## Payment Plan 1 (Tier 1 - 6 Part Plan)

## Terms and Conditions for Ticket Purchasing by Payment Plan

- 1. 'Weekend Camping' Tickets for Camp Bestival can be bought using a Payment Plan that allows eligible customers to pay for tickets over 6 payments (each an "Instalment") subject to ticket availability. The Payment Plan is available to any customer buying a ticket online between 10:00am on 6<sup>th</sup> August 2021 and 11:59pm on 31<sup>st</sup> August 2021 (the "Eligibility Period"), subject to ticket availability. The first Instalment must be paid within the Eligibility Period.
- 2. The full price of your purchase of the ticket will be charged as follows:

a) ADULT TICKETS: 'Adult Weekend Camping' (£206 per ticket plus a non-refundable per transaction handling fee of £3.25)

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Instalment	Amount	Payment Due
First (non-refundable)	£46.00 per ticket (inclusive of £16.00 service charge and per transaction handling fee of £3.25)	Charged immediately
Second	£32.00 per ticket	On or around 1st October 2021
Third	£32.00 per ticket	On or around 1st November 2021
Fourth	£32.00 per ticket	On or around 1st December 2021
Fifth	£32.00 per ticket	On or around 1st January 2022
Final	£32.00 per ticket	On or around 1st February 2022

b) TEEN TICKETS: 'Teen (13-17) Weekend Camping' (£152.00 per ticket plus a non-refundable per transaction handling fee of £3.25)

Instalment	Amount	Payment Due
First (non-refundable)	£37.00 per ticket (inclusive of £12.00 service charge and per transaction handling fee of £3.25)	Charged immediately
Second	£23.00 per ticket	On or around 1st October 2021
Third	£23.00 per ticket	On or around 1st November 2021
Fourth	£23.00 per ticket	On or around 1st December 2021
Fifth	£23.00 per ticket	On or around 1st January 2022

Final	£23.00 per ticket	On or around 1st February 2022

c) CHILD TICKETS: 'Child (10-12) Weekend Camping' (£124.80 per ticket plus a non-refundable per transaction handling fee of £3.25)

Instalment	Amount	Payment Due
First (non-refundable)	£31.05 per ticket (inclusive of £9.80 service charge and per transaction handling fee of £3.25)	Charged immediately
Second	£18.75 per ticket	On or around 1st October 2021
Third	£18.75 per ticket	On or around 1st November 2021
Fourth	£18.75 per ticket	On or around 1st December 2021
Fifth	£18.75 per ticket	On or around 1st January 2022
Final	£18.75 per ticket	On or around 1st February 2022

d) CHILD TICKETS: 'Child (5-9) Weekend Camping' (£103.00 per ticket plus a non-refundable per transaction handling fee of £3.25)

Instalment	Amount	Payment Due
First (non-refundable)	£25.90 per ticket (inclusive of £8.00 service charge and per transaction handling fee of £3.25)	Charged immediately
Second	£15.40 per ticket	On or around 1st October 2021
Third	£15.40 per ticket	On or around 1st November 2021
Fourth	£15.40 per ticket	On or around 1st December 2021
Fifth	£15.40 per ticket	On or around 1st January 2022
Final	£15.50 per ticket	On or around 1st February 2022

e) CHILD TICKETS: 'Child (4 & under) Weekend Camping' (£81.40 per ticket plus a non-refundable per transaction handling fee of £3.25)

Instalment	Amount	Payment Due
First (non-refundable)	£20.90 per ticket (inclusive of £6.40 service charge and per transaction handling fee of £3.25)	Charged immediately
Second	£12.00 per ticket	On or around 1st October 2021
Third	£12.00 per ticket	On or around 1st November 2021
Fourth	£12.00 per ticket	On or around 1st December 2021
Fifth	£12.00 per ticket	On or around 1st January 2022
Final	£12.50 per ticket	On or around 1st February 2022

f) CHILD TICKETS: 'Babes in Arms Weekend Camping' (£0.00 per ticket plus a non-refundable per transaction handling fee of £3.25)

