

**WHAT IS A “PHONE-FREE SHOW”?** Just as it sounds. No phones allowed in the performance space. An unplugged, real life experience.

**HOW DOES IT WORK?** Upon arrival at the venue, Yondr (the phone-pouching company we’ve hired to do this) will have staff available to help you put your phone in a lockable pouch which you keep throughout the night.

**WHAT IF I HAVE AN EMERGENCY AND NEED TO ACCESS MY PHONE?** You can unlock your phone from the pouch at any time by going to the clearly-marked Phone Use Areas located in the lobby or the concourse. See any usher or Yondr staff if you need help finding it.

**WHAT ABOUT CASHLESS BARS OR MERCH SELLERS?** We highly recommend you bring a physical credit card just in case you can’t access your phone at the bar or merch area.

**WHAT IF I WANT TO POST PHOTOS OR VIDEOS OF THE SHOW ON MY SOCIALS?** We can help with that. Our tour photographer will post live photos and videos every night at [jackwhiteiii.com](http://jackwhiteiii.com) and on Instagram @officialjackwhite. Download content from the site or repost from Jack’s IG.

**WHY ARE YOU DOING THIS & IS IT MANDATORY?** After creating these phone-free experiences for the last couple of tours, we’re convinced this makes for a better show for everyone involved. Our eyes open a bit wider and our senses are slightly more heightened when we lose the technology crutch we’ve become accustomed to. And yes, it’s a non-negotiable deal (although medical exemptions are made for those who rely on their phones for their treatment).