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## LONDON RESTAURANT FESTIVAL 2016

### Ultimate Gastronomic Weekend FAQs

- **Can I book as a single?** Unfortunately this event is sold in pairs only and single tickets cannot be purchased.

- **Can I come down early and stay for the Friday evening?** Absolutely, please contact London Restaurant Festival at [info@londonrestaurantfestival.com](mailto:info@londonrestaurantfestival.com) about any additional nights or upgrades you wish to make, LRF will then pass this information onto the Andaz. The Saturday UGW night will be covered and when you check out you will pay for any upgrades or additional nights.

- **Can we get discount for any extra nights we wish to stay?** Yes you can get a discount, if you go onto [londonrestaurantfestival.com](http://londonrestaurantfestival.com) and go onto the Travel page you can book through there. *(Subject to availability. An agreed discounted rate has already been confirmed and this rate can be booked through LRF).*

- **What is the itinerary?**

#### Saturday

11:45am – Champagne Gourmet Odyssey begins

5:00pm – Return to the hotel.

6:00pm – Wine Tasting in the Andaz hotel. Optional and complimentary.

Evening at your leisure.

#### Sunday

Breakfast is served at The Andaz

12pm or 2pm Lunch hosted by Michel Roux at The Landau. *Two sittings - you will be allocated a time on arrival.*

3pm onwards – VIP Tour of Fortnum and Mason



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- **What happens if I arrive a bit late on the Saturday?** The Champagne Gourmet Odyssey begins at 11:45 – if you arrive late let an LRF representative know and we will organise for you to catch up. If you are running late or are aware you may be late please let us know on +44 7464 483 787 or [z.mallett@londonrestaurantfestival.com](mailto:z.mallett@londonrestaurantfestival.com).

-**What if I don't like Champagne?** If you don't like champagne that's not a problem, just let us know before hand [z.mallett@londonrestaurantfestival.com](mailto:z.mallett@londonrestaurantfestival.com) and we will arrange a suitable alternative of still wine or soft drinks.

- **What time is the lunch with Michel Roux?** There will be two sittings – one at 12pm and one at 2pm you will allocated a time on arrival, however you will have the option to change.

- **Do I have to do the Fortnum & Mason food hall tour?** You don't have to participate in the tour if you don't want to – however this is a complimentary part of the weekend package and it will be a great experience.

- **Can I use the Andaz hotel Spa?** Yes, you will have access to the Andaz Health Club. The Andaz Health Club is complimentary – there is only a charge for treatments.

- **What type of room will we be getting / What if I want to upgrade my room at The Andaz?** If you would like to either upgrade your room from a Standard Room, or arrange to stay for either the Friday or Sunday nights, please contact London Restaurant Festival at [info@londonrestaurantfestival.com](mailto:info@londonrestaurantfestival.com), once you have purchased your ticket.

- **Do I have to stay at the Andaz?** The Andaz is the only hotel we offer within the package, if you do not wish to stay at the Andaz unfortunately we cannot offer an alternative hotel. If you wish to book in somewhere else the cost of the package will not be discounted.

- **Are there any events put on by LRF that I can attend on Saturday evening?** LRF events on Saturday, are in the day which you will be attending. There will be a complimentary wine tasting in the Andaz hotel on Saturday evening, put on by LRF. The LRF team will also be able to inform you of some great restaurants you can visit around London.



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- **The website states that the event starts *from 11.45* on Saturday, is this the time we have to arrive at the hotel or the time we have to be at Champagne Gourmet Odyssey event?** Champagne Gourmet Odyssey starts at 11:45am so we advise getting to the hotel and checking your bags from around 10:30am so you have plenty of time to relax before the event starts.

-**What time is check in/check out?** Check-in is at 2pm. Champagne Gourmet Odyssey begins at 11:45 am, however you can leave your bags with the hotel upon your arrival (*we advise arriving for 10:30am*). You will also have access to the Andaz Health club if you wish to freshen up. Check-out is at 12 noon. You can leave your bags with the hotel while you attend the day's events.

- **Can I leave my bags at the hotel on Sunday after check out and collect them later on?** Yes, the hotel will hold your bags until you return.

- **How do we travel around to each of these events, do you provide travel?**

We will be providing travel for the Champagne Gourmet Odyssey event only. For this event you will be picked up from the Andaz hotel and will be dropped back at the Andaz after the event.

For all other events you can travel via London's excellent transport links. We will provide you with detailed maps and instructions so you can travel around with ease.