Instalment	Amount	Payment Due
First (non-refundable)	£0.00 per ticket (inclusive of £0.00 service charge and per transaction handling fee of £3.25)	Charged immediately
Second	£0.00 per ticket	On or around 1st October 2021
Third	£0.00 per ticket	On or around 1st November 2021
Fourth	£0.00 per ticket	On or around 1st December 2021
Fifth	£0.00 per ticket	On or around 1st January 2022
Final	£0.00 per ticket	On or around 1st February 2022

- 3. Subject to paragraph 10 below, the first Instalment is non-refundable and no claim can be made to recover this money in any way whatsoever. The first Instalment includes a per ticket service charge which varies in price depending on ticket type as detailed above, and a per transaction handling fee which, subject to paragraph 10 below, are also non-refundable.
- 4. The first Instalment (including service charge and handling fee) will be charged to your credit or debit card immediately upon your purchase of the ticket during the Eligibility Period. The final Instalment/ each subsequent Instalment will be automatically charged to your credit or debit card on or around the due dates as set out in paragraph 2 above, without further recourse to you. If

your card is declined, we may update the expiry date on our records and attempt to process the payment again. If your card is declined again, you will be contacted for an alternative card. Any alternative card must belong to, and be in the name of, the original purchaser. If we are not provided with an alternative card within 14 days of the due date, your ticket will be void, but you will not receive a refund for the first Instalment (including service charge and handling fee) already made.

- 5. A per transaction cost of handling and delivery of the ticket £3.25 will be added to the order and paid immediately.
- 6. The transaction will be completed only once your payment of all Instalments and fees have been processed and the total due paid in full.
- 7. If you do not pay any of the Instalments in full by the dates set out in paragraph 2 above and we are not provided with an alternative credit or debit card within 14 days of the relevant due date where the original method of payment provided is declined (as per paragraph 4 above), you will lose (i) the first Instalment (including service charge and handling fee) and (ii) the ticket(s) to which you were entitled under the Payment Plan.
- 8. The Payment Plan requires that, at the time the first Instalment is made, you make a full commitment to purchase a ticket and pay the full ticket price plus service charge and handling and delivery fee.
- 9. It is recommended that you ensure that adequate funds are in place to process the payment of all Instalments on the dates set out in paragraph 2 above and that your credit or debit card does not expire before the final Instalment can be charged.
- 10. The first Instalment (including service charge and handling fee) is non-refundable save where Camp Bestival 2022 is cancelled. In all other circumstances, no claim can be made to recover this money in any way whatsoever.
- 11. If you purchased any of the supplementary items listed below together with your tickets, you will be refunded the full price paid by you in respect of such supplementary items, in the event that we cancel your tickets pursuant to clause 7 above. No other supplementary items purchased by you will be refunded in such circumstances:

Weekend Car Park Pass Live-In Vehicles Programme T-shirt

12. If you purchased any of the supplementary items listed below together with your tickets, you will be refunded the full price paid by you in respect of such supplementary items where Camp Bestival is cancelled. No other supplementary items purchased by you will be refunded in such circumstances:

Weekend Car Park Pass Live-In Vehicles Programme T-shirt

- 13. Tickets cannot be refunded or exchanged after purchase, save as provided in Ticketmaster's purchase policy referred to in paragraph 15 below.
- 14. If your PP order is cancelled for any reason including due to non-payment of any instalment or suspected fraud, you will not be able to make up missed payments to reinstate your order. Following a PP cancellation or forfeit, if you still wish to purchase a weekend ticket and / or any upsells, you may do so, subject to availability. If you choose to begin a new payment plan, you will be subject to a new set of service charges and handling fees and you will not be entitled to a

- refund on your handling fee from your previously cancelled or forfeited plan.
- 15. These special Terms and Conditions are in addition to Ticketmaster's standard Purchase Policy available at: <a href="https://www.ticketmaster.co.uk/legal/purchase.html">https://www.ticketmaster.co.uk/legal/purchase.html</a> and the Camp Bestival 2022 event conditions available at: <a href="https://www.campbestival.net/tickets/terms-conditions">https://www.campbestival.net/tickets/terms-conditions</a>
- 16. If you have any queries regarding the Ticket Deposit Scheme, please contact us hidehi@campbestival.net