



BOOKING INFORMATION

Even if you have stayed with us before, please ensure you read all descriptions and notes before buying to understand what each RIP package includes. Please note any images used at points of sale are representative and final supplied products may vary.

You can find General Info sections on booking, plus some Frequently Asked Questions!

GENERAL INFORMATION FOR ALL BOOKERS:

Booking accommodation to stay in either Metal Meadow 1 or 2 or the offsite hotels gives you access to all things RIP including; weekend RIP Tickets for Download, Guest Area and RIP Village access, proper toilets and hot showers as well as the RIP 'doggie' bag with exclusive merchandise.

- Under 16s must be accompanied by an adult 18+. Every person in your party must have a valid RIP ticket to stay on the RIP campsites, including children.
- Under 5's can stay in RIP Camping / Accommodations for no extra charge but please note that not all accommodations can accommodate additional guests and no beds or bedding will be provided.
- Strictly NO GAS canisters or petrol fuelled cookers will be allowed anywhere on site. Please see the [Download website](#) closer to the event for a list of alternatives and to check on other prohibited items/substances before you pack.
- Please raise BBQ's and camping stoves at least 30cms off the ground to avoid burning the site. Bricks are available for you to use, please ask the RIP Reception. Open campfires are strictly prohibited. BBQs and open campfires are strictly prohibited in the Metal Forest.
- Rock by day and rest by night. RIP areas are quiet campsites, so please keep noise to a minimum after 1am. Please respect your neighbours by observing the quiet time. Remember accommodation walls aren't as thick as your walls back home!
- Please note some noise caused by festival production / vehicles and the nearby airport will be unavoidable.
- Please do not post pictures or screenshots of your tickets online when you receive them.
- Live Nation reserves the right to eject those disturbing the peace without readmission or refund.
- For VIP Nation terms & conditions for this purchase visit [this link](#).
- Download terms and conditions can be [found here](#).
- Ticketmaster UK Limited is selling these packages on behalf of VIP Nation who are solely responsible for delivering the package & the quality of the products and services to be provided.

PARK FARM & SLEEPY HOLLOW RIP CAMPING:

Park Farm and Sleepy Hollow are camping fields where you pitch your own tent and park your car beside it. Please ensure you purchase the correct field for everyone in your group as you must camp in the area named on your booking.

- RIP Camping is open from 12.00 Noon on Wed 11th June until 11am Mon 16th June.
- To ensure an enjoyable and comfortable RIP experience, RIP Park Farm & Sleepy Hollow are calculated to allow 22msq per person staying in the campsite.
- Due to the overwhelming demand for space at RIP, gazebos will only be permitted for parties of 4 or more sharing a tent.
- You are welcome to bring a caravan/campervan as your vehicle as long as it does not exceed the 22msq space allowed per person.

DISTRICT 1, this is a premium camping location in PARK FARM and only campers that have booked a plot there will be able to pitch/set camp. Each person staying in the District 1 pitch must have an RIP Park Farm ticket. There are three types of pitch:

- Type A Plot with electrical hook-up on hard standing (1x Campervan/Caravan only)
- Type B Plot with electrical hook-up on grass (1x Campervan/Caravan or 1x Car + 1x Tent)
- Type C Plot on grass (1x Campervan/Caravan or 1x Car + 1x Tent)

If you have purchased RIP Park Farm tickets and would like to upgrade to District 1, please email download@vipnation.co.uk

METAL MEADOW 1 & 2 ACCOMMODATIONS

Following on from 2024, Metal Meadow is expected to continue to be spread across two locations. Each Metal Meadow accommodation will have its expected location stated in the title but please be aware that due to production requirements, locations cannot be guaranteed. Metal Meadow 1 & 2 are on sale, Metal Forest is not yet on sale, please [sign up to our RIP mailing list](#) for announcements.

SITE MAP:

A full site map will be released a couple of weeks prior to the festival. Although the location of the RIP areas are similar each year, please note there may be changes.

ACCESSIBILITY:

If you have any special access requirements or concerns, please contact VIP Nation through [this link](#). Please be aware that due to a high level of interest in our RIP packages, we cannot guarantee availability of your preferred accommodation so would advise you purchase your preferred accommodation. Live Nation and VIP Nation will use their reasonable efforts to assist with any such special access requirements or concerns. More info on Access can be found in the FAQ below. All accessible customers and their companions should ensure they have an RIP ticket, whether it be for RIP Camping in Park Farm and Sleepy Hollow or a Metal Meadow accommodation or Hotel. Once the accessibility applications open and approvals for Essential

Companions are granted, a partial refund for the amount of the festival ticket included in the package will be processed.

FREQUENTLY ASKED QUESTIONS

Does my RIP booking give me festival access as well?

Yes, all RIP accommodations and bookings include RIP Weekend Festival Tickets to Download.

