

MEN'S RUGBY WORLD CUP AUSTRALIA 2027

Visa Priority Sale Terms and Conditions

IMPORTANT NOTICE: *Access to and participation in the Visa Priority Sale is strictly limited to individual Visa cardholders purchasing Rugby World Cup Australia 2027 Tickets or Ticketed Products using an Eligible Visa Card (terms as defined below). An Eligible Visa Card must be used for all and any purchases of Tickets or Ticketed Products during the Visa Priority Sale. Any purchases, or attempted purchases, of Tickets or Ticketed Products using a payment card, payment method or form of payment other than an Eligible Visa Card will be declined and/or will not result in a valid purchase or transaction. RWC (as defined below) reserves the right to cancel, restrict, invalidate or void any transaction, or attempted transaction, that does not comply with this strict requirement.*

Definitions

In these Men's Rugby World Cup Australia 2027 Visa Priority Sale Terms and Conditions, defined terms shall have the meaning given to them throughout these terms and conditions and/or as follows:

"Eligible Visa Card" means an eligible Visa card which is active and in good standing as at the time of the purchase of Tickets or Ticketed Products during the Visa Priority Sale but which excludes the use of any digital wallet, virtual wallet, tokenised payment method or similar payment functionality (including Apple Pay, Google Pay, Samsung Pay or equivalent services) funded by a Visa card.

"Match" means a rugby match forming part of the Tournament, the particulars of which are detailed on the Ticket.

"RWC" means Rugby World Cup (Australia) Pty Ltd, the organiser of the Tournament and the operator of the Visa Priority Sale, having its registered office at Level 6, 201 Elizabeth Street, Sydney, New South Wales 2000, Australia.

"RWC2027 Ticket Account" means the online user account created by an individual via the Ticket Website which enables individuals to participate in the Visa Priority Sale, purchase Tickets or Ticketed Products during the Visa Priority Sale and avail of any such other services and/or facilities made available from time to time via the Ticket Website.

"Ticket(s)" means a ticket/tickets giving right of entrance to a particular Match at a particular Venue in relation to the Tournament in accordance with the information stated on the ticket and the purchase and use of all Tickets shall be subject to the Tournament Ticket Terms and Conditions available at: <https://media.ticketmaster.co.uk/tm/en-gb/img/static/pdf/2027/rwc/tandcs.pdf>

"Ticketed Products" means any products and/or services, which may include collectibles, hospitality, travel or experiential services or products or any other services or products made available to purchase during the Visa Priority Sale and which may be sold, issued and/or administered by RWC or by a third party, including the Tournament's official hospitality, travel and experiences provider and/or their authorised travel or hospitality agents;

"Ticket Website" means the official online ticketing website and platform via which individuals can purchase Tickets or Ticketed Products during the Visa Priority Sale and/or purchase, manage

or resell Tickets or Ticketed Products for the Tournament and access and engage with other Tournament-related services and activities made available by RWC, which is accessible via tickets.rugbyworldcup.com or such other URL or platform as may be updated, notified and/or made available by RWC from time to time.

“Ticket Website Terms of Use” mean the terms and conditions governing your use of the Ticket Website, including the creation and use of your RWC2027 Ticket Account, which are available at <https://media.ticketmaster.co.uk/tm/en-gb/img/static/pdf/2027/rwc/termsfuse.pdf> or such other URL as may be updated, notified and/or communicated by RWC from time to time.

“Tournament Ticket Terms and Conditions” means the terms and conditions applicable to the issue, purchase and use of Tickets and Ticketed Products which are available at <https://media.ticketmaster.co.uk/tm/en-gb/img/static/pdf/2027/rwc/tandcs.pdf> or such other URL as may be updated and/or communicated by RWC from time to time and which may also be displayed in an abbreviated form or referenced on the Ticket(s).

“Tournament” means the Men’s Rugby World Cup Australia 2027, scheduled to take place in Australia in October and November, 2027.

“Tournament Website” means the official website of Men’s Rugby World Cup Australia 2027 located at www.rugbyworldcup.com/2027.

“Visa” means: Visa U.S.A. Inc. 900 Metro Center Boulevard, Foster City, CA 94404, USA and its affiliated companies.

“Visa Priority Sale” means the exclusive Visa priority sale window, taking place during the Visa Priority Sale Period, which provides individual cardholders, who hold and are authorised to use an Eligible Visa Card, with the opportunity to purchase Tickets or Ticketed Products (subject to applicable limits) during such exclusive Ticket priority sale window.

