

**Accessible Tickets:**

Tynemouth Priory and Castle (NE30 4BZ) is accessed from its main entrance on Front Street, Tynemouth.

Before the gates open, attendees are asked to queue downhill on Pier Road.

Accessible ticketholders do not have to queue and should approach the box office area after gates open for admission.

The venue features a tarmac driveway to a short length of cobbled pavement before moving into a hard gravel path and grass.

The festival has a viewing platform for up to 12 people and places are available on a first come first served basis.

An accessible ticket does not guarantee access to the platform.

No seating is supplied at the Priory concerts but attendees are welcome to bring their own chair for the event if required.

For the evening concerts, gates generally open at 6pm and the event finishes by 10pm. Gates open at 11.45am at the Sunday afternoon concert and the event finishes around 6pm.

Accessible Tickets available online at Ticketmaster & can be viewed and purchased by checking 'All Ticket Types' on the event page.

**Wheelchair Access:**

Change 'Ticket Quantity' to 1 Wheelchair ticket (Free Companion ticket must be added at the time of purchase along with Paid Wheelchair ticket).

Ambulant/Easier Access (non-Wheelchair):

Change 'Ticket Quantity' to 1 Ambulant ticket (Free Companion ticket must be added at the time of purchase along with Paid Ambulant ticket).

**Please note:**

An accessible ticket does not guarantee access to the Access Viewing Platform.

No seating provided but attendees are welcome to bring their own chair for the event if required.

Parking is very limited in Tynemouth and there are no dedicated Disabled Parking for the concerts.

Proof of disability/eligibility must be provided on arrival. These could include PIP (Personal Independence Payment), DLA, letter from a medical professional, including a doctors note or a letter from an occupation therapist, carers allowance, a Nimbus Access Card with the +1 symbol, blind or partially sighted registration certificate (BD8 or CVI certificate), personal letter from the GP, community nurse or social worker, benefit award letters, copy of a blue badge (both sides).

Anyone wishing to discuss their individual access requirements or has any questions about the event can email [events@northtyneside.gov.uk](mailto:events@northtyneside.gov.uk).

Parking is very limited in Tynemouth and there are no dedicated spaces for the concerts.

The nearest Metro station is Tynemouth.