival. Please do not attempt to bring illegal substances on site as you stand a very real chance of being caught. Remember that some items you may think you need for camping can be considered an offensive weapon and may be confiscated. **Think carefully about what you pack for the weekend.**

Disabled Customers

If you are registered disabled there is a separate campsite, car park, viewing platforms and facilities at V. All disabled bookings should have been made as advertised through See Tickets on 0870 060 3778. You will be sent separate details with more information, if you need this information in an easy read format please email info@vfestival.com quoting your name and address. If you are registered disabled and haven't booked via See Tickets please email the festival office on info@vfestival.com giving your name and address and we will send you full information

Virgin Mobile Social, JJB/Puma Arena and Sponsor Arenas

We have set capacities in these areas, which by law we cannot exceed. If there is an artist you specifically wish to see please ensure you are there very early as we cannot guarantee admittance. Once these arenas have closed for an act, please do not wait outside as this could cause congestion issues. Please make your way to another stage and enjoy another artist.

Services

There are meeting points marked as Virgin Mobile Charging Points which will be numbered for your ease at various locations throughout the festival site. There are also information points, welfare services and organisations such as The Samaritans on site available for help and advice.

The AA is on site to help you should you have any problems with your vehicle. They can be found in the emergency service area near the on site Police Station. There are also full Police, Medical and Fire Services on site.

There are a number of cash machines.

Lost Property

All lost property should be handed in at the Welfare Tent. Anything found during the clean up operation or not claimed from the Welfare Tent during the weekend will be taken to the **V Festival Lost Property, Wolverhampton Civic Hall, North Street, Wolverhampton, WV1 1RQ**

If you think you have had something stolen please check the welfare tent before reporting it to the police.

Food & Drink

NO GLASS CONTAINERS ARE ALLOWED INTO THE SITE AT ALL. No alcohol is permitted to be taken into the arena. The only containers permitted in the arena will be those carrying non alcoholic liquid in collapsible plastic, foil or cardboard forms of not more than 1 litre.

We have a large selection of quality food stalls serving a variety of food on site. You can bring food and drink into the campsite but not the arena. Alcohol is permitted in plastic, foil or cardboard containers in the campsites but not the arena. There are a number of bars located around the site serving alcohol and soft drinks during licensed hours to over 18's only. The bars are operated on a token system. Tokens are purchased from the token booths then exchanged at the bar for drinks. Some token booths will remain open for 1 hour after the bars have closed so vouchers can be redeemed.

V operates the 'Challenge 21' policy if you look under 21 please do not be offended if we ask you for proof of age when you buy alcohol. Please bring proof of ID to show you are over 18. Do not buy alcohol for persons under the age of 18 if you do you risk being ejected from the festival. There are plenty of water pipes providing drinking water around the festival site. Bring a plastic bottle of not more than 1 liter to enable you to re-fill it and stay hydrated.

Free V alerts

If you've had your fill of trying to blag your way backstage, then let Virgin Mobile bring the backstage gossip to you. Text NORTH (for Stafford) or SOUTH (for Chelmsford) to 80310 for free V Festival info and gossip alerts. To sign up costs 3p for Virgin Mobile customers and standard off-net text rate for everyone else.

Mobile phone services

Virgin Mobile airtime will be on sale at the Moto Space located in the arena. You can also 'trial and dial' from here - borrow a super slim, super sleek Motorola V3i M for the weekend and only pay for it if you decide to take it home with you after V.

In addition, you can grab a fabulous inflatable chair or inflatable Motorola V3i M - the perfect festival freebie! If you're lucky enough to already own a Motorola phone, head to the Moto Space to personalise your phone - just choose an image or take a snap and away you go.

Recharge points

Look out for the numbered recharge points across the site. You can plug in your phone and power up, no matter which network you're with.

Got questions about the festival? Find the answers fast by asking the Virgin Mobile Moto Angels. They're manning the recharge points and they're equipped to answer any festival questions from where the nearest cash point is to what time the bands are performing.

Text the fest

You can text the fest and see your message up on the big screens either side of the V stage. It costs just 3p to text from a Virgin Mobile phone and standard network text rate for everyone else. Just save the correct number to your mobile phone in advance:

- Weston Park, Stafford - 80150
- Hylands Park, Chelmsford - 80995

COMMON SENSE

Rubbish

Please use the rubbish bins provided throughout the site. Our biggest problem on site is litter clearance and your help in keeping the environment clean would be greatly appreciated and mutually beneficial.

If you are camping please ensure you collect a bin bag when you collect your camping wristband, this is for your rubbish over the weekend. There are rubbish collection points in the campsites and you can deposit your bags within these.

Toilets

Please use the toilets provided throughout the site. We all know that festival toilets can sometimes be pretty horrible but it's you folks that use them and it's up to you to help us keep them clean. **Do not use the surrounding woods as toilets**, local people use them to walk in during and after the festival. If you are found in the woods your risk being ejected from the festival and your wristband confiscated.

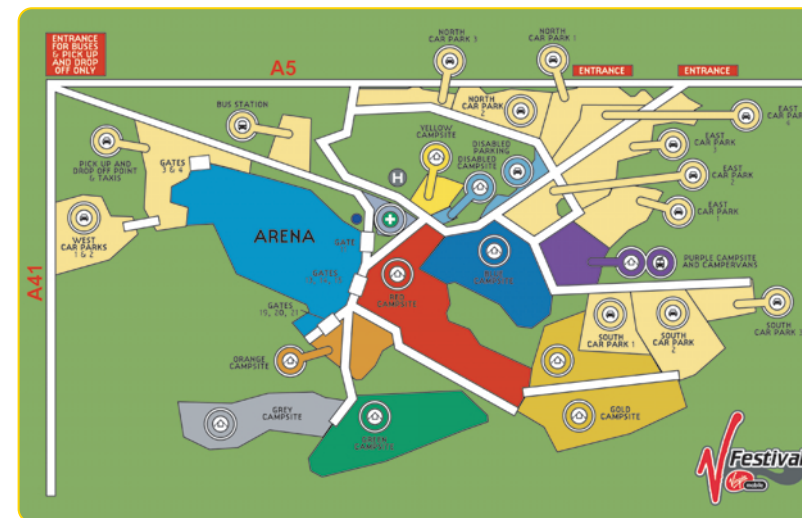
What To Bring

Bring adequate clothing for all weather conditions. Don't forget sunscreen and a sun hat as there is very little shade in the arena. Please remember that it can get very cold at night. You can visit www.vfestival.com and print off the 'what to pack' list.

Safety Information Protecting your possessions

- If you don't need it don't bring it, leave your valuables at home.
- Use inexpensive camping gear.
- Keep money and bankcards with you at all times and use a money belt.
- Don't bring an expensive camera, use a disposable one.
- If you know of anyone traveling to the V Festival to commit crime or see anyone acting suspiciously at the event please contact Crimestoppers anonymously on 0800 555111. You can also text the police direct by typing V Fest then your message to 60066. Or report suspicious persons to a steward or member of security.

CAR PARKING AT WESTON PARK IS £7 PER VEHICLE AND IS PAYABLE ON ARRIVAL AT THE FESTIVAL



WESTON PARK SITE MAP