

RIP Download 2019 – Additional Important Booking Information

Ensure you read all descriptions and notes before buying for full info on what each package includes. Please note any images used at points of sale representative and final supplied products may vary.

GENERAL INFORMATION:

- Under 16s must be accompanied by an adult 18+. Every person in your party must have a valid RIP ticket to stay on the RIP campsites, including children.
- Strictly NO GAS canisters or petrol fuelled cookers will be allowed anywhere on site. Please see the [Download website](#) closer to the event for a list of alternatives and to check on other prohibited items/substances before you pack. Please raise BBQ's and camping stoves at least 30cms off the ground to avoid burning the site. Bricks are available for you to use, please ask the RIP Reception. Open campfires are strictly prohibited.
- Please do not post pictures or your tickets online when they arrive.
- For VIP Nation terms & conditions visit www.livenation.co.uk/vip/purchaseterms.
- Ticketmaster UK Limited is selling these packages on behalf of VIP Nation who are solely responsible for delivering the package & the quality of the products and services to be provided.

PARK FARM & SLEEPY HOLLOW:

- To ensure an enjoyable and comfortable RIP experience, RIP Park Farm & Sleepy Hollow campers will have access to a maximum pitch size of 22m2 (metres squared) per person.
- Due to the overwhelming demand for space at RIP, gazebos will only be permitted for parties of 4 or more sharing a tent.

ACCESSIBILITY:

If you have any special access requirements or concerns, please contact VIP Nation by email vipnation@livenation.co.uk or phone +44 (0)2070093484. Live Nation and VIP Nation will use their reasonable efforts to assist with any such special access requirements or concerns.

STILL GOT QUESTIONS?

Please mail vipnation@livenation.co.uk or phone +44 (0) 207 009 3484.