“Visa Priority Sale Participant” means an individual who is participating, attempting to participate, or has participated, in the Visa Priority Sale for Men’s Rugby World Cup Australia 2027, including all such individuals who access the Ticket Website during the Visa Priority Sale Period.

“Visa Priority Sale Period” means the period during which the Visa Priority Sale Ticket window is open, being the period commencing at 12:00 (noon) AEST on 28 September, 2026 and ending at 12:00 (noon) AEST on 30 September, 2026.

“World Rugby” means World Rugby, the global governing body for the sport of rugby union.

“WRED” means World Rugby Events DAC, a member of the World Rugby group of companies, with registered office at 3rd Floor, 5 Park Place, Adelaide Road, Dublin 2, D02 Y2N8.

Scope and Enforceability

1. These Visa Priority Sale Terms and Conditions (the **“Visa Priority Sale Terms”**) apply to and govern your participation in the Visa Priority Sale for the Men’s Rugby World Cup Australia 2027, including the operation and administration of the Visa Priority Sale and access to the Visa Priority Sale and shall apply to any individual who is participating, or attempting to participate, or has participated, in the Visa Priority Sale (i.e. Visa Priority Sale Participants).

2. These Visa Priority Sale Terms are issued, and the Visa Priority Sale is operated, by Rugby World Cup (Australia) Pty Ltd, of Level 6, 201 Elizabeth Street, Sydney, New South Wales 2000 ("**RWC**"), the organiser of the Men's Rugby World Cup Australia 2027 (the "**Tournament**"). RWC has the right to organise and operate the Ticket Website and Ticket programme for the Tournament, including the Visa Priority Sale, pursuant to authority granted by World Rugby Events DAC ("**WRED**").
3. These Visa Priority Sale Terms create a legally binding relationship and contract between the Visa Priority Sale Participant and RWC. By entering into and/or participating in the Visa Priority Sale, you are agreeing to be bound by these Visa Priority Sale Terms. Any queries or questions that an individual may have regarding these Visa Priority Sale Terms should be submitted to RWC before participating in the Visa Priority Sale. Queries can be submitted via the Ticket Website, to the Rugby World Cup 2027 Ticketing Customer Services Team by email to the following address: rw2027customerservice@rugbyworldcup.com or by post to RWC's registered address included in the "Definitions" section above.
4. By participating in the Visa Priority Sale, you confirm your agreement with, understanding and acceptance of these Visa Priority Sale Terms, along with any other relevant terms or conditions presented to you in or around the time of your participation in the Visa Priority Sale.
5. Nothing within these Visa Priority Sale Terms shall restrict, exclude or modify or purport to restrict, exclude or modify any statutory consumer rights or guarantees under any applicable laws, including the *Competition and Consumer Act 2010 (Cth)* (**CCA**) and the *Australian Consumer Law* (which forms Schedule 2 to the CCA).
6. The purchase of any Tickets and/or Ticketed Products within the Visa Priority Sale and any subsequent use of such Tickets or Ticketed Products (including attendance at Matches) shall be governed by the Tournament Ticket Terms and Conditions. You acknowledge and agree that, when purchasing Tickets or Ticketed Products during the Visa Priority Sale, you shall be required to agree to and accept the Tournament Ticket Terms and Conditions in place at that time, which current version is available at <https://media.ticketmaster.co.uk/tm/en-gb/img/static/pdf/2027/rwc/tandcs.pdf> (or such other URL as may be updated by RWC from time to time). You are therefore encouraged to raise any queries you may have regarding a) your participation in the Visa Priority Sale and b) your purchase of Tickets or Ticketed Products during the Visa Priority Sale, prior to your participation in the Visa Priority Sale. Whether or not a purchase of Tickets or Ticketed Products has been successful or not (including order confirmations, payment authorisations, valid transactions, acknowledgments, payment failures, etc) shall also be governed by the Tournament Ticket Terms and Conditions. For the avoidance of any doubt, these Visa Priority Sale Terms shall not alter, vary or change the terms of the Tournament Ticket Terms and Conditions.

Registration of RWC2027 Ticket Account

7. In order to purchase Tickets or Ticketed Products during the Visa Priority Sale, you must first create and activate a RWC2027 Ticket Account via the Ticket Website. If you have

already created a RWC2027 Ticket Account, you shall be required to log in to your RWC2027 Ticket Account in order to purchase Tickets or Ticketed Products during the Visa Priority Sale.

