

## **Dreamfields Hotel at Rockstar Energy presents Creamfields 2025 – Booking Information**

If you can't find the information you need here or in our FAQ, all general information about the Rockstar Energy presents Creamfields 2025 experience is available from the [official festival website](#).

The Dreamfields Hotel Campsite is open from on Thursday 21<sup>st</sup> until Monday 25<sup>th</sup> August 2025.

### **Your Dreamfields Hotel experience will include:**

- 4 Day Gold Camping festival ticket for all guests staying in your accommodation
- A complimentary meal each day served in the Hospitality Arena
- Free access to "**Freshfields**" in-arena luxury toilets & pamper area. (During arena opening times only). More information on *Freshfields Pass* [here](#).
- Exclusive use of Dreamfields Hotel hot tub, cold tub and sauna. (Bookings on arrival & 2 bookings per accommodation)
- 24hr relaxing communal area with comfortable seating, covered area, fire pit & BBQ to use. (BBQ fuel supplied from reception. Pre booked on site)
- Upgraded pamper area with hairdryers, straighteners, table & full-length mirrors plus more!
- Full access to the rest of Dreamfields Campsite and its facilities
- One welcome drink on arrival
- Reserved parking in dedicated 'Hotel' car park (a short walk to reception)
- Exclusive entrance search lane for Dreamfields Hotel customers only
- Check out and porter service from hotel reception to vehicle on departure
- 24hr luxurious reception

For Dreamfields Hotel FAQ's please see [here](#).

After you have purchased your accommodation, VIP Nation will contact you to confirm your preferred bed configuration.

### **Important Information:**

- Ticket holders must be 18 or older on the day of entry to enter the Rockstar Energy presents Creamfields site.
- Please don't post pictures of your tickets online when they arrive, as people can use that information to commit fraud.
- Please note digital or physical scannable tickets are not sent out for Dreamfields Hotel accommodation bookings, information on how to check-in will be sent with the arrival information pack approximately one week before the event.
- Hote Dream accommodation includes Rockstar Energy presents Creamfields Gold Hospitality Camping Festival Ticket
- Guests staying within Dreamfields Hotel will also have use of the Gold/Silver entrance into the Arena.
- Anyone beyond the advertised capacity will not be permitted to stay in the accommodations.
- If your accommodation includes power, this will be a three-pin plug for charging devices only. Using these plugs for anything other than charging may overload the circuit and cause power outages for your accommodation and those in the vicinity. Unsuitable items include but are not limited to: Coffee Machines, Hair Dryers, Mini Fridges, Kettles, and Cooking Equipment. Any unsuitable appliances used in accommodations will be taken by our security.

- We will require a refundable deposit upon check in.
- Customers are liable to pay for any damage caused to structures or pitch accommodations not declared after inspection on arrival and any damages that occur to the accommodation for the duration of the stay.
- VIP Nation has the right to withhold, transfer and resale on accommodation and pitch products.
- All images are of expected delivered accommodations - but please be advised final products are subject to some minor changes (for example in furniture colouring or exact layout) depending on exact availability.
- Anyone beyond the advertised capacity will not be permitted to stay in the structures.
- No personal transport options such as bikes or scooters, both motorised and non-motorised are permitted on site. For more details of what you can and cannot bring into the festival see the [Rockstar Energy presents Creamfields website](#)
- Please note some noise caused by festival production / vehicles will be unavoidable.
- VIP Nation and Rockstar Energy presents Creamfields are solely responsible for delivering the package. T&C's for entry to Rockstar Energy presents Creamfields can be found here [www.creamfields.com/terms](http://www.creamfields.com/terms)
- VIP Nation T&C's can be found [here](#).

**For questions or accessibility requirements – please contact VIP Nation at [Creamfields@VIPNation.co.uk](mailto:Creamfields@VIPNation.co.uk)**

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