

# ZOE SUGG AKA ZOELLA BOOK SIGNINGS

## FAQS

### Frequently Asked Questions

#### **Can I have merchandise signed?**

Unfortunately due to time limitations only copies of *Girl Online On Tour* can be signed

#### **Can I bring my friends?**

No, all those queuing MUST have a ticket. Due to Zoe's popularity, we cannot allow non-signing customers access to view the signing. To avoid disappointment, we must stress that **there will be no opportunity to see Zoe for non-ticket holders.**

#### **What if I want or already have an additional copy of the book?**

Alongside, the book, souvenir tour poster & fabric wristband that you will receive on presentation of your ticket, you may bring or purchase ONE additional copy of the book for Zoe to sign (additional copies will be available for sale on the day).

Zoe will sign a maximum of two books/ person

#### **Can I meet Zoe or watch the signing if I haven't bought a book or have a ticket?**

Unfortunately, due to the popularity and therefore security measures in place, we cannot allow non-signing customers access to view the signing. To avoid disappointment, we must stress that **there will be no opportunity to see Zoe for non-ticket holders.**

#### **Customers Under the age of 14**

Please note that any customers under the age of 14 years old attending the signing MUST be accompanied by an adult. The accompanying adult will not need a ticket and will not be able to have additional copies of the book signed. Due to time and space restrictions, accompanying adults may not be able to access the signing area.

#### **What time can we start queuing?**

Early arrivals will be turned away. **Anyone arriving to the venue earlier than 1 hour before the start of the signing will be asked to return later.**

#### **Can I have my picture taken with Zoe?**

Due to time restrictions unfortunately there will be no opportunity for posed photos/ selfies with Zoe. But photos from the queue will be facilitated

#### **What if I lose my ticket?**

To queue for the signing you must have your ticket. We cannot replace any lost tickets.

**I am under 14. Can I still attend?**

Yes. Anyone under the age of 14 years must be accompanied by an adult. Any accompanying adults will not need a ticket. Due to time and space limitations only one child can only be accompanied by one adult and accompanying adults may not be able to access the signing area.

**What time does the event finish?**

Due to the nature of the event, the end time will be determined by the promoters on the day. We anticipate a maximum event duration of 3 hours. Please arrive by the signing start time to avoid disappointment

**How many books can I have signed?**

A maximum of 2 books per person.

**If I cannot make the event on the day, can I have a book reserved and signed?**

Unfortunately due to the unique element of this event we cannot reserve or have copies signed for those unable to attend on the day