

## Latitude Luxury Camping FAQ

### **What are the benefits to the Latitude Luxury Campsite?**

Staying on the Luxury Campsite means making your festival experience as relaxing and convenient as possible. From the moment you arrive in our private car park next to the campsite, we'll be on hand to help make Latitude the most chilled out festival experience imaginable.

Arrive in style - our concierge staff will help with your luggage on arrival, we'll then arrange your festival wristbands and accommodation while you enjoy a complimentary chilled bubbly to help you relax into the vibe of our luxury campsite.

The campsite also offers an A La Carte Restaurant, Cocktail Bar & Chill Out Area; Complimentary Full Breakfast each morning; 24 Hour Reception; Toilets & Showers; Spa & Salon sessions available to book, Kids Cinema Tent and Secret Arena Bar.

### **Does my Latitude Luxury accommodation give me access to the festival too?**

Festival Tickets are not included in your accommodation price, and must be booked separately. Everyone staying in your Latitude Luxury accommodation must have a Weekend Camping ticket to gain entry. If you do not already have your Latitude festival tickets, you can easily choose to add these to your order when you book your accommodation.

### **What are opening times and when do I have to leave the Latitude Luxury car park?**

Latitude Luxury is open from 2pm on Thursday 12th July until noon on Monday 16th July.

### **I have already purchased but cannot remember what is included in my accommodation (i.e. towels, lighting)?**

Please check exactly which accommodation structure you have purchased by checking your order confirmation email, and logging in to the [ticket website](#).

### **What items can I not bring into the Latitude Luxury Campsite?**

Certain items are not allowed within the arena or the campsites.

You may be body and/or bag searched at the entrances. Persons suspected of carrying items that may be used in an offensive or dangerous manner, or carrying out illegal activities onsite may be searched.

Not allowed within the festival site:

- Glass.
- Illegal substances.
- Nitrous oxide.
- Poppers.
- Legal Highs.
- NPS.
- Portable laser equipment and pens.
- Unauthorised professional film or video equipment\*.
- Electrical generators (including in campervan areas).
- Audio recorders.
- Megaphones.
- Air horns.
- Spray cans.
- Fireworks.
- Flares.

- Chinese or sky lanterns.
- Any item which may reasonably be considered for use as a weapon.
- Animals (other than registered guide or hearing dogs).
- Sound systems.
- Unofficial tabards or reflective jackets.
- Unauthorised items for trading, including any goods using unauthorised event logos.
- Excessive amounts of food, cigarettes and alcohol may be refused entry to the site.
- Drones.
- Laser pens.
- Blow torches.
- Aerosols over 250ml.
- Sound systems.
- Petrol Burner.

\*Pocket sized cameras and cameras with small detachable telephoto lenses for personal use will be allowed - up to 6 inch long. Professional cameras and video/audio equipment are strictly prohibited. Live video/audio recordings made without the permission of the artiste/promoter are prohibited.

#### CAMPING STOVES + BARBEQUES:

Please be careful when using any flame - gas canisters (max size 2.7kg) are allowed, as are barbeques but please be aware of your surroundings and try not to scorch the grass. We recommend the Green Heat base camp cookers and fuels, please never cook in your tent.

Rules and restrictions are the same across the festival site, so please check the [Latitude website](#). Please note this list may change between time of booking and the festival taking place - please refer to the Latitude website for the latest information.

**I still have some questions; do you have a number to discuss any queries?**

Yes, we can be reached on [vipnation@livenation.co.uk](mailto:vipnation@livenation.co.uk) or 0207 009 3484.