26 Leake Street FAQs

Age Restrictions and ID

What are your age restrictions?

Age restrictions will vary for each event and will be listed on our website and on ticketing sites when you purchase tickets, so please check them carefully before you buy.

What form of ID do you accept?

We only accept a valid passport, foreign national ID cards, driving license or home office approved PASS hologram as identification and/or proof of age. If there is a name on your ticket, you must provide valid photographic ID to match this name
Please note that we cannot accept expired or out-of-date forms of ID. If you are not able to provide a valid and in-date form of ID, you may be refused entry on to the premises.
Proof of age is required for 14+, 16+ and 18+ shows
14 and 15-year olds MUST be accompanied by an 18+ adult whilst in venue.

Travel & Logistics

How do I get to the venue?

By Public Transport:
26 Leake Street is just moments from Waterloo Station, making it easy to reach by National Rail, London Underground, and local buses. The venue is tucked beneath the station itself, with direct access via the iconic graffiti tunnel.

On Foot:
The entrance is located within the Leake Street Arches — follow the tunnel artwork from York Road or Lower Marsh.

What are your age restrictions?

Age restrictions will vary for each event and will be listed on our website and on ticketing sites when you purchase tickets, so please check them carefully before you buy.

What form of ID do you accept?

We only accept a valid passport, foreign national ID cards, driving license or home office approved PASS hologram as identification and/or proof of age. If there is a name on your ticket, you must provide valid photographic ID to match this name
Please note that we cannot accept expired or out-of-date forms of ID. If you are not able to provide a valid and in-date form of ID, you may be refused entry on to the premises.
Proof of age is required for 14+, 16+ and 18+ shows
14 and 15-year olds MUST be accompanied by an 18+ adult whilst in venue.

Can I park my bike?

Yes. There are bike racks available along Leake Street Tunnel itself. Please bring your own lock and note that these are intended for standard push-bikes only.

Facilities & Services

What is the capacity of 26 Leake Street?

26 Leake Street spans 1,200 square metres across three adjoining tunnels. The venue can host up to 1,150 guests standing or be reconfigured for seated dinners, conferences, brand activations, and immersive events.

How accessible is the venue?

All spaces at 26 Leake Street are at street level and fully accessible via the main entrance. There are no steps required to enter the venue, and accessible toilet facilities are available on site.

Accessibility Queries / Requests

If you have any queries regarding accessibility, please contact our team at: accessibility@26leakestreet.com.

Can I come for a site visit?

Absolutely. Site visits are available by appointment and are a great way to explore the venue's potential for your event. To arrange one, contact us at hello@26leakestreet.com

Can I pay by card at 26 Leake Street?

We are a cashless venue. All bars and the cloakroom will only accept card and contactless payment methods.

Is there free water available at 26 Leake Street?

Yes, free water is available at our bars at all times.

Are there cloakroom facilities available?

Yes, we have a cloakroom available at all music shows. Please arrive early to avoid queues

What items can I put in the cloakroom?

Please note our cloakroom is only for coats, jackets, and small bags A4 size or smaller. Please refer to our prohibited items list before making your way to 26 Leake Street.

Venue Policies

Can I smoke or vape at 26 Leake Street?

Yes, in the designated smoking area located outside the front entrance. Please note if you are caught smoking or vaping anywhere other than the designated smoking area, you will be asked to leave the venue without a refund.

What is 26 Leake Street's Entrance Policy?

All tickets will be checked and scanned on entry.

Searching is a condition of entry to protect your safety and that of other visitors. All persons entering the venue are also governed by the licence conditions and are liable for searches by security staff.

Full body and bag searches will be carried out before entry is granted. Any refusal by the ticket holder to comply with such searches may result in refusal of admission and eviction from the venue without refund or compensation. You are entitled to refuse the search and leave the venue at any point.

Once you have left the venue, re-admittance will not be permitted.

Prohibited Items List

Please note you are NOT permitted to bring into (or use) any of the following items at the venue:

Illegal substances, legal highs or any other psychoactive substances, food, any form of liquid (including drinks and perfume), chewing gum, point-and-shoot cameras, bottles, weapons, ammunition, horns, whistles, drums, megaphones, amplification equipment, klaxons, air horns, fireworks, flares, smoke canisters, explosives, firearms, knives, blades, or any other article which may be used as a weapon or missile.

Large bags, hi-visibility tabards or similar, sponsorship, promotional or marketing material, marker pens, spray paint, or any other similar items that may be used to mark infrastructure. Costume masks are also not permitted.

If you have any specific reasons for bringing prohibited items into the venue (for example, because you have a dietary or medical condition), please contact us prior to the event at hello@26leakestreet.com

Animals, with the exception of guide dogs, are not permitted in the venue.

What is 26 Leake Streets bag policy?

We do not allow bags or rucksacks on-site that are bigger than an A4 piece of paper (21cm x 30cm). If you bring a bag or rucksack larger than this to the site, you will not be permitted entry with it.

We have a cloakroom on-site that is available at a cost for smaller items and for storing personal items of clothing (coats, jackets).

Please only bring essential items with you to the venue.

Does 26 Leake Street operate a challenge 25 policy?

Yes, we do. If you are lucky enough to look under the age of 25, you may be asked to show identification to prove your age to be granted entry to the venue for all shows where age restrictions apply. This also applies at all our bars if attempting to purchase alcohol.

For further information on the Challenge 25 policy, please visit www.challenge25.org.

Lost Property

Please email lostproperty@26leakestreet.com with a clear description of your lost item and the show in which you misplaced it.

We often deal with a large number of lost property requests, so please be patient while we go through all items.

26 Leake Street keeps lost and found items for a maximum of three weeks. After this period, they are passed on to local charity shops.

Valuable items may be held for a longer period. Items such as passports, IDs, and mobile phones are securely disposed of if not collected within the stated time frame of three weeks.

Please note we are not responsible for any personal items lost on-site.

What should I do if I feel unwell at 26 Leake Street?

We have a dedicated Welfare and Medical area in The Store. Please let a member of staff know you feel unwell, and they can direct you to the Welfare and Medical area.

Regardless of the cause of your ill health, our staff are trained to be non-judgemental, with your well-being placed with the utmost importance.

Can I bring my prescription medicine or medical equipment to 26 Leake Street?

Yes. If you have any specific reasons for bringing prohibited items into the venue (for example, because you have a dietary or medical condition), please contact us prior to the event at accessibility@26leakestreet.com.

When you arrive on-site, please make security staff aware that you are bringing medical items with you. Please contact us prior to the event so we can verify any items you need to bring on-site.