

# SOMERSAULT

## Somersault 2014 website info

Somersault Festival is working with live music charity, *Attitude is Everything* to ensure a more accessible and enjoyable experience for disabled customers and those with specific requirements. Behind the scenes, we're working harder than ever to make adjustments and additions to the festival in order to make it as accessible as possible.

### **Bookable Access Facilities:**

Once you have purchased a standard ticket for Somersault 2014, you can then register and book the following access facilities, upon the submission of evidence.

1. An Accessible Wristband
2. A 2-for-1 ticket for a carer/personal assistant\*
3. An Accessible parking space

\*Please note, the 2-for-1 scheme is only available to standard ticket holders, so children aged 10 and under are not eligible.

### **1) Accessible Wristband**

This grants access to all of the following accessible facilities on site:

- Viewing platform at Main Stage (unsheltered).
- Accessible toilets at viewing platform and Welfare tent (other accessible toilets are located in each of the main toilet blocks throughout the arena).
- Use of the Accessible Drop-off/Pick-up point (approximately 50m from the check-in point over green-field).
- Power chair charging points.
- Guide/hearing dog resting area located at the Welfare tent.
- Lowered bars, which will also have large-print menus.
- Induction loop at check-in point.
- Partnered local taxi service off site, for those requiring wheelchair-accessible vehicles.
- We are working to bring on-site BSL interpreters for ease of communication with guests who have hearing impairments.

Once you have registered for the Accessible Wristband and we have confirmed your application, you will receive a wristband at the check-in point when you arrive. If your 2-for-1 request is also approved, your PA will be given the same accessibility wristband and have the same access rights as you.

### **2) 2-for-1 Ticket for a carer/Personal Assistant**

We operate a '2-for-1' scheme where you are able to bring a Personal Assistant who gets free entry\*. These tickets are limited and is a scheme which is for the exclusive use of people who would otherwise be unable to attend Somersault unless they have the assistance of a carer on site. This 2-for-1 ticket must be confirmed by us in advance and is not an automatic privilege when registering as an accessible guest. As mentioned above, the 2-for-1 scheme is only available to standard ticket holders, so children aged 10 and under are not eligible.

\*Please note that a ticket will not be sent out to the PA prior to the event – They will be checked in with you when you arrive, based on the information you have provided us with. You will both receive an Accessible Wristband, allowing them the same access rights as you.

### **3) Accessible Parking**

While we strongly advise using public transport to try and lessen our carbon footprint, we are well aware that some people may require blue-badge parking due to mobility difficulties. We therefore have a blue-badge parking area, approximately 100m from the Accessibility check-in point over a green-field site.

To gain access to this parking area, you must register in advance for a Somersault Parking Permit, which we will send you in advance. You must display this permit in your car upon arrival – entry will not be granted without this.

**Applying for bookable Access provisions:**

If you wish to make use of any of the facilities listed above, please follow the steps below:

1. Purchase a standard ticket for Somersault
2. Follow up with an email requesting an Access Requirement form by contacting us via:

Phone: 0207 688 9000 and ask to speak to the Accessibility team in the Festivals department.

or

Email: [Sam.poulton@mamaco.com](mailto:Sam.poulton@mamaco.com)

We will then send you a short form to fill in, as well as requesting your booking reference confirmation email and official documentation that you are eligible for the facilities on offer.

Once your request has been confirmed by us, we will send you a detailed information pack in July and try our best to answer any questions you may have about accessibility at Somersault 2014. If your parking permit is confirmed, we will also send you a Somersault permit in advance, which you must display upon arrival.

If you wish to register for an Accessibility Wristband/PA/Blue-badge parking permit, you must do so by Sunday 3<sup>rd</sup> August 2014 (email) or Friday 4<sup>th</sup> July 2014 (post).

**Evidence accepted**

A photocopy/scan of one of the following official documents (dated within the past 12 months if DLA or Attendance Allowance) makes you automatically eligible for the Accessible Wristband or 2-for-1 Scheme. Please do *not* send the original copy.

- Front page of DLA letter
- Front page of Attendance Allowance letter
- Evidence that registered severely sight impaired
- Recognised Assistance Dog ID card

In addition, a copy of the following evidence is required in order to reserve an Accessible Parking space:

- Valid Blue Badge

**Please note**

We aim to operate on a case-by-case basis as we appreciate that each guest may have different requirements. If you have any questions, have a requirement that hasn't been catered for in these details or want to submit a different form of evidence which is not outlined in this page then please email [Sam.poulton@mamaco.com](mailto:Sam.poulton@mamaco.com) or call 0207 688 9000 and ask to speak with our Accessibility team in the Festivals department.

**Additional information:****Alternative formats for information**

All forms and information are available in large print upon request, using the contact details above.

**Toilets**

We provide at least one accessible toilet at each main toilet block in the arena, one at the main stage viewing platform and one at the Welfare tent. There will also be accessible toilets in the Accessible campsite. These will be 'festival style' portable units, and will be signposted and shown on the maps in your info pack.

**Showers**

There will be a wheelchair-accessible shower unit available at the Accessible campsite, please note that there are no wheelchair accessible shower units available in the General Admission campsite, family campsite, boutique campsite or camper van campsite.

**Induction loop**

There is an induction loop available at the Accessible check-in point, the location of this will be made clear in the access info.

### **Strobes**

Please note that strobe effects may be used at the event.

### **Medical services**

Our on-site medical services provide comprehensive medical advice and treatment facilities and are flexible in meeting specific needs. The location of these services will be available on the maps in your info pack and on site.

### **Access around the site**

Somersault is on a large green-field site with very few hard-standing paths. While there are some sheltered areas (marquees) it is mainly an open-air event. Weather and ground conditions may be variable and in times of extreme weather, mobility on the site may become very difficult. We ask you to consider this before purchasing a ticket.

The route from the registered blue-badge parking area/pick-up/drop-off point to the Main Arena is approximately 500m over a gravel pathway and green-field site. The Accessible campsite is approximately 150m from the Accessible parking/pick-up/drop-off point over hard-standing paths and green-field site.

A site map will be available in July and will be sent out in your information pack; copies of the map will also be available from the Information Tent on the day. More information about site layout can be made available on request from mid July onwards.

### **Pick-up/Drop-off point**

There is an Accessibility pick-up/drop-off point on site, stationed approximately 50m from the Accessibility check-in point and approximately 500m from the main arena entrance over gravel pathway and green-field site.

### **Parking**

If you have been confirmed for a Somersault Blue-badge parking permit, you will be directed to the necessary area upon arrival (directions in information pack which will be sent out) – You must clearly display the permit in your car before entering – This permit will be checked by our security. The Accessible parking area is approximately 50m from the check-in point.

Whether you are camping for the whole weekend or are staying off-site and require daily entry/exit, you will park in the same Accessibility parking area.