

## **Special Conditions for the Ozzy Osbourne Dressing Room Package**

### **Will I be able to get anything signed by Ozzy Osbourne?**

Due to time restrictions the Dressing Room package does not include an autograph opportunity.

### **Will there be a photo opportunity to have my picture taken with Ozzy Osbourne?**

Yes, a professional camera will be used to take your picture with Ozzy Osbourne. We will make your photograph/s available on [www.smugmug.com](http://www.smugmug.com), and will send you an access code by email as part of the pre-event arrival instructions. Your photograph/s will be available for 60 days after which they may be deleted from [www.smugmug.com](http://www.smugmug.com). Your photograph/s will be visible to the other attendees of the Dressing Room upgrade that you attended. If you do not want your photograph/s uploaded to [www.smugmug.com](http://www.smugmug.com) please let us know at registration before the event.

### **Will I be able to take pictures during the Dressing Room upgrade? Will video cameras or recording equipment be allowed?**

Under no circumstances will video cameras or recording equipment be allowed into the Dressing Room.

### **When will the Dressing Room upgrade take place?**

The Dressing Room upgrade will take place at the show/festival. Exact timings and location will be sent to you by email prior to the event and are subject to change.

### **When will I receive my Collectible Ozzy Osbourne 2018 VIP Gift Item, Official Laminate, Backstage wristband and Commemorative Ozzy Osbourne 2018 Concert Ticket?**

Our Event Host will present your gift, laminate and commemorative concert ticket to you upon arrival at the Dressing Room upgrade registration.

### **Is there a customer service agent I can contact if I have any questions about my purchase?**

You can contact VIP Nation on [vipnation@livenation.co.uk](mailto:vipnation@livenation.co.uk).