FESTIVAL REPUBLIC LTD – 2027 TICKET TERMS & CONDITIONS – READING FESTIVAL. ("Event").

GENERAL

1. These terms and conditions ("**T&Cs**") incorporate, and should be read together with, any official ticket agent's terms or rules, which you can get from your point of purchase from an official ticket agent. Your possession of a ticket constitutes your acceptance of these T&Cs.
2. "**Festival Republic**", "**Us**", "**We**", "**Our**" means Festival Republic Limited and/or its representatives, employees, and sub-contractors.
3. We reserve the right to implement restrictions/conditions before and during the Event to ensure it is safe. This includes closing certain entrance or exit gates or changing published Event opening times. You must comply with any and all instructions given to you by Event staff and stewards and you may be evicted without a refund if you fail to comply.
4. We reserve the right to refuse admission or to remove any person from the site, without refund, for reasons of public safety (including for crowd surfing or moshing), for unacceptable behaviour likely to cause damage, nuisance, injury or distress, for harassment (including sexual harassment) or for any breach of these T&Cs.
5. Tickets are for the Event and any billed artists and attractions may be subject to change. Published performance times should be treated as a guide only. We and the artist reserve the right to vary the time or duration of any individual set, performance, or activity at any time without notice. This could be for any reason, including (but not limited to) the following:
    a. logistical constraints: technical issues, delays, or equipment changes may require a performance to be shortened to maintain the overall Event schedule.
    b. performer discretion: an artist may, at their own discretion, alter the length of their set.
    c. regulatory or safety reasons: local curfews, licensing restrictions, or safety concerns may require the Event to adhere to a strict finish time, impacting later performances.
    d. events beyond Our reasonable control, such as severe weather or other emergencies, may affect performance lengths.
6. No trading or promotional activity is allowed within the site without Our prior written consent. Goods using unauthorised logos must be surrendered to Event staff.
7. By attending this Event, you and other patrons understand and agree to being photographed, filmed and/or recorded in relation to the Event and/or for safety and security, including filming by the police. You and other patrons understand and agree that resulting photographs, videos, audio recordings and/or audiovisual recordings may be used in any and all media for any purpose at any time throughout the world (however, you may object to such use by specific request to privacy@livenation.co.uk).
8. These T&Cs are subject to change from time to time in our sole discretion and We will notify you by posting the amended T&Cs to the Event website.
9. We shall have no liability for any loss, injury, illness or damage to any person or property sustained at the Event howsoever caused (including by Us and Our agents) in any circumstances unless caused as a direct result of Our negligence and that which cannot by law be excluded or limited. Any personal property brought to the Event is at your own risk.
10. These T&Cs are governed by English Law and any dispute arising out of or in connection with these T&Cs shall be subject to the exclusive jurisdiction of the English courts.

REFUNDS

11. Refunds are only considered if the Event is (i) cancelled in full and not rescheduled (if the Event is partially cancelled your refund will be a proportionate partial refund) or (ii) materially altered which is a change (other than a rescheduling) which, in Our opinion, makes the Event materially different to the Event that ticket purchasers, taken generally, could reasonably expect. The following are not deemed to be 'material alterations': changes to the Event line-up; adverse weather conditions; changes to individual artists, bands or band members; curtailment of the Event where the majority of the Event is performed; changes to the length or the time of a performance; and delays to starting a performance or the Event.
12. Refunds must be requested from the point of purchase, no later than three months after the Event.
13. Refunds of any booking fees per ticket or per order fees are subject to the terms and conditions of the point of sale.
14. Personal arrangements relating to the Event including, but not limited to, travel, subsistence and accommodation are at your own risk and We shall not be liable for any losses incurred from personal arrangements or wasted expenditure beyond the ticket refund.

AGE POLICY

15. All under 16s must be accompanied by an adult ticket holder aged 18 or over who must remain on site throughout the weekend as the under 16-year-old's guardian. No unaccompanied under 16s are allowed on site.
16. Under 13s (12 years and under) are admitted free but must be accompanied by a paying ticket-holder aged 18 or over at all times. Wristbands to write a mobile number on for children aged 12 and under in case they get lost or separated from their guardian, will be available from the wristband exchanges and welfare points. If you are bringing a child aged 12 and under to the Event, please bring proof of age as you may be asked for this by our entrance staff.
17. It is the responsibility of the adult(s) to determine the correct ratio of supervising adults to under 18s, taking into account the age, needs and abilities of the children, the nature of the Event and any applicable guidelines (for example, the NSPCC's guidance on supervision levels for safeguarding children and young people and relevant health and safety guidelines for educational visits). We will require supervisors to remove children if, in Our sole opinion, the children are causing a disturbance or creating unacceptable health and safety risk to other people present at the Event. We do not act in any parental or supervisory capacity for under 18s on site. This does not affect our legal duties to any attendee in respect of, or obligation to comply with, any applicable laws including health and safety or licensing laws.
18. Under 18s are not permitted to bring alcohol or to purchase alcohol on site. A Challenge 25 policy will be in place for all alcohol sales on site. It is illegal for an over 18 to purchase alcohol on the behalf of under 18s.

