

WESTON PARK

Weston Park is situated on the A5 at Weston-under-Lizard just 30 minutes from central Birmingham. The park is set in 1000 acres of park and woodland and has the beautiful 11th century Weston House within its grounds, which was first mentioned in the doomsday book.

HOW TO GET THERE

Big Green & See Tickets Coaches

If you have booked a festival and coach travel package with one of the above you must travel to the festival via your booked coach. Tickets will only be handed to you on the coach or when you disembark at the festival

If you have not yet decided how to travel to the festival why not get green, have fun on route and go by coach? Visit www.vfestival.com for information on how to book travel to the Festival

By Rail or Bus V FESTIVAL - SHUTTLE BUS SERVICE 2011 National Express West Midlands will be operating a £8 return shuttle bus service from Wolverhampton Bus Station (50 meters from the Bus Station) and Statford Rail Station to Weston Park and back. They will run up to every 15 minutes during the times detailed below

Wolverhampton Bus Station (2 minutes walk from the Rail Station)

Wolverhampton - Fryer Street (2 minutes walk from the Rail Station) FRIDAY 19 AUGUST Wolverhampton Bus Station to Weston Park 8.00am - 10.30pm SATURDAY 20 AUGUST Wolverhampton Bus Station to Weston Park 9.30am - 3.30pm Weston Park to Wolverhampton Bus Station 8.00pm - 12.30am (Sunday Morning) SUNDAY 21 AUGUST

Wolverhampton Bus Station to Weston Park 10.30am - 3.30pm Weston Park to Wolverhampton Bus Station 7.00pm - 12.30am (Monday Morning)

MONDAY 22 AUGUST Weston Park to Wolverhampton Bus Station 4.30am - 12.30pm

Stafford Rail Station FRIDAY 19 AUGUST Stafford Rail Station to Weston Park 8.00am - 10.30pm SATURDAY 20 AUGUST Stafford Rail Station to Weston Park 9.30am - 3.30pm Weston Park to Stafford Rail Station 8.00pm - 12.30am (Sunday Morning) SUNDAY 21 AUGUST Stafford Rail Station to Weston Park 10.30am - 3.30pm Weston Park to Stafford Rail Station 7pm - 12.30am (Monday Morning)

MONDAY 22 AUGUST Weston Park to Stafford Rail Station 4.30am - 12.30pm

Aliftshare.com

Save money, save the planet and meet new people all at the same time. We've teamed up with www. Liftshare.com to make sharing transport to V Festival a lot easier. By car sharing you can share the travelling costs, reduce CO₂ emissions and cut congestion possibly resulting in you arriving at V Festival much easier.

Car and Campervans FROM LIVERPOOL,

MANCHESTER & NORTH WEST: M6 South to J12 then follow directional

signs to V Festival FROM NORTH WALES, WIRRAL & CHESHIRE: Use A49, A41 south then follow directional signs to V Festival FROM M6 NORTHBOUND:

off at J10a then M54 to J3 to the V Festival - No access to V via M6 J12 northbound

CUSTOMER INFORMATION SATURDAY 20 AUGUST & SUNDAY 21 AUGUST 2011 ESTON PARK STAFFORDSHIRE

FROM SOUTH WALES:

M4 to A449 then A40 to M50, M5, M6, M54 J3 FROM NORTH EAST:

M1 to J23A, then A42, M42, M6 Toll off at Junction T8, A460, M54 J3 FROM SOUTH EAST:

M40, M5, M6 Northbound as above or M1, M6 as above

There will be road signs as you approach the V Festival. Failure to follow the signed routes may prevent entry to the park. Road closures are in place so DO NOT follow your Sat Nav, but DO follow all directional signs.

Keep updated with festival traffic by tuning into Absolute Radio 105.8FM in London, 1215AM & digital nationwide or Beacon FM on 97.2FM.

Customers will generally attempt to leave V Festival at the same time which can cause congestion on the surrounding roads especially on Monday morning when local people are travelling to work. There is only a limited number of gates to exit the park so the egress can be slow. Please be patient, the stewards and police will do all they can to assist. Our advice is to stay calm, have breakfast and a cuppa and relax until the traffic has died down

The AA will be at V Festival to help you should you have any problems with your vehicle. They can be found next to the festival Police Station.

Do not take drugs or drink alcohol and drive. Look after yourself and others by ensuring you are fit to drive before you leave V Festival.