8. When creating your RWC2027 Ticket Account, you will have been required to review, acknowledge and/or accept additional or ancillary terms and conditions (e.g. Ticket Website Terms of Use, Privacy Statements, etc) which shall continue to apply to you and shall not be invalidated or altered by these Visa Priority Sale Terms.
9. The Ticket Website Terms of Use govern the creation and use of your RWC2027 Ticket Account and your access to and use of the Ticket Website.

Visa Priority Sale Entitlement

10. The Visa Priority Sale provides individual cardholders who hold and are authorised to use an Eligible Visa Card with an opportunity to access an exclusive Ticket priority sale window to purchase Tickets and Ticketed Products for the Tournament in accordance with these Visa Priority Sale Terms. Visa Priority Sale Participants shall have the opportunity to purchase Tickets and/or Ticketed Products, subject to any and all purchase limitations or restrictions as communicated or imposed by RWC via the Ticket Website. You acknowledge that any such limitations or restrictions may depend on, and vary in respect of, each applicable Match.
11. Limits or restrictions on the purchase by a Visa Priority Sale Participant of Tickets (or Ticketed Products, as applicable) shall apply on an aggregated basis across all sales phases for the Tournament. If an individual has already purchased Tickets (or Ticketed Products, as applicable) for a particular Match in previous sales phases, the previously purchased Tickets (or Ticketed Products, as applicable) shall count towards any maximum purchase limits or restrictions imposed under this Visa Priority Sale. Further, any Tickets (or Ticketed Products, as applicable) purchased during the Visa Priority Sale shall count towards any limits or restrictions imposed on Ticket (or Ticketed Products, as applicable) purchases under any future Ticket sales phases. Purchase limits and restrictions will be strictly enforced by RWC. The Tournament Ticket Terms and Conditions may include additional limitations or restrictions in relation to the purchase of Tickets or Ticketed Products.
12. The opportunity to participate in the Visa Priority Sale is personal and specific to the Visa Priority Sale Participant and their specific RWC2027 Ticket Account. Participation in the Visa Priority Sale is strictly non-transferable, cannot be linked or bundled together with another RWC2027 Ticket Account and cannot be gifted, resold or assigned to any other individual. Any benefits or entitlements made available to Visa Priority Sale Participants during the Visa Priority Sale are only available to and can be used only by the applicable Visa Priority Sale Participant. Notwithstanding this, any Tickets or Ticketed Products purchased via the Visa Priority Sale can be purchased for use and attendance at Matches or experiences on behalf of other individuals, subject always to the Tournament Ticket Terms and Conditions.

No Guarantees / Tournament Ticket Terms and Conditions

13. Participation in the Visa Priority Sale does not guarantee that any Visa Priority Sale Participant will be able or entitled to successfully purchase their preferred Tickets or

Ticketed Products, or any Tickets or Ticketed Products, during the Visa Priority Sale. The Visa Priority Sale simply provides individuals with an opportunity to access a priority sale window available exclusively to individual cardholders who hold and are authorised to use an Eligible Visa Card to purchase Tickets and Ticketed Products, on a first come, first served basis, at displayed prices, subject to availability and subject to all other applicable terms, including, in particular, the Tournament Ticket Terms and Conditions. The opportunity and ability to access the Visa Priority Sale has no monetary value.

14. RWC is not responsible or liable, subject to applicable laws, to any individual (including a Visa Priority Sale Participant) who is unable or unavailable to purchase Tickets or Ticketed Products during the Visa Priority Sale due to the individual missing (howsoever arising) the Visa Priority Sale Period, due to the unavailability or selling out of Tickets or Ticketed Products for the individual's preferred Match(es) or experiences or for any other reason howsoever arising. It is the sole responsibility of individuals to ensure that they are aware of all periods, timelines and conditions applicable to the Visa Priority Sale and the Visa Priority Sale Period.
15. RWC reserves all rights to allocate for sale or purchase any amount or inventory of Tickets or Ticketed Products during the Visa Priority Sale and other Ticket sales phases at RWC's sole discretion and in any manner it requires, including in relation to Matches, Tickets/Ticketed Product categories, Tickets/Ticketed Product volumes and on-sale time periods. RWC is not obliged to make any or all inventory of Tickets or Ticketed Products available for sale or purchase during the Visa Priority Sale.

