

Special Conditions for the Lady Gaga Ultimate Backstage VIP Package

Will I be able to get anything signed during the Ultimate Backstage experience?

Due to time restrictions the package does not include an autograph opportunity.

Will there be a photo opportunity to have a picture taken with Lady Gaga?

Yes, a photographer will take your group picture with Lady Gaga. Please note photographs will be taken in groups of 6 people. We will make your photograph available on www.smugmug.com and will send you an access code by email following the event. Your photograph will be available for 60 days after which they may be deleted from the site. Your photograph will be visible to the other attendees of the event that you attended - if you do not want your photograph uploaded to www.smugmug.com please let us know beforehand.

Can I give gifts/letters to the artist(s)?

You are welcome to bring these items with you to the Ultimate Backstage experience, however it will depend entirely on artist security and venue restrictions whether you can give them to the artist.

Will video cameras or recording equipment be allowed?

Under no circumstances will video cameras or recording equipment be allowed into the concert or the Ultimate Backstage experience.

When will the Ultimate Backstage package take place?

The VIP package will take place pre show (afternoon/early evening). Exact timings will be notified to you prior to the event and are subject to change.

How long will the event last?

Full details on timings will be confirmed via email within one week of the event.

When will I receive my official VIP laminate & lanyard & tour gift?

Our event staff will present your laminate, lanyard and tour gift to you upon arrival at the event.

Will I be receiving information via email?

Yes, full instructions and an itinerary for the day will be sent to you via email within one week of the event.

Is there a customer service agent I can contact if I have any questions about my purchase?

You can contact VIP Nation Europe via vipnation@livenation.co.uk or phone +44 (0)207 009 3484.