

## Terms and Conditions for Ticket Purchasing by Payment Plan – Day Tickets Tier 2

1. Tickets for Wireless Festival can be bought using a Payment Plan that allows eligible customers to pay for tickets over four payments (each an “**Instalment**”). The Payment Plan is available to any customer buying a ticket online between 25<sup>th</sup> March 2022 9am and 27<sup>th</sup> April (the “**Eligibility Period**”), **subject to ticket availability**. The first Instalment must be paid within the Eligibility Period.
2. The full price of your purchase of the ticket (being **£90.00** per ticket plus a non-refundable per ticket service charge of £10.00 plus a non-refundable per transaction handling fee of £3.25 and a non-refundable per transaction delivery fee of £2.75 plus a non-refundable per transaction payment plan fee of £5.00 will be charged as follows:

Instalment	Amount	Payment Due
First (non-refundable)	£25 per ticket (in addition to £10.00 per ticket service charge, per transaction handling fee of £3.25 and per transaction payment plan fee of £5.00)	Charged immediately
Second	£21.66 per ticket	28 <sup>th</sup> April 2022
Third	£21.66 per ticket	28 <sup>th</sup> May 2022
Final	£21.66 per ticket plus a per transaction delivery fee of £2.75	On or around 14 <sup>th</sup> June 2022

4. Subject to paragraph 7 below, any and all instalments paid at the point of forfeit are non-refundable and no claim can be made to recover this money in any way whatsoever. The first Instalment includes per ticket and per order transaction fees which are also non-refundable in the case of forfeit or incomplete payment, subject to paragraph 7 below.
5. The first Instalment (including service charge and handling fee) will be charged to your credit or debit card immediately upon your purchase of the ticket during the Eligibility Period. The final Instalment/ each subsequent Instalment will be automatically charged to your credit or debit card on or around the due dates as set out in paragraph 2 above, without further recourse to you. If your card is declined, we may update the expiry date on our records and attempt to process the payment again. If your card is declined again, you will be contacted for an alternative card. Any alternative card must belong to, and be in the name of, the original purchaser. If we are not provided with an alternative card within 5 days of the due date, your ticket will be void, but you will not receive a refund for the first Instalment (including service charge) already made.
6. A per transaction cost of handling and delivery of the ticket £2.75 will be added to, and paid for at the time of, the final Instalment.
7. The transaction will be completed only once your payment of all Instalments and fees have been processed and the total due paid in full.
8. If you do not pay any of the Instalments in full on or by the dates set out in paragraph 2 above and we are not provided with an alternative credit or debit card within 5 days of the relevant due date where the original method of payment provided is declined (as per paragraph 4 above), you will lose (i) any and all of the instalments paid up to the point of forfeit (including service charge, handling fee and payment plan fee) and (ii) the ticket(s) to which you were entitled under the Payment Plan.

9. The Payment Plan requires that, at the time the first Instalment is made, you make a full commitment to purchase a ticket and pay the full ticket price plus service charge and handling and delivery fee.
10. It is recommended that you ensure that adequate funds are in place to process the payment of all Instalments on the dates set out in paragraph 2 above and that your credit or debit card does not expire before the final Instalment can be charged.
11. If you do not pay any of the Instalments in full in accordance with paragraph 8, you will lose: (i) the first payment (ii) the per transaction payment plan (handling) fee and (iii) the ticket(s).
12. Tickets cannot be refunded or exchanged after purchase, save as provided in Ticketmaster's purchase policy referred to in paragraph 12 below.
13. These special Terms and Conditions are in addition to Ticketmaster's standard Purchase Policy available at: <https://www.ticketmaster.co.uk/legal/purchase.html> and the Wireless event conditions available at: <https://birmingham.wirelessfestival.co.uk/info-category/event-info>