When will RIP Metal Meadow, RIP Metal Forest and RIP Hotel packages be available?

Please [sign up to our RIP mailing list](#) for news and announcements of when RIP Metal Meadow, RIP Metal Forest and RIP Hotel packages will be available

What are the opening times and when do I have to leave by?

RIP areas will open at 12pm midday on Wednesday 11th June 2025 and we politely ask you to leave by 11am on Monday 16th June.

Is there a payment plan available to split the cost?

There are options available at the checkout which you can select to spread the cost of your booking over multiple payments.

Do I need to book a car pass with my RIP booking?

No, but you can choose to add 1 or 2 car passes to your booking after you have added your tickets to the basket. These are at no extra charge, it's to ensure you get the number of passes you require. Car passes are complimentary as 1 pass per two tickets in Park Farm & Sleepy Hollow or 1 pass per 3 people in RIP accommodations. **Any extra car passes will be charged at the price of standard car park.**

For RIP accommodations, there is one pass per 3 guests included in your booking, i.e. a Bell House for 4 includes 2 car passes.

RIP Hotel bookers are not sent a car pass, as they have parking at their hotel included in their booking.

Please ensure you have the access to the address that's stated in your Ticketmaster account as that is where your car pass will be posted to. If you need to update your address, guidance to do so can be [found here](#).

We encourage car sharing to minimise our impact on the environment so please share the journey with your friends where possible!

When will my tickets and car pass be sent out?

Generally, you should expect to receive them around 5 days before the festival. Please refer to your [Ticketmaster account](#) for the status of your booking. Please note we will send out full arrival instructions will be sent out a week before the festival. Tickets will be mobile tickets in the Ticketmaster app and car passes will be posted out.

Can I bring a gazebo or similar?

Due to the overwhelming demand for space at RIP, gazebos will only be permitted for parties of 4 or more sharing a tent in Park Farm & Sleepy Hollow. Gazebos are not permitted in Metal Meadow or Metal Forest.

I have already purchased but cannot remember what is included in my accommodation?

Please log in to your account on [Ticketmaster](#) or find your booking confirmation email to see what you booked, you can then view [the accommodation page](#) to see what is included.

I already have standard tickets but would like to upgrade to RIP, how can I do this?

We do not offer upgrades as such but if you purchase an RIP package then we can refund the standard ticket for you, as long as it was purchased from [the authorised vendor](#), and once you supply us with both order codes in an email to download@vipnation.co.uk. The deadline to apply for an upgrade will be Friday 30th May.

Can my friend in standard camping come visit me in RIP?

We usually have a limited number of RIP guest passes each day. The cost of these will be confirmed once the festival begins at RIP receptions. Your guests may not stay overnight in your accommodation.

Can I book a locker for my valuables / where can I charge my phone?

Lockers for your valuables and phone charging will be located in both Park Farm & Sleepy Hollow, they are available to all RIP guests and will be available to pre-book closer to the festival.

What items can I bring / not bring?

Please refer to [Download website](#) for this information as the same restrictions apply to RIP as the general camping areas. Generally, glass bottles have been allowed into RIP Park Farm in the past – we will give you final info on this point when we send arrival instructions in advance of the event.

How far are the RIP areas from the Main Arena?

The RIP campsites are in some of the closest areas to the Main Arena and there is a dedicated RIP entrance directly into the Guest Area of the Arena. All locations are subject to change.

What is the postcode for RIP, so I can plan my travel route now?

The best place to set navigation for is Park Farm, the post code of which is: DE74 2RN. There will be traffic control measures in place on the day, so please follow RIP signage on arrival.

Are the Rock Retreat, Ready to Rock, Camping Plus or Campervan Plus part of RIP?

No, these camping options are separate campsites and do not include RIP benefits like access to RIP or the Guest Area. Please note the Lounge is separate to the Guest Area but as RIP includes access to the Guest Area, we would not advise RIP customers to purchase the Lounge as well.

Melbourne Hall has a dedicated bar with craft beers, a tearoom in which to have a full English breakfast each morning and beautiful grounds in which to relax before heading into the main arena at Download. You can see more information about the Rock Retreat at Melbourne Hall [here](#).

How do I book a free Essential Companion ticket?

Accessibility applications will open later in the year, in the meantime please secure the RIP Package you would like. More information will be available on the Download website. When applications open and the Accessibility Team have approved your application, we will refund the cost of the weekend festival arena ticket to your account. Please select that you are staying in one of the RIP options when you apply for accessibility so that we can link the information with your RIP booking.

When you check in to your RIP accommodation, please notify staff that you are an Accessibility customer - they should have your wristbands for the weekend, if there are any problems, please notify staff immediately so we can resolve this for you as swiftly as possible.

If you have any further questions, please contact VIP Nation through at download@vipnation.co.uk.