

CAMP BESTIVAL

BACKSTAGE CAMPING

FAQ

Important: Anyone staying in Backstage Camping must have a Backstage Weekend Camping Ticket, you can then bring your own tent at no extra charge, or you can book accommodation / a BYO campervan pitch.

What are the benefits to Backstage Camping?

Backstage Camping is located in the festival's backstage area and is perfectly located - with fast track entry to the Castle Field, you'll never miss any of the Main Stage action! The Backstage Campsite hosts exceptional facilities, including Luxury toilets, Hot Showers and a dedicated car park. Backstage Camping adds comfort and style to your festival experience, so you can concentrate on creating magical memories with your family.

Backstage Camping Ticket includes:

- Weekend Festival Ticket
- Private campsite for Backstage guests including:
 - o 12- hour Reception
 - o Free car parking a short walk from the campsite
 - o Campsite security through the weekend*
 - o Food & Drinks vendors**
 - o Luxury Toilets
 - o Hot Showers
 - o Fast track entry from campsite to main arena
- Access to the [Castle Bar](#) in the main arena including:
 - o Views of the main stage
 - o Food & Drinks vendors**
 - o Luxury Toilets
 - o [Seating Booths](#) available to book**
 - o Thursday night welcome party

*Car passes are included with Backstage accommodation bookings. If you are planning to bring your own tent to camp in, please select 1 x Adult Backstage Camping Upgrade + Free Car Pass option to ensure you receive a car pass.

**At extra cost

Does my Backstage accommodation give me access to the festival too?

No, Backstage Weekend Camping Tickets are not included in your Accommodation or BYO Campervan Pitch price. Everyone staying in Backstage Camping must also book Backstage Weekend Camping Tickets – you can choose to add these to your order during the purchase process or purchase them separately afterwards [here](#).

How does the payment plan work?

You can choose to use Klarna at the checkout, this then gives you the option to pay in across multiple payments.

What are the opening times and when do I have to leave?

Backstage Camping is open from 10am on Thursday 28th July until midday on Monday 1st August 2022.

Do I need to book an accommodation space for children?

Everyone staying in your Backstage accommodation or BYO Campervan Pitch must have a Backstage Camping ticket and only the advertised number of **adults** for your tent size can stay in the accommodation. Children under 17 are welcome to stay in your accommodation without counting towards the advertised number of people, but they will also require a Backstage Weekend Camping Ticket.

When will my tickets and car pass be sent out?

Tickets will not be sent out via post, instead they will be available in your Ticketmaster account closer to the date of the festival. Car Passes will still be sent out via post.

Please note that you will not receive any tickets for accommodation bookings.

Do I need to book a car pass?

If you are planning to bring your own tent to camp in, you will need to select an Adult Backstage Camping Ticket + Free Car Pass at [this link](#) to ensure you receive a car pass, if you have booked an accommodation or BYO Caravan Pitch then your free car pass is included in that booking.

I have already purchased but cannot remember what is included in my accommodation (i.e. towels, lighting)?

Please check exactly which accommodation structure you have purchased by checking your order confirmation email or signing in to the ticket website.

Can I have my accommodation next to my friends?

You can fill in [this form](#) to send us details of your bookings. Completing this form does not guarantee that we will be able to position you all together, especially if you are booking different types of accommodation, but we will do our best to accommodate requests.

What items can I not bring into Backstage Camping?

Please refer to the Camp Bestival website for this information as the same restrictions apply to Backstage as the rest of the camping areas. You can view full terms and conditions of the event [here](#) and general information about the festival [here](#)

I still have some questions; can I contact you?

Yes, we can be reached at [this form](#) or at backstage@campbestival.net. Please note there will be a full information pack sent out 1 week before the festival.