Special Conditions for 'The Big Reunion' Tour Meet & Greet Package – 2014 UK Boy Band Tour

Where are the seats?

The seat location information is contained within the package details (If purchased with a ticket).

Will I be able to get anything signed by members of 'The Big Reunion'?

Yes, we anticipate that you'll have the opportunity to get one item signed during the M&G event.

Which members of 'The Big Reunion' will attend the Meet & Greet?

Depending on the bands' schedule each night, there may be a different member from each group present at each event. Not all band members from each group will be available for the Meet & Greet each night.

Will there be a photo opportunity to have my picture taken with members of 'The Big Reunion'?

Yes, a professional camera will be used to take your picture with some of the members of 'The Big Reunion'. A digital copy of the photograph will sent to you following the event, via email.

Will I be able to take pictures during the Meet & Greet?

No, due to time restrictions it will not be possible to take pictures with your own camera.

Will video cameras or recording equipment be allowed?

Under no circumstances will video cameras or recording equipment be allowed into the concert or the Meet & Greet.

When will the Meet & Greet take place?

The M&G event could take place pre show (late afternoon/early evening) or post-show. Exact timings will be notified to you prior to the event and are subject to change.

Where will the Meet & Greet take place?

Within the auditorium or another space at the concert venue.

How long will the event last?

The exact amount of time members of 'The Big Reunion' will be able to spend with each guest will be determined by their schedule for the evening.

When will I receive my official tour programme and tour laminate?

We will send your laminate to you within two weeks of the show* – please keep it safe and bring it with you to gain access to the M&G. Our Event Host will present your tour programme to you upon arrival at the M&G event.

Will I be receiving information in the mail?

Yes, full instructions and an itinerary for the day will be sent to you within two weeks of the event.*

Is there a customer service agent I can contact if I have any questions about my purchase?

You can contact VIP Nation via vipnation@livenation.co.uk or phone +44 (0)207 009 3484. If you purchased your package from a third party, please refer your enquiry to your point of purchase.

*Customers outside the UK will receive email instructions within two weeks prior to the event with collection instructions for their package.