

Special Conditions for the Cimorelli VIP Packages

Will I be able to get anything signed?

Autograph opportunity is only available as part of the Ultimate Package. Due to time restrictions the Meet & Greet does not include an autograph opportunity.

Will there be a photo opportunity to have my picture taken with Cimorelli?

Yes, a professional photographer will take your picture with Cimorelli. We will make your photograph available on www.smugmug.com and will send you an access code by email following the event. Your photograph will be available for 60 days after which they may be deleted from the site. Your photograph will be visible to the other attendees of the Meet & Greet that you attended - if you do not want your photograph uploaded to www.smugmug.com please let us know beforehand.

Will I be able to take pictures during the Meet & Greet?

No, due to time restrictions it will not be possible to take pictures with your own camera.

Can I give gifts/letters to the artist(s)?

You are welcome to bring these items with you to the Meet & Greet, however it will depend entirely on artist security and venue restrictions whether you can give them to the artist.

Will video cameras or recording equipment be allowed?

Under no circumstances will video cameras or recording equipment be allowed into the concert or the Meet & Greet.

When will the Meet & Greet take place?

The M&G event could take place pre show (late afternoon/early evening) or post-show. Exact timings will be notified to you prior to the event and are subject to change.

Where will the Meet & Greet take place?

Within the auditorium or another space at the concert venue.

How long will the event last?

The exact amount of time Cimorelli will be able to spend with each M&G ticket holder will be determined by their schedule for the evening.

When will I receive my official VIP laminate & lanyard?

Our Event Host will present your laminate + lanyard to you upon arrival at the event.

Will I be receiving information via email?

Yes, full instructions and an itinerary for the day will be sent to you via email within two weeks of the event.

Is there a customer service agent I can contact if I have any questions about my purchase?

You can contact VIP Nation Europe via vipnation@livenation.co.uk or phone +44 (0)207 009 3484.