

### Terms and Conditions for Ticket Purchasing by Payment Plan Ticket Scheme

Tickets for **Freshfields – Group Hot Tub + Sauna** can be bought using a Payment Plan that allows tickets to be paid for over 4 payments (each an “instalment”). The Payment Plan is available to any customer buying a ticket between 01/04/2025 & 30/04/2025. The first instalment must be made within these times.

1. The full price of your purchase will be charged as follows, a per transaction cost of handling and delivery, and a booking fee per ticket, which will be added to, and paid for at the time of the first instalment:

FRESH FIELDS (GROUP BOOKINGS ONLY)									
Package Type	People	Package	Booking Fee	Structure	Total + BF		Now	1st May	1st June
Group Hot Tub + Sauna	6	8 - 9.50am Friday	£20	£340	£360		133.33	113.33	113.33
Group Hot Tub + Sauna	6	10 - 11.50am Friday	£20	£340	£360		133.33	113.33	113.33
Group Hot Tub + Sauna	6	12 - 1.50pm Friday	£20	£340	£360		133.33	113.33	113.33
Group Hot Tub + Sauna	6	2 - 3.50pm Friday	£20	£340	£360		133.33	113.33	113.33
Group Hot Tub + Sauna	6	4 - 5.50pm Friday	£20	£340	£360		133.33	113.33	113.33
Group Hot Tub + Sauna	6	6 - 7.50pm Friday	£20	£340	£360		133.33	113.33	113.33
Group Hot Tub + Sauna	6	8 - 9.50am Saturday	£20	£340	£360		133.33	113.33	113.33
Group Hot Tub + Sauna	6	10 -11.50am Saturday	£20	£340	£360		133.33	113.33	113.33
Group Hot Tub + Sauna	6	12 -1.50pm Saturday	£20	£340	£360		133.33	113.33	113.33
Group Hot Tub + Sauna	6	2 - 3.50pm Saturday	£20	£340	£360		133.33	113.33	113.33
Group Hot Tub + Sauna	6	4 -5.50pm Saturday	£20	£340	£360		133.33	113.33	113.33
Group Hot Tub + Sauna	6	6 -7.50pm Saturday	£20	£340	£360		133.33	113.33	113.33
Group Hot Tub + Sauna	6	8 - 9.50am Sunday	£20	£340	£360		133.33	113.33	113.33
Group Hot Tub + Sauna	6	10 -11.50am Sunday	£20	£340	£360		133.33	113.33	113.33
Group Hot Tub + Sauna	6	12 -1.50pm Sunday	£20	£340	£360		133.33	113.33	113.33
Group Hot Tub + Sauna	6	2 - 3.50pm Sunday	£20	£340	£360		133.33	113.33	113.33
Group Hot Tub + Sauna	6	4 -5.50pm Sunday	£20	£340	£360		133.33	113.33	113.33
Group Hot Tub + Sauna	6	6 -7.50pm Sunday	£20	£340	£360		133.33	113.33	113.33

2. All instalments are non-refundable and no claim can be made to recover this money in any way whatsoever other than in accordance with clause 11 of Ticketmaster’s Purchase Policy and clause 6 of the Creamfields Terms and Conditions. The first instalment includes a booking fee per ticket, and a per transaction cost of handling and delivery of the ticket, which, subject to the foregoing are also non-refundable.

3. The first instalment will be charged to your credit or debit card immediately. Further instalments will be automatically charged to your credit or debit card on or around the above due dates, without further recourse to you.

4. The transaction will be completed only once your payment of all instalments has been processed. If your credit or debit card is declined for any reason, all instalments (including booking fee and per transaction cost of handling and delivery) may be forfeited, and your ticket may be voided.

5. If you do not pay any of the instalments in full by the dates set out in paragraph 1 above, (i) you will lose all instalments paid (including booking fee and per transaction cost of handling and delivery) and (ii) the ticket(s) will be void.

6. The Payment Plan requires that a full commitment is made to pay the full ticket price plus booking fee and per transaction cost of handling and delivery when the deposit is made.

7. It is recommended that you ensure funds are in place to process the payment of all instalments on the dates set out in paragraph 1 above.

8. These special Terms and Conditions are in addition to Ticketmaster's Purchase Policy available at: <https://www.ticketmaster.co.uk/legal/purchase> and the Creamfields Terms and Conditions available at: <https://creamfields.com/terms>.