

Terms and Conditions for Ticket Purchasing by Payment Plan Ticket Scheme

Tickets for Rockstar Energy presents Creamfields 2025 can be bought using a Payment Plan that allows tickets to be paid for over 9 payments (each an "instalment"). The Payment Plan is available to any customer buying a ticket between 01/01/2025 & 31/01/2025. The first instalment must be made within these times.

1. The full price of your purchase will be charged as follows, you will also be charged a transaction fee in addition your initial payment, the cost of which will vary according to the options you chose.

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2. All instalments are non-refundable and no claim can be made to recover this money in any way whatsoever other than in accordance with clause 5 of Rockstar Energy presents Creamfields 2025' terms of entry. The first instalment includes a booking fee per ticket, which is also non-refundable.
3. The first instalment will be charged to your credit or debit card immediately. Further instalments will be automatically charged to your credit or debit card on or around the above due dates, without further recourse to you.
 4. A per transaction cost of delivery of the ticket will be added to, and paid for at the time of the first instalment.
5. The transaction will be completed only once your payment of all instalments has been processed. If your credit or debit card is declined for any reason, all instalments (including booking fee) and your ticket reservation may be forfeited.
6. If you do not pay any of the instalments in full by the dates set out in paragraph 1 above, you will lose (i) all instalments paid (including booking fee & transaction fee) and (ii) the ticket(s) to which you were entitled under the Payment Plan.
7. The Payment Plan requires that a full commitment is made to purchase a ticket and pay the full ticket price plus booking fee and delivery cost when the deposit is made.
 8. It is recommended that you ensure funds are in place to process the payment of all instalments on the dates set out in paragraph 1 above.
 9. These special Terms and conditions are in addition to the standard Terms and Conditions for Ticketmaster.
10. If your payment fails, you won't be able to update your card details in your online account or via the app. We'll contact you with the next steps to try and take payment again.