



There's not long to go until Muse come to Bellahouston Park!
Here is some key information for you to be aware of before attending the show....



KEY TIMINGS

Box Offices opens: 15:00 – 21:30

Gates open: 16:00

Show ends: 23:00

VIP closes: Midnight



AGE RESTRICTIONS

No persons under 14 permitted.

Persons aged 14 and 15 year olds must be accompanied by an adult 21 and over
(1 adult minimum per 4 persons aged 14 and 15 years old).

If you are attending with someone under 16 years old, we encourage you to register your contact details in advance via our guardianship procedure form [here](#). Guardianship wristbands will be issued at the Information Point inside the arena near Entrance A when you arrive on site. This will help us reunite you in the unlikely event you become separated.



ENTRY ID

You must bring valid and current ID with you - Valid IDs must be photographic.

If you look under 25 you may be asked for proof of age at both the entrance gates and bars so please don't risk it. This is line with the national Challenge 25 policy.

Photocopies of ID and expired Passports do not count as valid ID and will not be accepted. Anyone found in possession of fake ID will be refused entry.

For the full list of acceptable ID forms, please click [here](#).



GETTING THERE

By BUS - First Bus and McGills both run services that drop off and pick up on Paisley Road West. The last bus is scheduled for 00:25. For more info visit firstbus.co.uk & mcgillsbuses.co.uk.

By **SHUTTLE BUS** - Happy Bus run a Shuttle Bus Service from Buchanan Bus Station to and from the event site every 15 minutes. For timings, tickets & more info visit happybus.co.uk.

By **TRAIN** - The venue is serviced by 3 rail stations; Corkerhill, Dumbreck and Cardonald. All are within a 15 minute walk of the event site. Please visit www.scotrail.co.uk for timetables and to book tickets.

By CAR - The only parking available is at Albion Car Park next to Ibrox Stadium, around a 20 minute walk from the entrance to the event. Parking costs £10.

TAXI & PICK UP/DROP OFF -

Corkerhill Pick up near football Centre - [///colleague.strict.unions](http://colleague.strict.unions)

Govan Road near the fire station - [///remedy.points.inform](http://remedy.points.inform)

By UNDERGROUND - The venue is serviced by Ibrox Underground Station which is an 8 minute walk to/from the venue. Last train 22:45.

By FOOT - The city centre is a 50 min walk from Bellahouston Park via Paisley Road West.



ENTRY INFO

There are two main entrances to the site.

Gate A which enters via Paisley Road West ([///forum.inch.rocks](http://forum.inch.rocks)) to the West of the arena.

Gate C which enters via Dumbreck Road ([///friend.stem.coffee](http://friend.stem.coffee)) on the East side of the arena.

Accessible customers will be sent details of their dedicated entrance gate X18.

There will be Box Offices located at both Gate A and Gate C.

Please note that **Gate B** ([///shade.settle.truck](http://shade.settle.truck)) at the North of the arena will be used for exit only.

Security searches will be in place at the entry gates. Please expect queues and listen to stewards.

Please don't bring a bag unless it is absolutely essential. Bags larger than a sheet of A3 paper will not be permitted and will be subject to further searching and longer delays.



TICKET INFO

The only official ticket outlets for this event are Ticketmaster and Tixr. Tickets purchased from any other unauthorised sites cannot be guaranteed entry to the event.

Ticketmaster

- General admission tickets will be mobile tickets.
- Hospitality tickets will be physical tickets that will be posted to you.

Tixr

- General admission tickets will be print at home tickets.

Mobile Tickets

For all mobile tickets this event will be using Ticketmaster's SafeTix technology to provide powerful fraud and counterfeit protection. Your barcode will constantly change and screenshots of barcodes will not work. You must show the barcode in the Ticketmaster app. More info on SafeTix can be found [here](#).

Hospitality Wristbands

We recommend hospitality customers use Entrance A, and then head to the wristband exchange at the entrance to the Hospitality Garden.



WELFARE & WELLBEING

If you require any assistance throughout the show, please speak to the nearest member of security who can assist you or direct you to our welfare or first aid points if required.

Take time to chill – There are plenty of areas around the site where you can take a moment.

Look after yourself and others around you.

Drinking alcohol in public spaces is illegal in Glasgow so please do not bring alcohol to the event. Take it easy and don't end up too intoxicated. Security is obliged to refuse admission or eject you from the site if you have had too much to drink so, don't spoil your night.

It is an offence to supply alcohol to anyone under the age of 18. ID spot checks will be taking place, and anyone caught supplying alcohol to anyone underage will be removed from the event and reported to Police Scotland.

Our supportive welfare team from TLC are onsite to provide confidential and non-judgemental help in a whole variety of situations. Welfare is a safe space to get support with intoxication, lost friends, if you need sanitary products, if you need a quiet space to desensitise or if you just need someone to talk to.

Be prepared for all weather. Keep an eye on the forecast and be prepared for a change in the weather as the evening goes on. Umbrellas are not permitted in the event.



For a full list of prohibited items, please [click here](#).

