

21ST JUNE 2025

TIMINGS

Box Office opens: 1pm

Gates open: 2pm

Last entry/Box office closes: 9:30pm

Curfew: 11pm

TRAVEL

Please plan your journeys to and from Bellahouston Park in advance.

You can find your own dedicated travel assistant, showing all your options for travelling to the show by [clicking this link](#).

Happy Bus runs a shuttle bus service from Buchanan Street Bus Station to and from the event site every 15 minutes.

Happy Bus also run services from across the country directly to/from Bellahouston Park. For timings, tickets & more info visit happybus.co.uk.

[Click here](#) for all the travel information.

AGE RESTRICTIONS/ID

No persons under 12 permitted.

Persons aged between 12-15 years old must be accompanied by an adult 21 or over (1 adult minimum per 4 persons aged between 12 -15 years old).

If you are attending with someone under 16 years old, we encourage you to register your contact details in advance via our guardianship procedure form [here](#).

A Challenge 25 policy will be in place.

Please bring ID:

Passport, Full/Provisional Driving Licence or YoungScot Card with PASS hologram.

ENTRY INFORMATION

Please enter via Gate A via Paisley Road West to the West of the arena.

Accessible customers will be sent details of their dedicated entrance via our Accessibility Team.

Gate B (towards Ibrox) and Gate C (towards Dumbreck Rail Station) will be used for exit only.

Security searches will be in place at the entry gates. Please expect queues and listen to stewards.

Please don't bring a bag unless it is absolutely essential. Bags larger than a sheet of A3 paper will not be permitted and will be subject to further searching and longer delays.

TICKET INFORMATION

All tickets will be mobile tickets. These will be available in your Ticketmaster app the week before the event.

This event will be using Ticketmaster's SafeTix technology to provide powerful fraud and counterfeit protection. Your barcode will constantly change, and screenshots of barcodes will not work. You must show the barcode in the Ticketmaster app. More info on SafeTix can be found [here](#).

Please make sure you check your tickets within the latest version of the Ticketmaster app, and are logged into the app before you arrive at the venue as mobile data reception can be limited - doing this in advance through the app will ensure that you'll be able to access them at the venue without connectivity.

Information on how mobile tickets work can be found [here](#). If you're having issues with downloading your tickets help can be found [here](#). If you will be arriving at different times to the rest of your party remember you can transfer their tickets from your Ticketmaster account to theirs. A guide on how to do this can be found [here](#).

After entering the event, VIP ticket holders should head to the VIP Wristband Exchange cabin located at the entrance to VIP. Please have your VIP ticket ready to be scanned again.

WHAT CAN I BRING?

THE SAFETY & SECURITY OF EVENT-GOERS IS EXTREMELY IMPORTANT TO US

DON'T RISK IT - YOU'LL BE REFUSED ENTRY

WHAT CAN YOU BRING INTO THE EVENT



WHAT CAN'T YOU BRING INTO THE EVENT



Management may confiscate any item that is deemed/suspected illegal or unsuitable. Anyone found in possession of any illegal items may be arrested or refused entry to the event.



WARNING CCTV IN OPERATION

CCTV and a number of security measures are in operation at this event. A search will be conducted as a condition of entry.



WELFARE AND SAFETY

Strict security measures will be in place and searches carried out at entry.

If you've become intoxicated or need to take time out, welfare has a safe, non-judgemental space available where you can rest and recover. They can put you in touch with friends and family if you've become separated and will make sure you make it home safe and well.

First aiders and medical personnel will operate from the event and are there to support you if you have a minor injury, ailment, or mental health concern.

It is an offence to supply alcohol to anyone under the age of 18. ID spot checks will be taking place, and anyone suspected to be supplying alcohol to anyone underage will be removed from the event and referred to Police Scotland.

Be prepared for all weather. Keep an eye on the forecast and be prepared for a change in the weather as the evening goes on. Wear appropriate clothing (raincoat, hat, sunglasses, etc.), apply sunscreen and layer up - bring a jacket or hoodie as it always gets colder at night. Umbrellas are not permitted at the show.

SUSTAINABILITY

We are on a mission to play our part in taking climate action, but we need your help along the way.

- Bring your reusable water bottle to refill at our water stations
- Check out our [Travel Assistant](#) to find the fastest low-emission route
- Your food choices matter! With a variety of tasty plant-based meals available from our food vendors, there's something for everyone
- Please use the correct bins

From fashion to food, there's small sustainable choices you can make this summer to help us help the planet.

OTHER IMPORTANT INFORMATION

As a VIP ticket holder, you will have access to a private bar area, street food, seating, and flushing toilet facilities. Please note, the VIP Garden does not have views of the main stage.

One foldable chair per person is permitted in designated areas of the event arena,

Familiarise yourself with the site when you arrive. Arrange a meeting point with friends within the gig site in case you get separated. You can use [what3words](#) for this.

The event is entirely cashless and there will be no ATMs on site.

Respect the park and our neighbours by keeping noise to a minimum, both on your way to the show and when leaving.

We can't wait to see you at Bellahouston Park!