

Special Conditions for the Bros Meet & Greet Package

Where are the seats?

The seat location information is contained within the package details.

Will I be able to get anything signed by Bros?

A pre-signed photo will be included in your package. Due to time restrictions no extra autographs will be possible.

Will there be a photo opportunity to have my picture taken with Bros?

Yes, a professional camera will be used to take your picture with Bros. We will make your photograph/s available on www.smugmug.com, and will send you an access code by email following the event. Your photograph/s will be available for 60 days after which they may be deleted. Your photograph/s will be visible to the other attendees of the Meet & Greet that you attended. If you do not want your photograph/s uploaded to www.smugmug.com please let us know before the show.

Will I be able to take pictures during the Meet & Greet?

No, due to time restrictions it will not be possible to take pictures with your own camera.

Will video cameras or recording equipment be allowed?

Under no circumstances will video cameras or recording equipment be allowed into the concert, or the Meet & Greet.

When will the Meet & Greet take place?

The M&G event will take place before the show. Exact timings will be sent to you prior to the event and are subject to change – but please be prepared to arrive in late afternoon or early evening.

Where will the Meet & Greet take place?

Within the auditorium or another space at the concert venue.

How long will the event last?

The exact amount of time Bros will be able to spend with each M&G ticket holder will be determined by their schedule for the evening.

When will I receive my official tour gift, pre-signed photo and VIP laminate?

Our Event Host will present any included items to you upon arrival at the M&G event.

Will I be receiving information in the mail?

Yes, full instructions and an itinerary for the day will be sent to you within two weeks of the event.

Is there a customer service agent I can contact if I have any questions about my purchase?

You can contact VIP Nation via vipnation@livenation.co.uk or phone +44 (0)207 009 3484.