



**BBC Radio 6 Music Festival by Night
Friday 24th March 2017, O2 Academy Glasgow**

Additional information for ticket holders

6Music Festival is almost here and by now you should have received your tickets for the event. If you have still not received them please contact the Ticketweb customer service team through their Help Desk <https://help.ticketweb.co.uk/contact-customer-services/>, or on 0333 321 9990. Please have your reference number to hand.

Please note that ID in the form of either the credit/debit card which the tickets were purchased with or a UK passport or driving licence will need to be presented by the lead booker upon arrival at the venue to gain entry. The name of the lead booker is printed on each ticket. If you have booked more than one ticket your guests must arrive at the concert at the same time as you. Failure to do so may result in guests being turned away.

If you are collecting tickets you will be able to do so from the main venue Box Office.

Please note there is no re-entry to the venue

What time does the event start and finish?

Doors at the O2 Academy Glasgow will open at 6pm for ticket holders. The first act on at 6.50pm. We expect the event will finish at approximately 11.30pm. Please note that timings may be subject to change

How do you get to the venue?

Please click here for transport and travel advice about getting to the O2 Academy Glasgow <https://www.academymusicgroup.com/o2academyglasgow/venue-info#getting-here>

How old do you have to be to attend?

You need to be aged 18 or over to attend this event.

You may be required to provide photographic ID in the form of a passport or driving licence. Please click here to view all 6Music Festival Terms and Conditions

<http://www.bbc.co.uk/programmes/articles/53kyZwmFBwBQrR4X0scPPnp/terms-and-conditions>

Is there food and drink at the event?

There will be 6 bars in use across all levels of the venue serving a range of alcoholic and non-alcoholic drinks. The O2 Academy Glasgow operates a challenge 25 policy. Food options available to purchase at this venue are minimal, mostly restricted to small snacks.

Is there a cloakroom?

Yes, there is a cloakroom in the venue which charges £2 per item.

What access facilities are available for disabled customers?

BBC 6 Music Festival and its venue partners are committed to ensuring this event is accessible as possible for everyone. Full details about the venues accessibility features can be found here:

<http://www.bbc.co.uk/programmes/articles/458QLspF4mQBWGHJvj6N20F/disabled-access-information>

Join the conversation!

Follow BBC 6Music's Twitter <https://twitter.com/bbc6music> for exclusive backstage action from some of your favourite artists and the latest news about the event. If you're Tweeting remember to put #6MusicFestival in your tweets to join the conversation.

Don't forget our galleries on Facebook <https://www.facebook.com/BBCRadio6Music> to keep you up to date on the day's events!

We look forward to seeing you soon

The 6 Music Events Team