Time Periods: Participation

16. You acknowledge and agree that the Visa Priority Sale shall be subject to such time periods, availability, purchase limits/restrictions and/or any other conditions communicated by RWC, at its discretion, from time to time, in relation to the Visa Priority Sale. Such communications from RWC may be via these Visa Priority Sale Terms or otherwise via your RWC2027 Ticket Account, the Ticket Website and/or the Tournament Website.
17. Visa Priority Sale Dates: The Visa Priority Sale shall commence at 12:00 (noon) AEST on 28 September, 2026 and shall end at 12:00 (noon) AEST on 30 September, 2026.
18. The Visa Priority Sale does not extend to or cover any tickets or matches played outside of the Tournament and does not include or provide for tickets or matches in respect of any qualifying matches or tournaments prior to or related to the Tournament.

Eligibility

19. **Eligible Age:** In order to be entitled to participate in the Visa Priority Sale, you must be aged eighteen (18) years or above as at the start date of the Visa Priority Sale Period. Residents of any country are entitled to participate in the Visa Priority Sale, subject always to any applicable laws of any such country (of which the relevant individual is required to make themselves aware).
20. **Eligible Visa Cards:** It is a material condition of these Visa Priority Sale Terms and participation in the Visa Priority Sale that for any individual (including a Visa Priority Sale

Participant) to be eligible, able and entitled to purchase Tickets or Ticketed Products during the Visa Priority Sale, the individual cardholder must hold and use (and be authorised to use) an Eligible Visa Card for the purchase of Tickets or Ticketed Products.

21. **RWC2027 Ticket Account:** In order to participate in the Visa Priority Sale, you must have an activated and valid RWC2027 Ticket Account.
22. **Participation Limit Per Person:** Each individual may participate in the Visa Priority Sale using only one personal RWC2027 Ticket Account. Subject to applicable law, if RWC reasonably determines that an individual has participated in the Visa Priority Sale using multiple participation channels (including by use of false or misleading details or through the use of multiple email accounts and/or additional personas), RWC reserves the right to cancel and/or render invalid without refund, compensation or liability a) the individual's participation in the Visa Priority Sale, and b) all Tickets and/or Ticketed Products that the individual purchased during the Visa Priority Sale.
23. **RWC Discretion:** RWC may a) prohibit or prevent any individual from participating in the Visa Priority Sale or b) cancel or render invalid a successful purchase of Ticket(s) or Ticketed Products during the Visa Priority Sale, where reasonably necessary to protect the legitimate interests of RWC or the Tournament, subject to applicable laws (including (e.g. *Australian Consumer Law, Competition and Consumer Act 2010 (Cth)*)).
24. Software or applications that place automated orders for Tickets or Ticketed Products via the internet and/or that can replicate the online purchasing activity of a group or several persons, such as "Bots" or other software or applications that can be used to order and purchase Tickets or Ticketed Products, are strictly prohibited. Where RWC reasonably determines (including by reference to technical, transactional or other relevant information) that any Tickets or Ticketed Products have been purchased or obtained in this way during the Visa Priority Sale, all such Tickets or Ticketed Products will be considered as invalid and cancelled and the purchaser and holder of any such Ticket or Ticketed Product will be denied access to the Venue or applicable location, without being entitled to any refund or compensation.
25. Any attempt to circumvent Ticket or Ticketed Product limits, eligibility requirements, purchase restrictions or any other rules applicable to the Visa Priority Sale through the use of multiple accounts, payment methods, identities, software, devices or other means may result in cancellation by RWC of Ticket and Ticketed Product orders and purchases and/or ineligibility to participate in the Visa Priority Sale and any future priority sale windows.
26. RWC reserves the right to verify at any time that an individual (including a Visa Priority Sale Participant) satisfies the eligibility requirements for participation in the Visa Priority Sale, including verification of the validity and eligibility of any RWC2027 Ticket Account or Eligible Visa Card used in connection with the purchase of any Tickets or Ticketed Products.

No Charge

27. There shall be no charge for participation in the Visa Priority Sale. Any purchase of Tickets or Ticketed Products by Visa Priority Sale Participants during the Visa Priority Sale shall be subject to a charge and to the Tournament Ticket Terms and Conditions and to all applicable RWC pricing policies or pricing strategies in place at the time and any other terms and/or conditions applicable to the purchase of Tickets or Ticketed Products.
28. Individuals may be provided with an opportunity to make a charitable donation to a carefully selected charity partner in or around the point of participating in the Visa Priority Sale. All charitable donations are strictly non-refundable, subject to applicable laws (e.g. *Australian Consumer Law, Competition and Consumer Act 2010 (Cth)*).

