

## TRNSMT 2021

### Terms and Conditions for Ticket Purchasing by Deposit Ticket Scheme



#### Two Day Tickets

1. "Two Day" tickets (i.e. for the two consecutive days selected) for TRNSMT Festival 2021 can be bought using a Deposit Ticket Scheme (DTS) that allows eligible customers to pay for tickets over 3 payments (each an 'Instalment'). There are two DTS available depending on when a customer purchases a ticket. The DTS is available to any customer buying a ticket ONLINE between:

- 10.00 on 18<sup>th</sup> November 2020 until 10.00 on 29<sup>th</sup> January 2021 (inclusive); or
- 10.01 on 29<sup>th</sup> January 2021 until 10.00 on 30<sup>th</sup> April 2021 (inclusive)

(the "Eligibility Periods"), subject to ticket availability. The key differences between the two DTS are the Instalment payment dates, all other terms are the same and the first Instalment must be paid within the Eligibility Period.

2. The full price of your purchase of the ticket being:

- £134.50 per ticket for a General Admission Two Day Ticket plus a per transaction handling and delivery fee of £3.45; and/or
- £238.00 per ticket for a VIP Two Day Ticket plus a per transaction handling and delivery fee of £3.45

will be charged as follows:

Booking period 1 Between 10.00 on 18 <sup>th</sup> November 2020 and 10.00 on 29 <sup>th</sup> January 2021			
Ticket Type	Instalment	Amount	Payment Due
<b>Two Day Ticket (General Admission)</b>  Total payable £134.50 per ticket (inclusive of £12.00 booking fee & £3.00 GCC Facility Charge).  Plus a per transaction handling & delivery fee of £3.45.	First (non-refundable)	£34.50 per ticket (£19.50 + £3.00 GCC Facility Charge + £12.00 booking fee).	Charged Immediately
	Second	£50.00 per ticket.	22 <sup>nd</sup> February 2021
	Third	£50.00 per ticket + a per transaction handling and delivery fee of £3.45.	22 <sup>nd</sup> March 2021
Ticket Type	Instalment	Amount	Payment Due
<b>Two Day Ticket (VIP)</b>  Total payable £238.00 per ticket (inclusive of £15.00 booking fee & £3.00 GCC Facility Charge).  Plus a per transaction handling & delivery fee of £3.45.	First (non-refundable)	£48.00 per ticket (£30.00 + £3.00 GCC Facility Charge + £15.00 booking fee).	Charged Immediately
	Second	£95.00 per ticket.	22 <sup>nd</sup> February 2021
	Third	£95.00 per ticket + a per transaction handling and delivery fee of £3.45.	22 <sup>nd</sup> March 2021

<b>Booking period 2</b>			
<b>Between 10.01 on 29<sup>th</sup> January 2021 and 10.00 on 30<sup>th</sup> April 2021</b>			
<b>Ticket Type</b>	<b>Instalment</b>	<b>Amount</b>	<b>Payment Due</b>
<b>Two Day Ticket (General Admission)</b>  Total payable £134.50 per ticket (inclusive of £12.00 booking fee & £3.00 GCC Facility Charge).  Plus a per transaction handling & delivery fee of £3.45.	First (non-refundable)	£34.50 per ticket (£19.50 + £3.00 GCC Facility Charge + £12.00 booking fee).	Charged Immediately
	Second	£50.00 per ticket.	17 <sup>th</sup> May 2021
	Third	£50.00 per ticket + a per transaction handling and delivery fee of £3.45.	7 <sup>th</sup> June 2021
<b>Ticket Type</b>	<b>Instalment</b>	<b>Amount</b>	<b>Payment Due</b>
<b>Two Day Ticket (VIP)</b>  Total payable £238.00 per ticket (inclusive of £15.00 booking fee & £3.00 GCC Facility Charge).  Plus a per transaction handling & delivery fee of £3.45.	First (non-refundable)	£48.00 per ticket (£30.00 + £3.00 GCC Facility Charge + £15.00 booking fee).	Charged Immediately
	Second	£95.00 per ticket.	17 <sup>th</sup> May 2021
	Third	£95.00 per ticket + a per transaction handling and delivery fee of £3.45.	7 <sup>th</sup> June 2021

3. Subject to paragraph 10 below, the first Instalment is non-refundable, and no claim can be made to recover this money in any way whatsoever. The first Instalment includes a booking fee of £15.00 per ticket and Facility Charge of £3.00 per ticket, which, subject to paragraph 10 below, is also non-refundable.
4. The first Instalment will be charged to your credit or debit card immediately upon your purchase of the ticket during the Eligibility Period. The second and final Instalments will be automatically charged to your credit or debit card on or around the due dates, as set out in the table in paragraph 2 above without further recourse to you. If your card is declined, you will be contacted for an alternative card. Any alternative card must belong to, and be in the name of, the original purchaser. If we are not provided with an alternative card within 5 days of the relevant due date, your ticket will be void but you will not receive a refund of the first Instalment (including booking fee).
5. A per transaction cost of handling and delivery of the ticket (£3.45) will be added to, and paid for at the time of, the final Instalment.
6. The transaction will be completed only once your payment of all three Instalments has been processed and the total due paid in full.
7. If you do not pay any of the Instalments in full by the dates set out in paragraph 2 above and we are not provided with an alternative credit or debit card within 5 days of the relevant due date where the original method of payment provided is declined (as per paragraph 4), you will lose (i) the first Instalment (including the booking fee and £3.00 GCC Facility Charge charged per ticket) and (ii) the ticket(s) to which you were entitled under the DTS.
8. The DTS requires that, at the time when the first Instalment is paid, you make a full commitment to purchase a ticket and pay the full ticket price plus booking fee, GCC Facility fee, handling fee and delivery cost.
9. It is recommended that you ensure that adequate funds are in place to process the payment of all three Instalments on the dates set out in paragraph 2 above and that your credit or debit card does not expire before the final Instalment can be charged.
10. The first Instalment (including booking fee & Facility Charge) is non-refundable save where TRNSMT 2021 is cancelled. In all other circumstances, no claim can be made to recover this money in any way whatsoever.

11. Tickets cannot be refunded or exchanged after your transaction has been completed save as provided in Ticketmaster's Purchase Policy referred to in paragraph 12 below or pursuant to paragraph 10 above.
12. These special Terms and conditions are in addition to Ticketmaster Purchase Policy which is available at: <http://www.ticketmaster.co.uk/legal/purchase.html> and the TRNSMT 2021 Event Conditions available at: <https://trnsmtfest.com/info-item/event-information>