

London  
Foo Fighters 2021 – Return to the UK

### **What date is the show at London Stadium?**

The scheduled Foo Fighters shows at the London Stadium are **Thursday 30th June 2022**  
and  
**Saturday 2nd July 2022**

### **Who will be performing at the show?**

The Foo Fighters will play with special guests –  
Thursday 30th June 2022 - St Vincent & Shame  
Saturday 2nd July 2022 - Courtney Barnett & Hot Milk

### **How many tickets can I purchase?**

The ticket limit for this event is 6 tickets per person

### **Why is there a limit on the number of tickets I can buy?**

Ticket limits are set to give fans a fair chance of getting tickets

### **What category of tickets am I buying?**

General Admission - Pitch Standing & Unreserved Seating at £75  
P1 Reserved Seating at £110  
P2 Reserved Seating at £75  
P3 Reserved Seating at £55  
All prices above exclude booking and fulfilment fees

### **What does 'General Admission - Pitch Standing & Unreserved Seating' mean for the concerts being held at London Stadium?**

For concert events only, holders of a General Admission - Pitch Standing & Unreserved Seating ticket will have access to the pitch and an unreserved seating area, with access to both areas at all times

### **How will my tickets be sent?**

Tickets for this tour will be eTickets, and they may not be available to download until closer to the date you have booked for. Please contact us if you have not received your tickets by 5 days before the event.

### **I haven't received my confirmation email, what should I do?**

Please check your junk inbox to see if this has arrived in there  
It is also worth noting that during busy periods it can take a little longer to come through  
If you are still having issues, please contact your point of purchase direct

### **Can I amend or change my booking?**

All tickets are purchased on a non-refundable or transferable basis

### **Where is the Ticket Office located?**

The Ticket Office is located on the Southeast of the Stadium Island, between entrances E and F

We suggest choosing the 'Print at Home' or 'Digital Ticket' options for all events as collection location and protocol can change event by event

### **What if my ticket does not scan on the day of the event?**

In the event that your ticket does not scan at the turnstile, you will be referred to the Ticket Office for physical tickets to be issued

### **What time will Entrances open?**

The Entrance opening time is currently scheduled for 16:00 for both event dates\*

\*Please note, the above timings are subject to change

### **What time will the concert start?**

Concert and act start times will be confirmed and communicated at a time closer to the date of the event

### **What if it rains?**

This is an outdoor event and open to the elements, please dress appropriately (including footwear) and bring a waterproof if it looks like rain

### **What happens if I have a problem whilst at the venue?**

Please **ensure** you speak to a member of staff at the venue on the day

### **Can my child attend the events?**

The below age restrictions must be adhered to:

General Admission Standing: No under 14s in the standing area

Reserved Seating: No children aged 5 and under

6 – 16-year-olds must be accompanied by a responsible adult aged 18+

No refunds will be given for incorrectly booked tickets

### **Are accessible tickets available for this event?**

All accessible tickets can be purchased at

<https://www.theticketfactory.com/tickets/events/foo-fighters/> or alternatively the call centre can be contact on 0800 640 5001

### **Is there Blue Badge parking available for the Foo Fighters event?**

Yes, there will be limited parking available for Blue Badge holders

Blue Badge Parking passes can be purchased from the London Stadium ticketing website and will be distributed no later than 10 days prior to the date of the event

### **Can I bring my assistance dog to the venue?**

Assistance dogs are welcome into London Stadium and can stay in wheelchair bays  
Kindly note that any assistance dogs must always remain with their owner

More accessibility information is available on the venue website here –

<https://www.london-stadium.com/accessibility.html>

### **How do I get to the London Stadium?**

London Stadium is located within Queen Elizabeth Olympic Park and benefits from the Capital's best transport links

Please visit <https://www.london-stadium.com/plan-your-visit/gettinghere.html> for more detailed information on the different transport options

### **Where is the venue located?**

Queen Elizabeth Olympic Park

London

E20 2ST

### **Will I be able to buy food and drink at the venue?**

The team at the London Stadium will welcome you at one of the many food and beverage kiosks located in and around the stadium

### **What is your bag policy?**

Avoid delays - please don't bring bags to the venue, all bags will be subject to a search regime

Large bags are not permitted and there are no left luggage facilities

### **Can I bring alcohol into the stadium?**

No, only drinks purchased onsite maybe consumed

### **What are your COVID-19 requirements?**

Audiences will need to demonstrate their COVID-19 status by providing one of the below:

- Proof of a negative NHS Rapid Lateral Flow Test taken within 24 hours prior to attending.
- Proof of full approved vaccination, 2 doses with the second dose at least 14 days prior to the arrival at the venue.

We reserve the right to implement additional entry requirements to mitigate the spread of COVID-19.

Purchasers will be contacted in advance of the shows with more information.

### **Can I get a refund due to COVID-19?**

If you, anyone you live with or anyone in your party is displaying symptoms of COVID-19, we will refund your tickets if you have proof of the below with photo ID and valid ticket

- Proof of a positive COVID-19 test
- Proof of being notified by test and trace to isolate within the event period

For symptoms experienced on the day of the event, proof that you have applied for/taken a PCR test

All refunds are subject to Ticketmaster's terms and conditions.

Please let us know by 9am on the day of your event to request a refund.

### **What happens if my event is cancelled or rescheduled?**

Please wait to hear from your point of purchase directly, they will get in touch with the relevant information

**Can you compensate me for my travel and hotel arrangements if my event is rescheduled or cancelled?**

The only refund you will receive is the cost of the tickets

We will endeavour to let you know as soon possible about an event change or cancellation to give you the opportunity to cancel or reschedule your arrangements

**How do I get a refund if my event is cancelled?**

Please contact your point of purchase direct for further information

**Can I get a refund if the line up changes?**

Refunds are only available if the promoter cancels an event or makes **significant** changes to the venue, date, show time or headline act

**I can't make the event - can I resell my tickets?**

Please check with your point of purchase for details of ethical fan to fan resale

Reselling through any other channel will render the tickets invalid

**What if I have another query about my booking?**

For other queries about your booking including delivery information, information about COVID-19, how to update your order and much more, please visit the Ticketmaster help desk <https://help.ticketmaster.co.uk/hc/en-us>

**SJM Concerts Terms & Conditions**

1 This ticket is a personal, revocable license and, at all times, remains the property of the Promoters. This ticket must be surrendered to the Promoters upon request.

2 This ticket is sold on behalf of the Promoters to the Consumer. Any tickets purchased by business or traders in breach of the T&Cs of Ticket Sale will be cancelled.

3 Ticket resale is permitted at no more than the price you paid (face value + booking fee). Please only use Ticketmaster's Fan-Fan Ticket Exchange. Selling tickets through unauthorised resale platforms will breach our T&Cs and those tickets may be cancelled.

4. Ticket sales are limited to 6 per person. Only tickets purchased through approved agents are valid. The venue reserves the right to refuse admission