Data Protection

29. RWC undertakes to collect, process and to store any personal data in keeping with the data privacy principles of the *Privacy Act 1988 (Cth)* and to the extent applicable, the European General Data Protection Regulation no. 2016/679 (the “**GDPR**”), and any other relevant data privacy legislation as applicable for the purposes of the administration, operation and the management of the Visa Priority Sale and to keep Visa Priority Sale Participants informed of applicable updates regarding the Visa Priority Sale.
30. If you are participating, or have participated, in the Visa Priority Sale, each Visa Priority Sale Participant is acknowledging that personal information, as provided by you, may be collected, processed, stored and disclosed to third parties as necessary in relation to these Visa Priority Sale Terms, including for the purposes of the implementation of these Visa Priority Sale Terms and operation of the Visa Priority Sale and in accordance with the RWC Privacy Statement (see link below). You further acknowledge that your personal information may be collected, shared with and/or processed by other parties, including WRED and/or the ticketing provider (Ticketmaster), as may be necessary in connection with the above purposes and such purposes as detailed in the relevant RWC Privacy Statement which applies to the Ticket Website and to this Visa Priority Sale, and which is available here - <https://media.ticketmaster.co.uk/tm/en-gb/img/static/pdf/2027/rwc/privacypolicy.pdf>.
31. Individuals who are participating, or have participated, in the Visa Priority Sale are informed that they may have certain rights under applicable data privacy laws, including right of access, rectification or correction, erasure, limitation or to request a record (portability) of their information in accordance with applicable data privacy laws. Any person whose personal data is collected and/or processed by RWC in connection with their participation in the Visa Priority Sale has the right to challenge and/or seek information from RWC regarding the processing of their data. These rights may be exercised at any time by sending a request by post to the following address: Data Protection Officer, Rugby World Cup (Australia) Pty Ltd, of Level 6, 201 Elizabeth Street, Sydney, New South Wales 2000 or by email to dataprotection2027@worldrugby.org.
32. For more information concerning the processing of personal information of a Visa Priority Sale Participant (including in relation to the Visa Priority Sale), please consult the RWC

Privacy Statement, which is available and accessible at the following link:
<https://media.ticketmaster.co.uk/tm/en-gb/img/static/pdf/2027/rwc/privacypolicy.pdf>

Intellectual Property

33. Participation in the Visa Priority Sale shall not grant any individual (including any Visa Priority Sale Participant) or any third party, any rights in the intellectual property of WRED, RWC, Visa or any of their affiliates or partners, including no rights to use their trademarks, branding and/or content in any way.
34. The rights and restrictions regarding the use of any intellectual property of WRED, RWC or their partners (including Visa) are governed by the Ticket Website Terms of Use available at <https://media.ticketmaster.co.uk/tm/en-gb/img/static/pdf/2027/rwc/termsfuse.pdf>. When creating a RWC2027 Ticket Account, you are required to review, agree to and comply with the Ticket Website Terms of Use.

Liability and Disclaimer

35. Insofar as permitted by law, RWC (and WRED) disclaims liability for any damage and/or incidents beyond its control in relation to participation in the Visa Priority Sale. If RWC (or WRED) is held liable for any incident (and to the extent permitted by applicable law (including the *Australian Consumer Law*)) in relation to the Visa Priority Sale, RWC undertakes to refund only, by way of liability limitation, up to the price paid for any Ticket or Ticketed Product purchased during the Visa Priority Sale, subject to these Visa Priority Sale Terms, the Tournament Ticket Terms and Conditions and any other applicable rules and regulations. For the avoidance of doubt, RWC (and WRED) does not exclude or limit liability for: (a) death or personal injury caused by its negligence; (b) fraud or fraudulent misrepresentation; and/or (c) any liability which cannot be limited or excluded by law.
36. To the extent permitted by law (including the *Australian Consumer Law*), RWC shall not have any liability to any individual in connection with the Visa Priority Sale, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any indirect, special or consequential loss (including loss of time, savings, costs or profits) arising under or in connection with any participation in the Visa Priority Sale or otherwise in relation to or arising from these Visa Priority Sale Terms.
37. Except in cases of WRED's gross negligence, wilful misconduct or where caused or contributed to by WRED, WRED shall not have any liability towards any individual in relation to or in connection with any order placed online via the Ticket Website during the Visa Priority Sale. RWC (and WRED) further disclaims any liability towards any individual arising from any dispute an individual may have under a contract or agreement with any third party provider or authorised partner (including in relation to any products or services purchased or availed of in connection with the Visa Priority Sale which are offered or fulfilled by an authorised partner), including any provider of hospitality, experiential or travel packages or services.
38. RWC disclaims all liability in case of loss, theft or damage arising from an individual's participation in the Visa Priority Sale, other than in circumstances where such loss, theft or damage is caused or contributed to by the fault or negligence of RWC.

