



Camping Plus at Reading 2021 – Frequently Asked Questions

What is Camping Plus?

Camping Plus is a fantastic new Camping option for Reading Festival that made its debut in 2019. It's a private campsite area with 24 hour reception and security, flushing toilets, warm showers and a pamper area - available for a limited amount of Campers. You can either Bring Your Own Tent, or choose from one of our great Accommodation Options.

Does my Camping Plus accommodation booking give me festival access as well?

No, festival tickets are not included in the accommodation booking – you can choose to add these to your order during the purchase process.

What type of ticket do I need to stay in Camping Plus?

Everyone staying in your Camping Plus accommodation must have a Weekend Ticket to gain entry (not valid for Day ticket holders), and your group must not exceed the maximum occupancy rate for your chosen accommodation.

What are the benefits of booking Camping Plus accommodation?

As well as the accommodation you will have the following:

- Access to the private Camping Plus campsite
- 24h reception and security
- Flushing toilets & warm showers
- Pamper area with blow dryers, straighteners and mirror
- Phone charging at reception (at extra cost)

Do I need to book a car pass?

If you are coming by car and you would like to stay in Camping Plus, you should book a Green Weekend Car Park pass.

When will I receive my festival tickets?

Please refer to your point of purchase for this information. Contact details can be found in your ticket booking confirmation email.

What happens if someone else orders the ticket on my behalf?

Please bring along a signed letter from the person who purchased the ticket to include: name of purchaser, address of purchaser, reference number and full name of who they are giving the ticket to.

When will the arrival information be sent out?

We will contact you via email within 1 week of the festival with a full information pack. Including details on your arrival and stay in Camping Plus.

Will I receive anything for Camping Plus in the post?

We will not send anything physical for Camping Plus – we will send all relevant check-in information by email. Your festival tickets will be posted separately by whichever ticket agent you booked them through.

What are the opening times and when do I have to leave by?

If you want to enjoy an extra night in Camping Plus you can purchase an Early Entry Pass during the booking process, which will be valid from 6pm on Wednesday 25th August 2021. If you don't have an Early Entry Pass, Camping Plus will be open to you from 8am on Thursday 26th August. All campers must leave by 12 noon on Monday 30th August.

Should I get there as early as possible to reserve my spot?

If you booked accommodation you can arrive at any time once your access to the campsite is open. If you booked a Bring Your Own Tent pitch, they will be allocated on a first come first served basis.

I have already purchased but cannot remember what is included in my accommodation?

Please check exactly which accommodation structure you have purchased by checking your order confirmation email, and looking at the Ticketmaster Camping Plus [information page](#).

My friends have also booked accommodation, can we be placed next to each other?

Please email us at vipnation@livenation.co.uk with the names of the Lead Bookers and your Booking Confirmation codes to register your request, but please note this may not always be possible – in Camping Plus we group the types of accommodation together, so please bear in mind if you and your friends have booked different accommodation types, this may make it difficult to fulfil your request.

What items can I not bring?

You will be able to find details of what you can and cannot bring into Camping Plus and the arena on the [Reading website](#). Campfires and the use of gas canisters are not permitted in Camping Plus.

I still have some questions; do you have an email address to discuss any queries?

Yes, we can be reached at vipnation@livenation.co.uk