TICKETS AND WRISTBANDS

19. It is prohibited to resell tickets for the Event, except where resold using the official resale platform of the official ticket agent you purchased from, in accordance with the relevant ticket agent's resale terms and conditions.
20. Tickets purchased from unauthorised sources may be rendered invalid and admission refused. Only wristbands issued by the Event in exchange for a valid ticket are valid for entry. The ticket holder is responsible for their ticket until it is exchanged for a wristband and is then responsible for their wristband for the duration of the Event.
21. Tickets must be exchanged for a wristband on first entry at a wristband exchange. No re-admission on tickets. Wristbands are strictly non-transferable and will be invalid if removed, tampered with, transferred or resold. Wristbands must be worn at all times for the duration of the Event.
22. Tickets must be valid, presented in full according to the authorised agent's delivery methods and not altered or tampered with.
23. Tickets for this Event have a unique barcode which will be scanned on entry and if found to be duplicated, either in error or for fraudulent gain, only the first instance of the ticket scanned will be admitted regardless of original ownership. Customers may be prosecuted if found to have deliberately duplicated and resold tickets for fraudulent gain.
24. If you have obtained this ticket in breach of these T&Cs and/or if you breach any of these T&Cs then your ticket/wristband shall be void, and all rights conferred on you or evidenced by such ticket/wristband, shall be void. If you seek to gain entry to the Event using a void ticket or wristband then we reserve the right to refuse you entry or evict you from the Event and you may be liable to legal action for trespass. Void tickets/wristbands are non-refundable.
25. Tickets and wristbands cannot be used as part of any marketing, media or promotion, or combined with any hospitality, travel or accommodation service and/or any other merchandise, product or service to create a package for sale or other distribution, without Our prior written consent.

Revised 10.09.2026

26. We will not issue duplicates for lost or stolen tickets or wristbands. Tickets and wristbands remain Our property until the Event closes.

SINGLE DAY, TWO DAY & WEEKEND NON-CAMPING TICKETS ONLY

27. Single Day, Two Day and Weekend Non-Camping ticket/wristband holders are not permitted to enter, camp in or otherwise access the facilities within the campsites and are not permitted to sleep in the car parks. These tickets cannot be used in conjunction with Campervan Passes, Campsite Tickets or VIP Camping Upgrades.
28. Single Day, Two Day and Weekend Non-Camping ticket holders will be provided with more detailed information on relevant entry gates closer to the event. This information will be made available on the website and via ticketing agent(s).
29. There is no readmission with a single day, two day or Weekend Non-Camping ticket so once Single Day, Two Day, Weekend Non-Camping ticket holders have exchanged their ticket for a wristband, they cannot leave the site and re-enter the same day. Single day, two day or Weekend Non-Camping holders will not be able to leave temporarily to access their cars, or nearby shops etc.
30. Single Day, Two Day and Weekend Non-Camping ticket holders should expect queues at the relevant entry gates for Single Day, Two Day and Weekend Non-Camping tickets. There is a short walk to the arena, so single Day, Two Day and Weekend Non-Camping ticket holders should arrive with plenty of time before the first act that they wish to see – no refunds will be given for missed performances.
31. Two or three individual day tickets (any combination of Friday, Saturday, and Sunday) do not equal a weekend ticket and cannot be swapped or upgraded to include campsite access. The Event campsites are only accessible to weekend ticket holders.
32. Single day, two day or Weekend Non-Camping ticket holders are permitted to access the facilities including the medical and welfare tents in Yellow Village, and the supermarket in Orange Village.

SECURITY

33. We reserve the right to evict customers without refund, and/or refuse admission where the Eviction Policy is breached. See Eviction Policy on website at www.readingfestival.com/eviction-policy .
34. Searching is a condition of entry and you may be searched anywhere on site at any time by security and detection dogs.
35. Without liability to you, We shall be entitled to confiscate any item(s) which may reasonably be considered to be a weapon (or used as a weapon) or which may cause danger, offence or disruption to any other person.
36. Any person suspected of carrying illegal items or carrying out illegal activity may be handed over to the Police, refused entry, or evicted from the site without a refund.
37. Throwing gas, aerosol, or similar canisters/containers on to fires is extremely dangerous and will lead to eviction.

DAMAGE/LOSSES

38. We do not accept any liability for personal or property damages, losses (including surrendered items) or injuries sustained at this Event - other than caused as result of Our negligence. Attendance at this Event is at your own risk.
39. We may prosecute you if you cause damage to the site, the site infrastructure, or cause harm to any other person at the Event and/or site.

