

BST Hyde Park 2023 looks forward to welcoming you!

The organisers have compiled the following important notes about the event to help you plan your day:

- Please note that there may be additional measures in place to ensure the safety of staff and guests in relation to COVID-19 which may vary according to health and safety and government advice at the time of the Event (and your breach of any of these may lead to you being refused Entry and/or ejected from the Event).
- Running orders – these will be made available closer to each event on the event's website and official app. Last entry to each event will be at 8.30pm. Shows will finish no later than 11.00pm. The headline artist will be the final act of the day.
- There is no re-admission to BST Hyde Park after entry – please plan ahead, once you're in, you're in!
- This is a fully standing event, and seats and chairs of any kind are not permitted – this includes seat sticks and inflatable seats.
- Disability Access – our aim is to make sure that BST Hyde Park is fully accessible to anyone who wants to attend. To find out further information please visit: www.bst-hydepark.com/event-info/faqs/disability-access-faqs
- No food or drink is permitted to be brought into BST Hyde Park – with the exception of water in unopened plastic containers of up to 500ml, and baby food where not in glass containers. There are a wide variety of bars and food traders open throughout the event, as well as free water points.
- We will not allow large bags into BST Hyde Park – but you will be permitted to take small bags in with you. Full details on size allowances can be found on the event website.
- All bars, food traders and concessions accept Chip and PIN payment as well as contactless payment (up to £100) – and this is the quickest and most efficient way of paying.
- Age restrictions - Anyone under 16 must be accompanied by a parent or guardian (18 or over). Children under the age of 2 will be admitted free of charge and do not need a ticket. All children aged 2 and over must have their own ticket.

Full event information about BST Hyde Park can be found at bst-hydepark.com.

If you have any questions when you are at BST Hyde Park please visit one of our Customer Service Hubs located throughout the site.