

# Creamfields

## 26 – 29 August Bank Holiday 2021

### **Dreamfields 2021 – Frequently Asked Questions**

#### **What is the difference between Dreamfields and Pre-Pitch & Party?**

The two sites are in different locations and offer different types of accommodation. Dreamfields has a range of premium accommodations including Bell Tents and Cabins, whereas Pre-Pitch and Party has simpler regular tents ready to move into on arrival. Both areas have proper toilets & showers as well as 24-hour receptions.

#### **Does my Dreamfields accommodation booking give me festival access as well?**

No, festival tickets are not included in the accommodation booking – you must purchase these separately [here](#).

#### **What type of ticket do I need to stay in Dreamfields?**

Everyone staying in your Dreamfields accommodation must have a 2, 3 or 4-day Creamfields Camping ticket (Standard, Bronze, Silver or Gold) to gain entry.

#### **How does the Dreamfields deposit scheme work?**

You can get a full breakdown of the payment dates [here](#) and during the booking process.

#### **What are the benefits of booking Dreamfields accommodation?**

As well as the accommodation you will have the following:

- Access to private Dreamfields campsite
- Free car park pass (1 per 2 guests)
- 24-hour Dreamfields reception & site security
- Proper toilets & showers
- Pamper tent with hairdryers and straighteners provided
- Phone charging at reception

#### **Do I need to book a car pass?**

There is one car pass per two people included with your accommodation, this will be sent out closer to the date of the festival.

### **When will I receive my festival tickets?**

Please go to your point of purchase to find out this information.

### **When will the arrival information be sent out?**

We will contact you via email within 1 week of the festival with a full information pack.

### **Will I receive anything for Dreamfields in the post?**

We only dispatch physical car park passes – we will send all other relevant check-in information by email. Your festival tickets will be posted separately by the company you bought them from.

### **What are the opening times and when do I have to leave by?**

Dreamfields will open at 12:00 noon (midday) on Thursday 26th August and you will need to leave by 12:00 noon on Monday 30th August.

### **I have already purchased but cannot remember what is included in my accommodation?**

Please check which accommodation type you purchased either by checking your confirmation email or signing in to [your account on Ticketmaster](#) (Ticketmaster bookings only), you will then be able to see what is included.

### **What items can I not bring?**

You will be able to find details of what you can and cannot bring into the festival at the [Creamfields website](#).

### **I still have some questions; do you have an email address to discuss any queries?**

Yes, we can be reached [at this link](#).

### **How do I access Dreamfields? Where do I go to check-in?**

You will be able to find access details for 2021 closer to the event at the [Creamfields website](#). We will also email you with check-in details a week before the event.