

CAMP BESTIVAL

BOUTIQUE CAMPING

FAQ

What are the benefits to Boutique Camping?

Boutique Camping offers an eclectic selection of accommodation options for you and your family at Camp Bestival. Camping in one of these carefully selected accommodation options helps you and your family to relax and camp in comfort as you enjoy all that the festival has to offer. A short 10 minute walk away from Main Arenas, the Boutique campsite also offers plenty of warm showers, proper flushing loos, a dedicated carpark near the main entrance of the festival and our reception staff will be ready to welcome you in and ensure you have a wonderful experience.

Your experience will include:

- Proper toilets
- Warm showers
- Free parking
- 24-hour Reception
- Free phone charging at reception
- Campsite security through the weekend
- Pamper tent (hairdryers, straighteners and mirrors)
- Food & Coffee vendors (at extra cost)

Does my Boutique accommodation give me access to the festival too?

No, Weekend Festival Tickets are not included in your Accommodation price. Anyone staying in Boutique Camping must also book Weekend Festival Tickets to be able to use the accommodation – you can choose to add these to your order during the purchase process or purchase them separately afterwards from [here](#).

How does the payment plan work?

You can choose to use either Klarna or PayPal at the checkout, both of these then give you the option to split your payment into multiple chunks.

What are the opening times and when do I have to leave?

Boutique Camping is open from 10am on Thursday 28th July until Midday on Monday 1st August 2022.

Do I need to book an accommodation space for children?

Everyone staying in your Boutique accommodation must have a Weekend Camping ticket to gain entry and only the advertised number of **adults** for your tent size can stay in the accommodation. Children under 17 are welcome to stay in your accommodation without counting towards the advertised number of people, but they will require a free guest pass! This is for our own records, so we know how many guests to account for, and it can be added easily to your booking as an upsell during the order process. Up to 2 Boutique Guest Passes can be purchased alongside each accommodation. These wristbands will allow entry to the Boutique Campsite and facilities, but no additional bedding or car park passes are included.

What are Boutique Guest Passes?

Boutique Guest Passes are available to book in the order process for children and adults, they are free for children and £40 for adults. These wristbands will allow entry to the Boutique Campsite and facilities, so that your friends staying in other campsites can visit, but no additional bedding or car park passes are included.

Boutique Guest Passes are not festival tickets, each person must also have their own Weekend Festival Ticket.

When will my tickets and car pass be sent out?

Tickets will not be sent out via post, instead they will be available in your Ticketmaster account closer to the date of the festival. Car Passes will still be sent out via post.

Please note that you will not receive any tickets for your accommodation bookings.

I have already purchased but cannot remember what is included in my accommodation (i.e. towels, lighting)

Please check exactly which accommodation structure you have purchased by checking your order confirmation email or signing in to the ticket website.

Can I have my accommodation next to my friends?

You can fill in [this form](#) to send us details of your bookings. Completing this form does not guarantee that we will be able to position you all together, especially if you

are booking different types of accommodation, but we will do our best to accommodate requests.

Can I stay in a Boutique accommodation situated in the Access Campsite?

If you're planning to stay in the Access Campsite but would like to stay in a Boutique accommodation, please book the Boutique accommodation of your choice and contact us at accessibility@campbestival.net so that we can arrange for your accommodation to be put up in the Access Campsite. If you have any questions please email us and we will be happy to help.

What items can I not bring into Boutique Camping?

Please refer to the Camp Bestival website for this information as the same restrictions apply to Boutique as the rest of the camping areas. You can view full terms and conditions of the event [here](#) and general information about the festival [here](#).

I still have some questions; can I contact you?

Yes, we can be reached at [this form](#) or at boutique@campbestival.net. Please note there will be a full information pack sent out 1 week before the festival.