

Terms and Conditions for Ticket Purchasing by Payment Plan

1. Tickets for **The Great Escape 2022** can be bought using a Payment Plan that allows eligible customers to pay for tickets over **three** payments (each an “**Instalment**”). The Payment Plan is available to any customer buying a ticket online between **16th December 2021 from 10:00 and 31st January 2022 until 23:59** (the “**Eligibility Period**”), **subject to ticket availability**. The first Instalment must be paid within the Eligibility Period.
2. The full price of your purchase of the ticket (being **£90** per ticket plus a per transaction handling fee of **£2**, a per ticket service charge of **£0**, a per transaction delivery fee of **£0**, will be charged as follows:

Instalment	Amount	Payment Due
First (non-refundable)	£32 per ticket (including a per transaction handling fee of £2 and a per ticket service charge of £0)	Charged immediately
Second	£30 per ticket	On or around 1st February 2022
Final	£30 per ticket (including a per transaction delivery fee of £0)	On or around 1st March 2022

3. Subject to paragraph 10 below, the first Instalment is non-refundable, and no claim can be made to recover this money in any way whatsoever. The first Instalment includes a per transaction handling fee of **£2** and a per ticket service charge of **£0** which, subject to paragraph 10 below, is also non-refundable.
4. The first Instalment (including service charge and handling fee) will be charged to your credit or debit card immediately upon your purchase of the ticket during the Eligibility Period. The final Instalment/ each subsequent Instalment will be automatically charged to your credit or debit card on or around the due dates as set out in paragraph 2 above, without further recourse to you. If your card is declined, we may update the expiry date on our records and attempt to process the payment again. If your card is declined again, you will be contacted for an alternative card. Any alternative card must belong to, and be in the name of, the original purchaser. If we are not provided with an alternative card within 5 days of the due date, your ticket will be void, but you will not receive a refund for the first Instalment (including service charge) already made.
5. A per transaction cost of delivery of the ticket (**£0**) will be added to, and paid for at the time of, the final Instalment.
6. The transaction will be completed only once your payment of all Instalments and fees have been processed and the total due paid in full.
7. If you do not pay any of the Instalments in full by the dates set out in paragraph 2 above and we are not provided with an alternative credit or debit card within 5 days of the relevant due date where the original method of payment provided is declined (as per paragraph 4 above), you will lose (i) the first Instalment (including service charge) and (ii) the ticket(s) to which you were entitled under the Payment Plan.
8. The Payment Plan requires that, at the time the first Instalment is made, you make a full commitment to purchase a ticket and pay the full ticket price plus service charge and handling and delivery fee.
9. It is recommended that you ensure that adequate funds are in place to process the payment of all Instalments on the dates set out in paragraph 2 above and that your credit or debit card does not expire before the final Instalment can be charged.

10. The first Instalment (including service charge) is non-refundable save where The Great Escape 2022 is cancelled. In all other circumstances, no claim can be made to recover this money in any way whatsoever.
11. Tickets cannot be refunded or exchanged after purchase, save as provided in Ticketmaster's purchase policy referred to in paragraph 12 below.
12. These special Terms and Conditions are in addition to Ticketmaster's standard Purchase Policy available at: <https://www.ticketmaster.co.uk/legal/purchase.html> and The Great Escape 2022 event conditions available at: <http://www.mamafestivals.com/info/event-terms-and-conditions.html> .