

## Terms and Conditions for Ticket Purchasing by 3 Payment Deposit Ticket Scheme

1. 'Adult Camping', 'Teen Camping and 'Under 12 Camping' tickets for The Big Feastival 2017 ("**Tickets**") can be bought using a Deposit Ticket Scheme ("**DTS**") that allows Tickets to be paid for over 3 payments (each an "**Instalment**"). The DTS is available to any customer buying a ticket between 27<sup>th</sup> October 2017 at 04:00 and 23<sup>rd</sup> March 2018 (the "**Eligibility Period**"), subject to Ticket availability. The Eligibility Period may be shortened or extended by us at our discretion. The first Instalment must be paid within the Eligibility Period.
2. The full price of your purchase of the £179.50 (per Adult Ticket), £104.50 (per Teen Ticket) and £37.25 (per Under 12 Ticket) £5.50 (special delivery to the UK), or £2.00 (collection at the box office by overseas customers will be charged as follows:

Instalment	Amount	Due date
First	£59 per Adult Ticket + £4.50 service charge = <b>£63.50</b>  £34 per Teen Ticket + £4.50 service charge = <b>£38.50</b>  £12 per Under 12 Ticket + £2.25 service charge= <b>£14.25</b>	Charged Immediately
Second	£58 per Adult Ticket £33 per Teen Ticket £12 per Under 12 Ticket	15 <sup>th</sup> April 2018
Final	£58 per Adult Ticket £33 per Young Person Ticket £11 per Under 12 Ticket  PLUS a per transaction delivery fee of £5.50 (special delivery to the UK), or £2.00 (collection at the box office by overseas customers)	15 <sup>th</sup> June 2018

3. Subject to paragraph 10 below, the first Instalment is non-refundable and no claim can be made to recover this money in any way whatsoever.
4. The first Instalment will be charged to your credit or debit card immediately. Each further Instalment will be automatically charged to your credit or debit card on or around the above due dates without further recourse to you, unless you contact Ticketmaster on 0333 321 9999 to pay the final Instalment before the due date. If your card is declined, you will be contacted for an alternative card. If we are not provided with an alternative card within 5 days of the due date, your Ticket will be void, but you will not receive a refund for the first Instalment.
5. A per transaction cost of delivery of the Ticket - £5.50 (special delivery to the UK), or £2.00 (collection at the box office by overseas customers) will be added to, and paid for at the time of, the final Instalment.
6. The transaction will be completed only once your payment of all Three Instalments have been processed, with the total of £179.50 (per Adult Ticket), £104.50 (per Teen Ticket) and £37.25 (per Under 12 Ticket), plus per transaction delivery fee, paid in full.
7. **If you do not pay the final Instalment in full in accordance with clause 4, you will lose (i) the first Instalment; and (ii) the Ticket(s) to which you were entitled under the DTS.**

8. The DTS requires that, at the time the first Instalment is made, you make a full commitment to purchase a Ticket and pay the full Ticket price plus booking fee and delivery cost.
9. It is recommended that you ensure that adequate funds are in place to process the payment of the Instalments on the dates set out in paragraph 2 above and that your credit or debit card does not expire before the final Instalment can be charged.
10. The first Instalment is non-refundable save where **The Big Festival** is cancelled. In all other circumstances, no claim can be made to recover this money in any way whatsoever.
11. These special Terms and Conditions are in addition to Ticketmaster's standard Purchase Policy <http://www.ticketmaster.co.uk/legal/purchase.html>
12. Tickets cannot be refunded or exchanged after your purchase has been completed, save as provided in Ticketmaster's purchase policy referred to in paragraph 11 above.