

Special Conditions for 'BLACK VIP'

How will the group photo opportunity be organised?

All '*BLACK VIP*' package holders will be invited onto the stage in the order they register at the venue as directed by our VIP representative. A photo will then be taken of the group with a professional camera – BLACKPINK will not appear in this photo.

How will I receive my photo after the event?

We will make your photograph available on www.smugmug.com and will send you an access link & password as part of your pre-event arrival instructions email. Your photograph will be available for 60 days after which they may be deleted from the site.

What will the post-show send-off with the artist consist of?

This will be an exclusive opportunity for '*BLACK VIP*' package holders to wave the group off, as they proceed to their next destination. This will take place in the main concert arena. Only mobile phones are allowed in the send-off event. Live streaming and professional cameras are strictly prohibited.

Will I be able to meet the group or have a photo during the '*BLACK VIP*' package?

No, this package does not include the opportunity to meet BLACKPINK or have a photo with them, and there are no meet and greet packages available for purchase for this tour.

Can I ask BLACKPINK a question during the Soundcheck?

No, this package does not include any Question & Answer opportunities.

How many songs will BLACKPINK perform during the Soundcheck?

The number of songs performed at the Soundcheck will depend on the group's schedule, but 3 songs are anticipated.

Can I give gifts/letters to BLACKPINK?

Unfortunately we are unable to accept gifts/letters on your behalf for the Artist. We recommend you do not bring any gifts/letters with you.

Will I be able to take pictures during the '*BLACK VIP*' package?

No, due to time restrictions it will not be possible to take pictures with your own camera, either on stage for the photo or whilst viewing the Soundcheck.

Will video cameras or recording equipment be allowed?

Under no circumstances will video cameras or recording equipment be allowed into the '*BLACK VIP*' package.

Where and when will the '*BLACK VIP*' package take place?

Within the arena at the concert venue, before doors open to the general public – so most likely early to mid-afternoon. Exact timings will be notified to you prior to the event and are subject to change, and we recommend being available all afternoon.

How long will the event last?

The total amount of time the '*BLACK VIP*' package will last will depend on BLACKPINK's schedule on the day.

When will I receive my specially designed gift and souvenir tour laminate & lanyard?

Our event staff will present your laminate & lanyard and gift to you upon arrival at the event.

Will I be receiving information via email?

Yes, full instructions and an itinerary for the day will be sent to you via email within five days

of the event.

Is there a customer service agent I can contact if I have any questions about my purchase?

You can contact VIP Nation Europe via vipnation@livenation.co.uk.

What is a concert host?

The event host is the representative of VIP Nation Europe on the day: they will be available for any questions or concerns that may arise during the experience, and also hand you your merchandise!

What is the check-in?

This is the registration desk at the venue where we hand out merchandise items and inform you of proceedings for the evening.

If I'm unable to make it to Check-in/registration, how can I receive my merchandise?

All merchandise must be collected on site at our VIP Check-in; we are unable to dispatch any merchandise post-event.

My guests may be arriving late. How will they get their merchandise?

The original purchaser must check in for all package elements, and they can then distribute them amongst their guests. We recommend for your whole party to come to the VIP check-in at the same time, but we can accept photocopies of the original purchaser's ID if some guests arrive once you have already entered.

Does this package have any age restrictions?

The age policy varies with each venue and show. It will usually be listed on the package purchase page, but if it is not there, you may also refer to the venue's website for age restrictions on your specific event.

Can I purchase Accessible Seating as a part of a VIP Nation package?

If you have access requirements, we recommend purchasing the VIP package first so it does not sell out. Please then email vipnation@livenation.co.uk and we will make the necessary arrangements with the venue on your behalf, including carer passes.

Is VIP parking included?

Parking is not included with this package, but parking may be available at the concert venue. Please refer to the venue's website for more information regarding parking.