39. RWC shall not, subject to applicable laws (including the *Australian Consumer Law*), be responsible or liable for any lost, damaged or delayed communications or any failure, act or omission as a result of any network, or computer hardware or software failure of any kind which may impact on an individual's participation or attempted participation in the Visa Priority Sale (including the purchase of Tickets or Ticketed Products during the Visa Priority Sale), including in relation to any functions, services and facilities related to the Ticket Website, an RWC2027 Ticket Account or the Visa Priority Sale infrastructure and systems.
40. Neither RWC nor WRED will be held liable or responsible in case of non-performance, late performance or partial performance of their obligations due to circumstances of force majeure which result: (i) in the outright cancellation, the partial cancellation or the deferral of the Tournament or any Matches (or any part thereof), or (ii) in the holding of the Tournament behind closed doors or with a limited audience, compelling it as a result to cancel all or part of any Tickets or Ticketed Products that were purchased for the Tournament during the Visa Priority Sale. For the avoidance of doubt, all terms relating to the cancellation and/or refund of Tickets or Ticketed Products in the above circumstances shall be as outlined (and as applicable) in the Tournament Ticket Terms and Conditions.
41. Subject to applicable laws (including the *Australian Consumer Law*), any ancillary bookings, including travel arrangements, accommodation, purchases, rentals, or in general any services that are booked by any Visa Priority Sale Participant in connection with their purchase of a Ticket or a Ticketed Product or attendance at a Match, will be at their own expense and risk and neither RWC nor WRED shall be liable for any reimbursement or compensation in this regard.
42. Any material breach (or immaterial breach that is not rectified by the Visa Priority Sale Participant following notice of the breach) of any of these Visa Priority Sale Terms, or where RWC reasonably determines that an individual has engaged or been involved in any criminal activity which relates to the Visa Priority Sale, it may, in addition to any other remedy RWC may have, result in the restriction or limitation on an individual participating in the Visa Priority Sale and/or cancellation or voiding of any Tickets or Ticketed Products purchased during the Visa Priority Sale, without refund or compensation of any kind. In addition, RWC and/or WRED may impose sanctions in such circumstances, including but not limited to, banning or prohibiting a person (including a Visa Priority Sale Participant) from purchasing Tickets or Ticketed Products, tickets to future RWC and/or World Rugby matches or tournaments (including future Rugby World Cups), applying for future Ticket priority sale windows (or similar), or refusing to sell or supply Tickets or Ticketed Products (or any other tickets to RWC and/or World Rugby matches or tournaments) in future to any persons found to have breached these Visa Priority Sale Terms (as outlined above) or engaged in criminal activity related to the Visa Priority Sale (including the purchase or use of Tickets or Ticketed Products).
43. Subject to applicable law, any claim, dispute or complaint regarding participation in the Visa Priority Sale (including the purchase or attempt to purchase Tickets or Ticketed Products via the Visa Priority Sale) must be raised as soon as reasonably possible following the order confirmation date. Individuals may contact the Rugby World Cup 2027 Ticketing

Customer Services Team (contact details outlined above in these Visa Priority Sale Terms) if they believe they have any claim, dispute or complaint regarding their participation in the Visa Priority Sale.

