

## Terms and Conditions for Ticket Purchasing by Instalment plan 2017

1. 'Weekend' tickets for Latitude Festival 2017 ("**Tickets**") can be bought using an Instalment Plan that allows Tickets to be paid for over three (3) payments (each an "**Instalment**"). The Instalment Plan is available to any customer buying a Ticket between 3rd November 2016 at 10am and 31<sup>st</sup> December 2016 at 18:00 pm (the "**Eligibility Period**"), subject to Ticket availability. The Eligibility Period may be shortened or extended by us at our discretion. Subject to paragraph 10 below, the first Instalment (including booking fee) is non-refundable and must be paid within the Eligibility Period.
2. The full price of your purchase of each Ticket will be charged as follows:
  - a. "Weekend Adult Ticket" **£205.50** (two hundred and five pounds and fifty pence sterling) (face value of £197.50 plus a £8 per Ticket booking fee) plus a per transaction delivery fee will be charged as follows:

Instalment	Amount	Due date
<b>First</b>	<b>£58</b> per Ticket (including a £8 booking fee per Ticket)	<b>Charged Immediately</b>
<b>Second</b>	<b>£50</b> per Ticket	<b>1<sup>st</sup> February 2017</b>
<b>Third</b>	<b>£50</b> per Ticket	<b>1<sup>st</sup> March 2017</b>
<b>Fourth</b>	<b>£47.50</b> per Ticket + Secure post fee per transaction	<b>3<sup>rd</sup> April 2017</b>

- b. "Weekend Teen Ticket" **£140.50** (One hundred and forty pounds and fifty pence sterling) (face value of £132.50 plus a £8 per Ticket booking fee) plus a per transaction delivery fee will be charged as follows:

Instalment	Amount	Due date
<b>First</b>	<b>£43</b> per Ticket (including a £8 booking fee per Ticket)	<b>Charged Immediately</b>
<b>Second</b>	<b>£35</b> per Ticket	<b>1<sup>st</sup> February 2017</b>
<b>Third</b>	<b>£35</b> per Ticket	<b>1<sup>st</sup> March 2017</b>
<b>Fourth</b>	<b>£27.50</b> per Ticket + Secure post fee per transaction	<b>3<sup>rd</sup> April 2017</b>

3. Subject to paragraph 10 below, the first Instalment is non-refundable and no claim can be made to recover this money in any way whatsoever. The first Instalment includes a per Ticket booking fee and as set out above which, subject to paragraph 10 below, is also non-refundable.
4. The first Instalment (including booking fee) will be charged to your credit or debit card immediately upon your election to purchase the Ticket during the Eligibility Period. The Second instalment will be automatically charged to your credit or debit card on or around the above due date (1<sup>st</sup> Feb 2016), the Third instalment will be automatically charged to your credit or debit card on or around the above due date (1<sup>st</sup> March 2017) and the final Instalment will be automatically charged to your credit or debit card on or around the above due date (3<sup>rd</sup> Apr 2017), both without further notice to you, unless you contact Ticketmaster on 0333 321 9999 to pay the second, third and final Instalments before the due dates. If your card is declined, you will be contacted for an alternative card. Any alternative card must belong to, and be in the name of, the original purchaser. If we are not provided with an alternative card within 5 days of the applicable due date for which payment is

due, your purchase of the Ticket will be cancelled and your Ticket void, and you will not receive the Ticket or a refund for the first Instalment (including booking fee).

5. Tickets will be dispatched to you via Secure delivery once all payments have been successful and booking finalised.
6. The transaction will be completed only once your payment of all Instalments has been processed, with the totals as set out in Paragraph 2, paid in full.
7. **If you do not pay the final Instalment in full in accordance with paragraph 4 above, you will lose (i) the first Instalment (including booking fee); and (ii) the Ticket(s) to which you were entitled under the Instalment Plan.**
8. The Instalment Plan requires that, at the time the first Instalment is made, you make a full commitment to purchase a Ticket and pay the full Ticket price plus booking fee.
9. It is recommended that you ensure that adequate funds are in place to process the payment of all four Instalments on the dates set out in paragraph 2 above and that your credit or debit card does not expire before the final Instalment can be charged.
10. The first Instalment (including booking fee) is non-refundable save where Latitude Festival 2017 is cancelled. In all other circumstances, no claim can be made to recover this money in any way whatsoever.
11. These special Terms and Conditions are in addition to Ticketmaster's standard Purchase Policy [http://www.ticketmaster.co.uk/legal/purchase.html?tm\\_link=tm\\_home&i\\_purchase=1](http://www.ticketmaster.co.uk/legal/purchase.html?tm_link=tm_home&i_purchase=1).
12. Tickets cannot be refunded or exchanged after your purchase has been completed, save as provided in Ticketmaster's purchase policy referred to in paragraph 11 above.