

Terms and Conditions for Ticket Purchasing by Deposit Ticket Scheme A

- 'Adult, Teen & Junior Festival Tickets' Wilderness 2021 ("Tickets") can be bought using a Deposit Ticket Scheme ("DTS") that allows Tickets to be paid for over FIVE (5) payments (each an "Instalment"). The DTS is available to any customer buying a ticket between 14th July 2021 at 12PM and 29th February 2021 at 23:59 PM (the "Eligibility Period"), subject to Ticket availability. The Eligibility Period may be shortened or extended by us at our discretion. The first Instalment must be paid within the Eligibility Period.
- The full price of your purchase of weekend Festival Tickets will be:

Adult:	£198.00 (face value) + £11.25 (service charge) =	£209.25 per ticket
Teen:	£115.00 (face value) + £11.25 (service charge) =	£126.25 per ticket
Junior:	£35.00 (face value) + £4.75 (service charge) =	£39.75 per ticket
Child:	£5.00 (face value) + £1.25 (service charge) =	£6.25 per ticket
Team:	£165.00 (face value) + £11.25 (service charge) =	£176.25 per ticket

NB Child tickets are paid in full upfront, and are not the subject of the deposit scheme

The cost of tickets, plus a per transaction handling fee of £2.95 for will be charged as follows:

Instalment	Amount	Due date
First	Adult Ticket: £30.00 + £11.25 service charge Teen Ticket: £17.42 + £11.25 service charge Junior Ticket: £5.30 + £4.75 service charge Team Tickets: £25.00 + £11.75 service charge (per ticket) Child Ticket: £5.00 + £1.25 service charge (NB.Child tickets are paid in full, and do not form part of the deposit scheme) PLUS a per transaction handling fee of £2.95	Charged Immediately (This payment is non-refundable)
Second	Adult Ticket: £42.00 Teen Ticket: £24.40 Junior Ticket: £7.43 Team Tickets: £35.00 (per ticket)	1 st April 2021 (or next working day after)
Third	Adult Ticket: £42.00 Teen Ticket: £24.39 Junior Ticket: £7.42 Team Ticket: £35.00 (per ticket)	3 rd May 2021 (or next working day after)
Fourth	Adult Ticket: £42.00 Teen Ticket: £24.40 Junior Ticket: £7.43 Team Ticket: £35.00 (per ticket)	1 st June 2021 (or next working day after)
Fifth (Final)	Adult Ticket: £42.00 Teen Ticket: £24.39 Junior Ticket: £7.42 Team Ticket: £35.00 (per ticket)	1 st July 2021 (or next working day after)

3. Subject to paragraph 10 below, the first Instalment is non-refundable and no claim can be made to recover this money in any way whatsoever.
4. The first Instalment will be charged to your credit or debit card immediately. Each further Instalment will be automatically charged to your credit or debit card on or around the above due dates without further recourse to you, unless you contact Ticketmaster on 0333 003 5932 to pay the final Instalment before the due date. If your card is declined, you will be contacted for an alternative card. If we are not provided with an alternative card within 5 days of the due date, your Ticket will be void, but you will not receive a refund for the first Instalment.
5. A per transaction cost of delivery of the Ticket (£4.05 for secure postage to the UK) will be added to, and paid for at the time of, the final Instalment (applies to Family and Live-In Campsite Only).
6. The transaction will be completed only once your payment of all FIVE Instalments has been processed, plus the per transaction delivery fee, and paid in full.
7. **If you do not pay the final Instalment in full in accordance with clause 4, you will lose (i) the first Instalment; and (ii) the Ticket(s) to which you were entitled under the DTS.**
8. The DTS requires that, at the time the first Instalment is made, you make a full commitment to purchase a Ticket and pay the full Ticket price plus booking fee and delivery cost.
9. It is recommended that you ensure that adequate funds are in place to process the payment of the Instalments on the dates set out in paragraph 2 above and that your credit or debit card does not expire before the final Instalment can be charged.
10. The **first Instalment** is non-refundable save where **Wilderness 2021** is cancelled. If this event is cancelled in full (and not rescheduled), your order will be cancelled, and you will be refunded the Sale Price of your Tickets (Service Charges and Order Processing Fees may be non-refundable). If you have purchased Tickets or Packages for an event takes place over several days and one or more days (but not all days) are cancelled, you may only be offered a proportionate partial refund. In all other circumstances, no claim can be made to recover this money in any way whatsoever.
11. These special Terms and Conditions are in addition to Ticketmaster's standard Purchase Policy <http://www.ticketmaster.co.uk/legal/purchase.html>
12. Tickets cannot be refunded or exchanged after your purchase has been completed, save as provided in Ticketmaster's purchase policy referred to in paragraph 11 above.