

Nick Cave & the Bad Seeds Tour FAQs

Where should I buy my tickets from?

All official ticket agent websites will be listed on nickcave.com. All tickets for this tour will only be available to purchase online.

When will tickets go on sale?

General onsale will take place on Friday 22nd March 2024 at 10am local time.

Will there be a name on tickets policy on this tour?

The Promoters of Nick Cave & the Bad Seeds are committed to combating unethical secondary ticketing and resale.

This tour will be operating a name-on-tickets policy. The name of the ticket purchaser (referred to here as the 'Lead Purchaser') will appear on all tickets in the order. The name of the Lead Purchaser is the relevant cardholder. You can find the name of the Lead Purchaser in the confirmation email and on your ticket.

It is important that the Lead Purchaser arrives with their group and with the Lead Purchaser's matching, valid photo ID to enter the event.

How do I arrange to buy tickets for someone requiring disabled access?

Customers who require either a carer to accompany them or disabled access to the shows can book via Ticketmaster or by contacting the venue.

How many tickets can I buy?

There will be a strict limit of 6 tickets per show date per Lead Purchaser. This restriction is in place in order to give as many people as possible a fair chance to buy tickets. The whole group must arrive together with the Lead Purchaser present.

PLEASE NOTE that all transactions that are detected as bot purchases, patrons creating duplicate accounts in order to purchase more than the ticket limit *or* any action that indicates a suspicious purchase in excess of the ticket limit may be cancelled without notice or compensation.

What are the entry requirements?

As part of the measures taken by the Promoters of Nick Cave & the Bad Seeds to combat unethical secondary ticketing and resale, to gain access to the show you are required to bring your ticket with a clear and undamaged barcode/QR code visible. You may be required to produce your email booking confirmation and a valid form of photo ID that matches the Lead Purchaser name on the ticket(s).

Accepted forms of Photo ID may include – A current driver's licence (including provisional licence), a current or recently expired passport (provided the picture is a good resemblance of the holder), or a government approved ID.

I can't find my confirmation email?

In the first instance please check your junk or spam folder. In busy periods, confirmation emails can take up to 24 hours to arrive. If you still haven't received confirmation, contact the customer

services of the ticket agent you believe you booked through. If you are unsure which company you bought from this is usually displayed on your credit card statement or bank statement.

How will my tickets be delivered?

After purchase, you will receive a confirmation e-mail only. Your tickets will be dispatched via the Ticketmaster mobile app closer to the show date.

- Mobile tickets are only available on your phone through the authorised ticket agent app or website.
- Your mobile / smartphone will be your ticket which will be contained within the authorised ticket agent app. Once the tickets have been purchased you will receive a simple email confirmation as proof of purchase. This is NOT your ticket(s).
- You will receive instructions on how to access your ticket(s) much nearer to the show(s).
- Your mobile ticket(s) will be available in the authorised ticket agent app no later than 72 hours before the show. If you have not received your ticket(s) 24 hours prior to the show please contact your point of purchase.
- Upon arrival at the show, you will then be required to present your mobile smart phone device containing your ticket(s) and you'll scan yourself and your party into the venue via the turnstiles/entrances.

Am I able to change the name on my ticket?

Changing the Lead Purchaser name on your ticket(s) is only possible in extenuating circumstances. Please contact your point of purchase for more information.

I can't go any more and need to sell on my ticket. What do I do?

Official resale will be available for these shows at a later date. The reselling of any Nick Cave & The Bad Seeds tickets is strictly forbidden other than through the official face value resale platform.

Any Nick Cave & The Bad Seeds ticket offered for resale elsewhere, either on or offline (including Viagogo or any other unauthorised source including all secondary ticket retail websites) may result in the entire original booking being cancelled without notice or compensation. The original Purchaser and their party will be refused admission and any other purchases they hold will also be cancelled.

When will we receive our tickets?

You will receive your e-ticket(s) via the Ticketmaster mobile app no later than 72 hours before the show. If you have not received your ticket(s) 24 hours prior to the show please contact your point of purchase.

What are the age restrictions for the show?

Over 14s only in standing area. Under 14s must be accompanied by an adult. No under 5s.