GETTING A LIFT

There is a drop off/pick up point located off the A5, please follow the directional signage as you near V Festival. This is the only pick up/drop off point that is to be used. Don't arrange to be picked up from anywhere else as usual routes may not be in operation and your driver may be prevented from accessing the location.

ARRIVING AT V FESTIVAL

The festival site consists of the car parks, campsites and the arena which is where the stages are situated.

Opening Times

Car parks - 8am on Friday

Campsites - 9am on Friday

The Arena - Approximately 1.00pm on Friday for campers only, 12 noon on Saturday and Sunday.

The village is an area within the main arena that will remain open throughout most of the night with films showing in the Arena (Stage 3) for weekend campers. This area will remain open after 11pm on Friday and Saturday nights until approximately 4am on Saturday and Sunday

Weekend Camping Ticket Holders

Weekend camping ticket holders must exchange their ticket for a wristband on arrival at the wristband exchange tent marked on the map. Ensure you make a note of which campsite you camp in to find it later.

You must wear your wristband all weekend, to remove it will invalidate it and you will not be allowed back into the campsites or the arena. Replacement tickets and wristbands will not be given under any circumstances.

Campsites are opened at the organisers discretion. Please do not wait at unopened campsites as you may cause congestion and risk being moved on.

There are fire lanes within every campsite which are marked with white lines on the grass. Please do not pitch tents within these lanes. If you do pitch your tent within the fire lanes it will be removed, even if you are not present. If you are in any doubt please check with a . steward

Please collect a bin bag on arrival and use it over the weekend in the campsites. There are rubbish and recycling collection points where you can deposit your bags or any recycling you have.

Weekend without Camping Ticket Holders You are not permitted to camp on site and do not need to exchange your ticket for a wristband. Your ticket will have 3 sections; the left hand is to be handed in to the stewards at the gate on Saturday, the right hand on Sunday and the centre is to be retained by yourself. Do not lose any of these sections as you will not be granted admittance and duplicate tickets will not be issued. Please ensure you have all your belongings with you when you enter as there is no re-admission should you leave.

Day Ticket Holders - Saturday and Sunday

You are not permitted to camp on site and do not need to exchange your tickets for a wristband. Your ticket wi allow you entry to the arena on Saturday or Sunday (whichever day is printed on your ticket). Hand your ticket to the steward at the gate to the arena to have the bar code scanned and the stub removed. Please ensure you have all your belongings with you when you enter as there is no re-admission should you leave

Campervans

Campervans/trailer tents and caravan pitches are £99 per pitch booked in advance , please visit www.seetickets.com for availability. If you have booked a campervan pitch you must exchange your campervan ticket and weekend camping tickets for a wristband on arrival. There is a max of 4 persons permitted per pitch and each must have a weekend camping ticket.

You cannot pitch tents around your pitch but awnings that are integral to the campervan are permitted. No freestanding structures are permitted and any equipment that the organiser feels could infringe safety regulations will be removed. This isn't to spoil your fun it's due to fire safety regulations. Campervans are not permitted in the car parks. Vehicles other than campervans, caravans and trailer tents will not be permitted into the campervan

You should have received a hanging card showing a caravan symbol, please display this in the rear view mirror of your vehicle as you near V Festival.

Security Searches

You may be searched by the Police or security on entry to the festival. Please refer to the list below for some items not permitted at V Festival, please use common sense when deciding what to bring, anything illegal or that might be considered an offensive weapon is not permitted.

Campsites - Not Permitted	Campsites - Permitted
Fires	Alcohol (not in glass)
Glass	Food (not in glass)
Fireworks	Small portable BBQs
Air horns	Canned food & drinks
Vehicles	
Gazebos	
Flame/flying lanterns	

If using a camping stove or portable BBQ please ensure you have a bottle of water handy to put it out quickly should you need to. Do not light these items close to vour tent

Arena - Not Permitted
Alcohol
Glass
Canned food and drink
Fires
Long pole flags
Fold up chairs
Fireworks
Flame/flying lanterns

Arena - Permitted Soft drinks in plastic of max 1 litre Plastic container for free drinking water available at the stand pipes

IMPORTANT INFORMATION

Disabled Customers

If you are registered disabled there is a separate campsite, car park and viewing platforms. All disabled bookings should have been made as advertised via See Tickets on 0871 230 5584. If you are a disabled person attending V Festival and did not book via See Tickets please email disabledcustomer@vfestival.com detailing your name and address. You will receive detailed information in relation to disabled customers. You can also visit vfestival.com for further information.