44. Unless expressly stated otherwise, RWC is not responsible for any travel, accommodation, food, beverages, entertainment, or other costs or expenses associated with the purchase and/or use of a Ticket or Ticketed Product or use or redemption of any Visa Priority Sale benefits or entitlements arising from or in connection with the Visa Priority Sale.
45. RWC reserves the right, at any time, in its sole discretion and without liability, to suspend, postpone, extend, modify or cancel the Visa Priority Sale where reasonably necessary, including due to operational, technical, security, fraud-prevention, regulatory, legal or other circumstances which may impact or affect the integrity, operation, running or administration of the Visa Priority Sale.
46. You acknowledge and agree that Visa is not an operator of or responsible for the Visa Priority Sale nor the seller or issuer of any Tickets or Ticketed Products, and, to the fullest extent permitted by applicable law, you irrevocably waive any right you may have to bring, and you shall not bring, any claim, action, proceeding or other legal recourse of any nature against Visa arising out of, in connection with, or relating to, the Visa Priority Sale or these Visa Priority Sale Terms.

Prohibition on Resales or Transfers

47. As the opportunity to participate in the Visa Priority Sale is strictly limited to each individual and their personal RWC2027 Ticket Account, it is strictly forbidden for any individual to sell, transfer or offer to sell, resell or transfer (including on websites, in-person or at any physical locations) their eligibility for, access or ability to participate in the Visa Priority Sale, in any way or form, whether free of charge or in return for consideration or by use of a RWC2027 Ticket Account, or in conjunction with any other products or services (including hospitality, travel and experiential products and services).
48. In order to avoid unofficial and unauthorised sales and resales, subject to applicable law, RWC or an entity authorised by RWC, is entitled to rescind or render invalid, without notice and without any formalities, any ability to enter the Visa Priority Sale which has been resold or transferred without the express approval or written consent of RWC. If this happens, a) the ability to enter the Visa Priority Sale and b) any Tickets or Ticketed Products purchased via the Visa Priority Sale will be denied and/or cancelled and the price of any such Tickets or Ticketed Products, including any applicable fees, charges or any charitable donations made will not be refunded or compensated.
49. For avoidance of doubt, all prohibitions, restrictions and/or limitations on the sale, resale or transfer of Tickets or Ticketed Products as contained in the Tournament Ticket Terms and Conditions shall apply to any and all Tickets or Ticketed Products purchased or attempted to be purchased within the Visa Priority Sale.

General

50. RWC reserves the right to make amendments or changes to these Visa Priority Sale Terms from time to time and shall notify impacted individuals of any such changes if they

materially affect the individual and/or their rights by issuing a statement via the Tournament Website and/or the Ticket Website and/or directly to the relevant individual(s).

51. In the event that any provision(s) of these Visa Priority Sale Terms is declared illegal, invalid, void, ineffective or unenforceable by any competent court, the remainder of these Visa Priority Sale Terms will remain in effect as if such void, ineffective or unenforceable provision(s) had not been included.
52. The failure by RWC to exercise or delay in exercising a right or remedy provided by these Visa Priority Sale Terms or by law does not constitute a waiver of the right or remedy or a waiver of other rights or remedies. A waiver of a breach of any of the terms of these Visa Priority Sale Terms or of a default under these Visa Priority Sale Terms does not constitute a waiver of any other breach or default and shall not affect the other terms of these Visa Priority Sale Terms.
53. These Visa Priority Sale Terms will be governed by and interpreted in accordance with the laws of New South Wales, Australia. All disputes arising from or related to these Visa Priority Sale Terms or the Visa Priority Sale (including but not limited to any non-contractual disputes or claims) will be submitted to the exclusive jurisdictions of the courts of New South Wales, Australia. Notwithstanding the foregoing, RWC reserves the unilateral right to pursue any legal proceeding in the competent courts at the defendant's domicile.
54. Subject to the remainder of this clause, in case of any ambiguity or conflict between these Visa Priority Sale Terms and/or any other terms, guidelines or conditions related to your participation in the Visa Priority Sale, these Visa Priority Sale Terms will prevail and any such ambiguous or conflicting terms shall be unenforceable against RWC. Notwithstanding the foregoing, in the event of any ambiguity or conflict between these Visa Priority Sale Terms and the Tournament Ticket Terms and Conditions in relation to or arising from the ordering and/or purchasing of Tickets or Ticketed Products (including during the Visa Priority Sale Period), the Tournament Ticket Terms and Conditions shall prevail.
55. The clause headings in these Visa Priority Sale Terms are included for convenience only and shall not affect the interpretation of these Visa Priority Sale Terms.
56. If you have any questions regarding these Visa Priority Sale Terms or the Visa Priority Sale, you can contact the Rugby World Cup 2027 Ticketing Customer Services Team at rwc2027customerservice@rugbyworldcup.com.

These Visa Priority Sale Terms were last updated on 15 September, 2026.