Does not include an event ticket

You must have already purchased a valid weekend camping ticket.

Exclusive access to luxury Toilets, Showers, Lockers & Retreat Lounge

The Refresh Retreat will bring a whole new experience to your festival, by transporting you from muddy fields to a tranquil lounge complete with male and female WCs & showers, hair care stations, dressing tables and relaxed seating areas.

Using the very latest in vacuum toilet technology we are working hard to become the most sustainable toilet provider whilst giving our customers the ultimate experience in cleanliness and luxury. Our 'Touch Free' vanity units consist of automatic soap dispensers, warm running water, Dyson hand dryers and mirrors. Fully staffed toilets & showers, with around the clock attendants & cleaners will ensure the highest level of hygiene throughout the weekend. You may want to hang around and pamper yourself a little longer within our 'Retreat Lounge' where you will find sofas, hair dryers, straighteners, vanity stations & make up areas with complimentary products.

Whilst we cannot guarantee that the luxury facilities will be queue-free at peak times, we issue a limited number of passes to ensure we can provide the best service.

Simply order online and arrive onsite with your proof of purchase and some ID. Visit one of our Refresh Retreat Exchange Booths and our friendly Refresh Retreat team will check you into the best festival experience yet, and issue you with one of our package Wristbands. You'll be able to access the Retreat and enjoy clean, fresh facilities all weekend long!

Children aged 0-12 go free when accompanied by a paying adult (maximum of one child per adult). Children aged 13+ will need to purchase their own wristband.

Package Descriptions:

Toilets & Showers & Lockers (Gold Package):

Upon allocation from our onsite Refresh Retreat Exchange Booths (Open 7am-1am) the user will have access to our 24hr CCTV Monitored secure lockers with a single USB port charger inside each locker. The user will be required to bring their own charging lead however if they require a charging lead these will be available to purchase from our Refresh Retreat Exchange Booths office onsite.

The user will also have access to our luxury toilets and showers, which will have a dedicated cleaning team throughout opening times. They will also have access to our 'Refresh Retreat Lounge' where the user will be able to take advantage of our hair care stations and dressing tables, complimentary toiletries or simply relax on our sofas.