

Special Conditions for the Dua Lipa - First Loves Meet & Greet Package

Will there be a photo opportunity to have my picture taken with Dua Lipa?

Yes, a photographer will take your picture with Dua Lipa. We will make your photograph available on www.smugmug.com and will send you an access code by email following the event. Your photograph will be available for 60 days after which they may be deleted from the site. Your photograph will be visible to the other attendees of the VIP event that you attended - if you do not want your photograph uploaded to www.smugmug.com please let us know beforehand.

Will I be able to get anything signed at the Meet & Greet?

Due to time restrictions the Meet & Greet does not include an autograph opportunity - a signed Polaroid is included in the package.

Will I be able to take pictures during the Meet & Greet or Q&A?

No, due to time restrictions it will not be possible to take pictures with your own camera during the VIP event.

Can I give gifts/letters to the artist(s)?

You are welcome to bring these items with you to the Meet & Greet part of the event, however it will depend entirely on artist security and venue restrictions whether you can give them to the artist.

Will video cameras or recording equipment be allowed?

Under no circumstances will video cameras or recording equipment be allowed into the concert or the VIP event.

When will the VIP event take place?

The VIP event will take place before the show. Exact timings will be notified to you in the week prior to the event and are subject to change but please be prepared to arrive early.

Where will the VIP event take place?

Within the auditorium or another space at the concert venue.

How long will the event last?

The exact amount of time Dua Lipa will be able to spend with the VIP ticket holders will be determined by her schedule for the evening.

When will I receive my physical items included in the package?

Our Event Host will present your laminate, lanyard, Polaroid and tour gift to you at the VIP event.

Will I be receiving information via email?

Yes, full instructions and an itinerary for the day will be sent to you via email within one week of the event.

Is there a customer service agent I can contact if I have any questions about my purchase?

You can contact VIP Nation Europe via vipnation@livenation.co.uk or phone +44 (0)207 009 3484.