

## Terms and Conditions for Ticket Purchasing by Deposit Ticket Scheme

1. 'Weekend VIP' tickets for Lovebox 2017 ("Tickets") can be bought using a Deposit Ticket Scheme ("DTS") that allows Tickets to be paid for over three (3) payments (each an "Instalment"). The DTS is available to any customer buying a ticket between 21<sup>st</sup> February 2017 at 09:00am and 30<sup>th</sup> April 2017 at 6pm (the "Eligibility Period"), subject to Ticket availability. The Eligibility Period may be shortened or extended by us at our discretion. The first Instalment must be paid within the Eligibility Period.
2. The full price of your purchase of the Ticket (being £145.00 per ticket plus a per transaction delivery fee of £7.00 for special delivery to the UK or £2.75 for collection at the box office by overseas customers) will be charged as follows:

Instalment	Amount	Due date
First	£48.34 per Ticket	Charged Immediately
Second	£48.33 per Ticket	15 <sup>th</sup> May 2017
Final	£48.33 per Ticket, PLUS a per transaction delivery fee of £7.00 (special delivery to the UK) or £2.75 (collection at the box office by overseas customers)	15 <sup>th</sup> June 2017

3. Subject to paragraph 10 below, the first Instalment is non-refundable and no claim can be made to recover this money in any way whatsoever.
4. The first Instalment will be charged to your credit or debit card immediately. The second Instalment will be automatically charged to your credit or debit card on or just after the 15th May 2017, The final Instalment will be automatically charged to your credit or debit card on or just after the 15th June 2017 without further recourse to you, unless you contact Ticketmaster on 0844 999 9999 to pay the final Instalment before the due date. If your card is declined, you will be contacted for an alternative card. If we are not provided with an alternative card within 5 days of the due date, your Ticket will be void, but you will not receive a refund for the first Instalment.
5. A per transaction cost of delivery of the Ticket (£7.00 for special delivery to the UK or £2.75 for collection at the box office by overseas customers) will be added to, and paid for at the time of, the final Instalment.
6. The transaction will be completed only once your payment of both Instalments have been processed, with the total of £145.00 (plus per transaction delivery fee) paid in full.
7. **If you do not pay the final Instalment in full in accordance with clause 4, you will lose (i) the first Instalment; and (ii) the Ticket(s) to which you were entitled under the DTS.**
8. The DTS requires that, at the time the first Instalment is made, you make a full commitment to purchase a Ticket and pay the full Ticket price plus booking fee and delivery cost.
9. It is recommended that you ensure that adequate funds are in place to process the payment of both Instalments on the dates set out in paragraph 2 above and that your credit or debit card does not expire before the final Instalment can be charged.
10. The first Instalment is non-refundable save where **Lovebox 2017** is cancelled. In all other circumstances, no claim can be made to recover this money in any way whatsoever.
11. These special Terms and Conditions are in addition to Ticketmaster's standard Purchase Policy <http://www.ticketmaster.co.uk/legal/purchase.html>

12. Tickets cannot be refunded or exchanged after your purchase has been completed, save as provided in Ticketmaster's purchase policy referred to in paragraph 11 above.