Drink

There are a number of bars throughout the festival serving alcohol during licensed hours to over 18s only. The bars are operated on a token system, tokens are purchased from the token booths then exchanged at the bars for drinks. Some token booths will remain open after 11pm for refunds. V Festival operates the 'Challenge 21' policy, if our staff think you look under 21 please don't be offended if they ask you for proof of ID. Bring proof of age to show you are over 18, do not buy alcohol for under 18s, if you do you risk being ejected from the festival. Visit www.citizencard.com to register for a nationally recognised proof of age card. Emergency Services

There are full emergency services at V Festival , if you have any issues please alert a steward, go to the first aid points or the festival Police Station. Visit the welfare area on arrival and make a note of the on site emergency telephone numbers. This will ensure services from outside areas are not tied up.

Food

There is a large selection of food stalls serving a variety of foods both in the campsites and the arena. In the arena you'll find our very funky food courts with additional seating and some very tasty gourmet foods and drinks.

Trollev Service

Don't struggle with your load... There will be trolleys available to hire or buy. This service will also be run by Village Water and all proceeds will go to the charity. www.villagewater.org.

Lost Property

If you find anything at V Festival then please hand it in at the Welfare area. Anything handed in during the clean up not claimed from the Welfare area during the weekend will be taken to the lost property office, please write giving a detailed description to V Festival Lost Property, Wolverhampton Civic Hall, North Street, Wolverhampton, WV1 1RQ or visit vfestival.com and click on Lost Property for an email address.

If you think you have had something stolen please check at the Welfare area before reporting it missing to the police.

Rubbish and Recycling Please use rubbish bins provided, our biggest issue at V Festival is litter clearance. Your help in keeping the environment clean is invaluable and mutually beneficial.

There is a recycling point outside of the arena and in each campsite, please use these for any recyclable materials you accumulate. This goes a long way to helping with the clear up of Weston Park and is great for our environment.



Go green by recycling your drink cups in the arena. There is a 10p deposit for drinks which is included in the price of your drinks tokens. All you need to do is take your used cups to one of the 4 Cup Return Points and claim 10p per cup. You can take back as many cups as you can carry!



Every Can Counts

Every can recycled cuts the carbon footprint of the next one made. Every Can Counts will be making a debut appearance at Weston Park. They will be making recycling fun and offering incentives. They'll be situated on route from the campsites into the arena so the cans you may have emptied can be recycled as you leave for the day. Every little thing you do helps the environment, the festival site and your camping areas

Glass Bottle Exchange

There are a number of glass amnesty points where you can tip the contents of any glass bottle into a plastic bottle for £1 and keep the plastic bottles which are 1 liter in size, your glass bottle will then be recycled. This will be run by Village Water and all proceeds from each bottle will go to helping create water wells in Africa. Visit www.villagewater.org for more information.

Leaving Your Tent Behind

The best way to recycle your tent is to take it home with you and use it again. Please be advised that just because it gets left behind doesn't mean that it will be collected and recycled for charity, the Rotary Club and Duke Of Edinburgh scheme can only collect so many so please think carefully before you leave equipment behind. Please pack it up and drop it off at the campsite exit if you would like to donate equipment to charity. Anything not salvaged has to go to land fill which isn't good for our environment. We've also teamed up with The Green Tent Company who will have dedicated points within the campsites where you can leave your unwanted

camping gear. Visit www.thegreententcompany.co.uk for details.

Showers

Showers can be found in Orange and Blue Campsites, please help us to keep them clean and remember to bring a towel and flip flops.

Smoking

V Festival has designated no smoking areas in line with the UK Smoking Laws. Signage is displayed in no smoking areas, please look out for these as enforcement officers will be at V Festival, if you smoke in these areas vou may be liable to pay a fine.

Stages

V Festival has two outdoor stages and two indoor stages as well as other attractions. Any indoor stage or marquee has a set capacity that cannot be exceeded. If you wish to see an artist at any indoor stage we advise you get there early as we cannot guarantee admittance. Once these marquees have closed for a performance they will not reopen until the end of that performance so please do not wait outside, enjoy another artist at another stage.

