



FAQ

What are the benefits to Backstage Camping?

Backstage Camping is located in the festival's backstage area and is perfectly located - with fast track entry to the Castle Field, you'll never miss any of the Main Stage action! Backstage Camping hosts exceptional facilities, including Luxury toilets, Hot Showers and a dedicated car park. Backstage Camping adds comfort and style to your festival experience, so you can concentrate on creating magical memories with your family.

Backstage Camping includes:

- Private campsite for Backstage guests including:
 - o 12-hour Reception
 - o Free car parking a short walk from the campsite
 - o Campsite security through the weekend*
 - o Food & Drinks vendors**
 - o Luxury Toilets
 - o Hot Showers
 - o Fast track entry from campsite to main arena
- Access to the [Castle Bar](#) in the main arena including:
 - o Views of the main stage
 - o Food & Drinks vendors**
 - o Luxury Toilets
 - o [Seating Booths](#) available to book**
 - o Thursday night welcome party

*Car passes are included with Backstage accommodation bookings. If you are planning to bring your own tent to camp in, please select 1 x Adult Backstage Camping Upgrade + Free Car Pass option to ensure you receive a car pass.

**At extra cost

Does my Backstage accommodation give me access to the festival too?

No, Weekend Camping Tickets are not included in your Accommodation price. Anyone staying in Backstage Camping must also book Weekend Camping Tickets as well as Backstage Upgrade Tickets to be able to use the accommodation – you can

choose to add these to your order during the purchase process or purchase them separately afterwards [here](#).

How does the payment plan work?

You can review the full details of the payment plan on the ticket site during the booking process for your accommodation – please note dates for paying your instalments will differ depending on when you make your first booking.

What are the opening times and when do I have to leave?

Backstage Camping is open from 10am on Thursday 29th July until Midday on Monday 2nd August 2021.

Do I need to book an accommodation space for children?

Everyone staying in your Backstage accommodation must have a Weekend Camping ticket as well as Backstage upgrade tickets to gain entry and only the advertised number of **adults** for your tent size can stay in the accommodation. Children under 17 are welcome to stay in your accommodation without counting towards the advertised number of people, but they will also require a Backstage upgrade in addition to their Weekend Camping ticket.

When will my tickets and car pass be sent out?

Tickets will be sent out in batches throughout the year. If you haven't received your tickets 2 weeks before the event, or you have any other ticket enquiries, please contact your point of purchase.

Do I need to book a car pass?

If you are planning to bring your own tent to camp in, you will need to select an Adult Backstage Camping Upgrade + Free Car Pass at [this link](#) to ensure you receive a car pass, if you have booked an accommodation or BYO Campervan Pitch then your free car pass is included in that booking.

I have already purchased but cannot remember what is included in my accommodation (i.e. towels, lighting)?

Please check exactly which accommodation structure you have purchased by checking your order confirmation email or signing in to the ticket website.

Can I have my accommodation next to my friends?

You are welcome to email us with your request but please note that we may not be able to fulfil your request at this late stage.

What items can I not bring into Backstage Camping?

Please refer to the Camp Bestival website for this information as the same restrictions apply to Backstage as the rest of the camping areas. You can view full terms and conditions of the event [here](#) and general information about the festival [here](#)

I still have some questions; can I contact you?

Yes, we can be reached at [this form](#) or at backstage@campbestival.net. Please note there will be a full information pack sent out 1 week before the festival.