

Terms and Condition for ticket purchase by Ticket Instalment Scheme

1. **'Saturday Day'** tickets & **'Sunday Day'** tickets ' for Virgin V Festival 2017, Hylands Park, Chelmsford can be bought using a Ticket Instalment Scheme (TIS), which allows eligible customers to pay for tickets over a THREE payments (the 1st payment being non-refundable), subject to ticket availability. The TIS is available to any customer buying a ticket between **12:00 on 5th MAY 2017 and 23:59 on 31st MAY 2017**. The number and amount of payments and ticket prices will vary depending on when a ticket is booked and will be confirmed in the then current TIS terms and conditions.

2. The TIS on the below terms is available to any customer buying a ticket between **12:00 on 5th MAY 2017 and 23:59 on 31st MAY 2017**. (inclusive). ("**Eligibility Period**"), subject to ticket availability and allows eligible customers to pay for a ticket over THREE (3) instalments (each an "**Instalment**" and together the "**Instalments**"). The first instalment is non-refundable and must be paid within the Eligibility Period.

3. The full price of your purchase of a ticket will be charged as follows:
 - a) **'Saturday Day Ticket'** or **'Sunday Day Ticket'** (**£97.90** per ticket plus a per transaction delivery fee- **£5.50** -UK and Northern Ireland, **£13.50** – Europe (EU) and USA), **£18.50** – rest of the world.

Instalment	Amount	Due Date (payments will be taken on or around the dates below)
1st	£20 per ticket (£11.10 plus a per ticket service charge of £8.90)	Immediately
2nd	£40	3 rd July
3rd	£37.90	1 st August

4. Subject to paragraph 11 below, the first Instalment is non-refundable and no claim can be made to recover this money in any way whatsoever. The first instalment includes a per ticket service charge of £8.90, which, subject to paragraph 11 below, is also non-refundable.

5. The first Instalment will be charged to your credit or debit card immediately upon your election to purchase the ticket during the Eligibility Period. Each subsequent Instalment will be automatically charged to your credit or debit card on or around the dates as set out in the relevant table in paragraph 3 above, without further recourse to you. If your card is declined, you will be contacted for an alternative card. Any alternative card used must belong to, and be in the name of, the original purchaser. If we are not provided with an alternative card within 5 (five) days of the

relevant due date, your ticket will be void and the first Instalment paid by you (including the service charge) will be forfeited.

6. The per transaction cost of delivery (**£5.50** -UK and Northern Ireland, **£13.50** – Europe (EU) and USA), **£18.50** – rest of the world. will be added to, and paid for at the time of, the last Instalment.
7. The transaction will be completed only once your payments of all THREE (3) Instalments have been processed.
8. If you do not pay any of the Instalments in full in accordance with paragraph 5, you will lose: (i) the first Instalment (including service charge) and (ii) the ticket(s) to which you were entitled under the TIS).
9. The TIS requires that, at the time the first Instalment is made, you make a full commitment to purchase a ticket and to pay the full ticket price plus the applicable service charge and delivery costs.
10. It is recommended that you ensure that adequate funds are available on your debit or credit card to ensure that payments are processed on the due dates, as set out in paragraph 3 above and that your credit or debit card does not expire before the final Instalment can be charged.
11. The first Instalment (including the service) is non-refundable, save where Virgin V Festival 2017 – Hylands Park, Chelmsford is cancelled. In all other circumstances, no claim can be made to recover this money in any way whatsoever.
12. These special terms and conditions are in addition to Ticketmaster's purchase policy available at <http://www.ticketmaster.co.uk/legal/purchase.html> as well Virgin V Festival 2017 – Hylands Park, Chelmsford Ticket terms and conditions available at <http://www.vfestival.com/ticket-terms-and-conditions>
13. Tickets cannot be refunded or exchanged after your purchase has been completed, save as provided in Ticketmaster's purchase policy referred to in paragraph 12 above.
14. If you have any queries regarding the Ticket Instalment Scheme, please contact us: hello@vfestival.com