Toilets

Please use the toilets and urinals provided. It's in our nature to join the back of a queue but we know from experience that sometimes toilets are not used as the assumption is made that somebody is in them. We don't want people to queue jump but don't be afraid to ask people to check the doors or to check them yourself before joining a queue at the toilets. It is you that use the toilets so please help keep them in a clean and working order. Do not use the surrounding trees and parkland, it you are caught doing so you risk being ejected from V Festival and your wristband being confiscated.

Unofficial Campsites/Car Parks

We strongly advise that for your own safety you do not camp or park in unofficial campsites or car parks outside of the official V Festival site pack list.

Welfare

Look after yourself and those around you. If need to take medication at regular intervals remember to bring it with you and let your friends know of any illness or allergies you may have. There are welfare staff in the welfare areas in both the arena and outside of the arena, they will be on hand 24/7 while the festival is open to offer assistance There are also Samaritans who can listen to you in confidence.

What to bring

Bring clothing for all weather conditions, don't forget sunscreen and a sun hat as there is very little shade and it can get very cold at night. You can visit vfestival.com and print off the 'what to pack' list.

Your Safety

- If you don't need it. don't bring it.
- Leave valuables at home.
- Use inexpensive camping gear.
- Keep money and bank cards with you at all times and use a money belt.
- Don't bring an expensive camera,
- use a disposable one.
- Lock your car and don't leave valuables visible. use a steering lock.

Don't leave valuables in your tent.

We know from intelligence gained over the last year that some people travel to steal your wallet and/or mobile phone. They work in densely populated areas such as in front of the stages. Keep your belongings in pockets or bags that cannot be tampered with or are not going to fall out should you be jumping around.

Do not attempt to bring anything illegal into the festival as searches will be carried out.

Get to know your neighbours in the campsites, create a community.

Mark your property nice and bold with your postcode (but not your keys). Thieves target unmarked property.

Protect your phone now, key in *#06# and your IMEI will be displayed, make a note of this number so that if you lose your phone or if it is stolen you can contact your service provider to have the phone immobilised. If you know of anybody traveling to V Festival to commit crime you can contact the Police or contact Crimestoppers anonymously on 0800 555111. If you see anybody acting suspiciously at the event please alert a member of security, police or festival staff.

to Love It. Lock iff

Lock up your belongings at the Lockerhouse which is situated near the Welfare area outside of the arena., prices as displayed. You can book a locker in advance by visiting lockerhouse.co.uk. Each locker is 155mm deep x 100mm high and has a 12v power socket to charge your mobile or MP3 but don't forget to bring your charge lead.

MAKE THE MOST OF V FESTIVAL WITH VIRGIN MEDIA

Not only do we bring you legendary headliners on the Virgin Media Stage and the biggest mix of music at Undercover, but we've got loads more up our sleeves to make V Festival 2011 the best one yet. Here's what we've got in store for you...

Our House

Forget chilling out in your tent between bands. Our House, in association with Nokia, is the ultimate party at V Festival and missing out is not an option. We'll have special guest DJs on the decks, mindblowing music, drinks flowing, laptops to play with and flat screen TVs to collapse in front of. You'll never want to leave.

Our Garden

This one's just for Virgin Media customers, the lucky beggars. It's a garden, but not just any old garden. You can relax, rewind and take a break from the festival madness with a bit of VIP treatment. We're talking posh loos, free massages and makeovers, hair stylists, a cash bar and more.

Virgin Media Angels We don't call them Angels for nothing. They'll be there with their wheelbarrows when you arrive, ready to lug your beers and backpacks to the campsite and pitch your tent in the choicest spot (not too close to the loos, not too far from the bar). For the rest of the festival, they'll be your walking, talking programmes, so ask them for info and even freebies.

The Big Chargers

Your phone's died, you've lost your mates and you're getting Facebook withdrawal symptoms. What do you do? Just head to The Big Chargers. You can charge up your phone for free, get back in touch with the outside world with our free wi-fi, and tell your mates to meet you there

The V Festival App

Let's face it - memorising the line up isn't easy when you're in festival mode. Same goes for where your tent is and when the last train home leaves. That's why you'll need the free V Festival app powered by Nokia. It's got a line up schedule, tent finder and interactive map, plus you can check the weather and travel info, and make your mates jealous with updates on Facebook, Twitter and YouTube. For details visit www.vfestival.com

Text the fest

Got something to say? Get it on the big screen Text your message or photo to 80310 (Stafford) or 80995 (Chelmsford). If we like it, we'll put it up beside the Virgin Media Stage for 80.000 people to see





