

BUSTED MEET & GREET SPECIAL CONDITIONS

Will all of the members of Busted be present at the Meet & Greet?

We anticipate all of the members of Busted will participate- though scheduling problems or other unforeseen circumstances may sometimes occur.

Will I be able to get anything signed by Busted?

Due to time restrictions the Meet & Greet does not include an autograph opportunity.

How does my name get into the tour programme?

We will contact you in March 2016 by email to collect your name(s) for the programme. If the email address you booked with changes before then, please contact us at vipnation@livenation.co.uk with Busted Name in the subject line to let us know. If you do not hear from us in March, please also contact us at vipnation@livenation.co.uk

Will there be a photo opportunity to have my picture taken with Busted?

Yes, a professional camera will be used to take pictures with the band- we will make your photograph's available on www.smugmug.com and will send you an access code by email following the event your photographs will be available for 60 days after which they may be deleted from the site. Your photograph's will be visible to the other attendees of the Meet & Greet that you attended - if you do not want your photograph's uploaded to www.smugmug.com please let us know beforehand.

Will I be able to take pictures during the Meet & Greet? Will video cameras or recording equipment be allowed?

No- due to time restrictions it will not be possible to take pictures with your own camera. Under no circumstances will video cameras or recording equipment be allowed into the concert or the Meet & Greet.

When and where will the Meet & Greet take place? How long will the event last?

We anticipate that the M&G event will take place pre-show around 6pm. Exact timings will be sent to you prior to the event and are subject to change. Please note the VIP Meet & Greet package time will differ from published show times - please be prepared to arrive earlier in the afternoon. It will take place within the auditorium or another space at the concert venue. The exact amount of time Busted will be able to spend with each M&G package holder will be determined by their schedule for the evening.

When will I receive the physical items listed in the package contents?

Our Event Host will present them to you upon arrival at the M&G event.

Will I be receiving information in the mail?

Yes, full instructions and an itinerary for the day will be sent to you within two weeks of the event. Customers outside the UK will receive this information by email.

Is there a customer service agent I can contact if I have any questions about my purchase?

You can contact VIP Nation via vipnation@livenation.co.uk or phone +44 (0)207 009 3484.