BANNED ITEMS

40. **Banned from Whole Event** – Aerosols over 250ml, Airhorns, Animals (except assistance dogs), Any articles that could compromise public safety, Anything with unauthorised logos, Balaclavas, Balloons, Barbeques (any kind including disposable), Bicycles & Scooters, Blowtorches, Cameras with lenses above 6 inches (see clause 43.), Catapults, Clothing/items which promote cultural appropriation, Drones & Flying Devices (see clause 44), Excessive amounts of cigarettes, alcohol or food (more than personal use), Face coverings, Firewood, Fireworks, Flares (any kind), Former Legal Highs, Gas Cylinders or Canisters (over 250g), Generators (with the exception of those fixed in campervans), Glass over 100ml, Herbal Highs, Illegal Items, Illegal Substances, Large speakers (see clause 45.), Laser Pens, Megaphones, Motorcycle Helmets, New Psychoactive Substances (NPS), Nitrous Oxide, Penknives or Leatherman-style multi tools, Petrol Burners, Promotional Flyers & Leaflets, Pyrotechnics, Single Use Vapes, Skateboards & rollerblades, Ski Masks, Sky or 'Chinese' lanterns, Spray Cans, Unauthorised Tabards/Hi Vis, Unauthorised Trading Goods, Unidentified Substances, Unlabelled tablets or medication (see clause 47.), Walkie Talkies, Weapons
41. **Banned from arena** – Alcohol of any kind, Audio Recorders, Bags larger than A4 in size, Camping Equipment, Cans, Chairs/Seating (including inflatable loungers/floor seating/shooting sticks), Cooking Equipment, Flags or banners with Poles, Gazebos, Open Drinks (see clause 46), Parasols, Selfie Sticks, Speakers (of any kind), Umbrellas
42. Photographic and other recording equipment is permitted if it is for personal non-commercial use only. Unauthorised professional recording equipment is not permitted (Lenses must be less than 6 inches in length). In the event of any subsequent commercial use, the bearer agrees to pay the Promoter for the cost of a licence issued by the Promoter for permission to take photographs / visual / audio recordings for commercial use.
43. The use of drones (including toy drones) or similar equipment for any reason is prohibited on or near the Event without Our written permission.
44. Small, battery-powered portable speakers are permitted for personal use only in the campsites if they are handheld (max 20cm x 20cm x 20cm), cannot be linked to other speakers, and are used at a low volume that does not disturb others; non-compliant items will be confiscated.
45. **Sealed **** water / soft drinks 500ml or less and **empty** re-usable bottles of any size/material except glass, are permitted in the arena. Please refill your empty bottles at the water points inside the arena for free. ******Bottles must be sealed and untampered or empty so that they are not used for bringing in alcohol to the arena such as vodka.
46. If you need to bring specific food or drink or medication due to a pre-existing medical condition, please bring supporting medical evidence. Medication must be in the original box or container and must clearly show the prescription label. Please bring identification matching the name on the prescription.
47. Permitted items into the whole event include Perfume & Make Up under 100ml, Roll on Deodorant, Portable chargers, Reusable bottles of any material except glass
48. Permitted cooking equipment in the campsites only includes
    - Flat based cooking stoves (x1 stove per person): Meth Stoves, Trangia Stoves, Solid Fuel Stove / Hexi Stoves (with fuel blocks/firelighters), Gel Fuel, Greenheat Basecamp Cooker, Firelighter Stoves. Please note - fuel limited to maximum of 1L per stove and maximum of x4 gas canisters of 250gs or less per stove
    - Stove fuel limited to maximum of 1L per stove and maximum of x4 gas canisters of 250gs or less per stove. Any liquid fuel such as Meth Stoves (with 1L methylated fuel/spirit max) and/or Trangia Stoves (1L Trangia fuel max) should be in an appropriate approved container to ensure that it can be used and stored safely.
49. Anyone resisting the surrender of banned items or disregarding these conditions will face eviction. Items that are surrendered or confiscated will not be returned.

HEALTH AND SAFETY

50. All those attending the Event do so at their own risk.
51. Campfires and barbeques of all types are not permitted anywhere on site.
52. Only flat base cooking stoves are permitted within the campsites and are not permitted within the arena.
53. The burning of plastics, bedding, tents, furniture or any other material is not permitted anywhere on site.
54. Smoking (including e-cigarettes and/or vaping) is not permitted in enclosed public spaces or buildings including arena big tops.
55. Excessive exposure to loud music may cause damage to your hearing.
56. Pyrotechnics, lasers, smoke machines, strobe lighting/special effects may take place during some performances.

INFORMATION, ACCESSIBILITY AND PRIVACY

57. Facilities for customers with accessibility requirements are available – please visit https://www.readingfestival.com/information-category/accessibility/ for further information.
58. For further information about the Event, including safety and travel information, visit https://www.readingfestival.com .
59. For information on all Festival Republic events, visit www.festivalrepublic.com.
60. You can find more information on how we process your data in our Privacy Policy (which can be found at https://www.readingfestival.com/privacy-policy/).
61. If any of these T&Cs are unclear, please contact customerservice@festivalrepublic.com.