

CAMP BESTIVAL

BOUTIQUE CAMPING

FAQ

What are the benefits to the Boutique Campsite?

Boutique Camping offers a selection of boutique accommodation options for you and your family at Camp Bestival. Camping in one of these carefully selected accommodation options helps you and your family to relax and camp in comfort as you enjoy all that Camp Bestival has to offer. A short 10 minute walk away from Main Arenas, the Boutique campsite also offers plenty of hot showers, proper flushing loos, a dedicated carpark and staff ready to welcome you in and ensure you have a wonderful experience.

Does my Boutique accommodation give me access to the festival too?

Weekend Festival Tickets are not included in your Accommodation price. Anyone staying in Boutique Camping must also book Weekend Festival Tickets to be able to use the accommodation – you can choose to add these to your order during the purchase process.

How does the payment plan work?

The payment plan allows you to spread the cost of your Boutique Camping booking over 2 months. Select 'Instalment Plan' before you enter your card details and you will have to pay 50% of the cost of the booking plus fees. One further payment of 50% will be made on June 1st. Setting up a payment plan is free and will not cost you extra. Please note all payments are non-refundable (please see the terms and conditions when booking).

Please note: If you use the payment plan in May, the final payment is due on June 1st 2019.

What are the opening times and when do I have to leave?

Boutique Campsite is open from 10am on Thursday 25th July until 2pm on Monday 29th July.

Do I need to book an accommodation space for children?

Everyone staying in your Boutique accommodation must have a Weekend Camping ticket to gain entry and only the advertised number of **adults** for your tent size can stay in the accommodation. Children under 17 are welcome to stay in your accommodation without counting towards the advertised number of people, but they will require a free guest pass! This is for our own records, so we know how many guests to account for, and it can be added easily to your booking as an upsell during the order process. Up to 2 Boutique Guest Passes can be purchased alongside each accommodation. These wristbands will allow entry to the Boutique Campsite and facilities, but no additional bedding or car park passes are included.

When will my tickets and car pass be sent out?

Please refer to your point of purchase for this information. Contact details can be found in your booking confirmation email. You can reach Front Gate by phone on +44 (0)3330035937.

I have already purchased but cannot remember what is included in my accommodation (i.e. towels, lighting)?

Please check exactly which accommodation structure you have purchased by checking your order confirmation email, and signing in to the [ticket website](#).

What items can I not bring into the Boutique Campsite?

Please refer to the Camp Bestival website for this information as the same restrictions apply to Boutique as the rest of the camping areas.

(<https://www.campbestival.net/tickets/terms-and-conditions/>)

Can I bring cooking equipment?

Please be careful when using any flame - gas canisters (max size 5kg) are allowed, as are barbeques but please be aware of your surroundings and try not to scorch the grass. We recommend the Green Heat base camp cookers and fuels, please never cook in your tent.

My friends have also booked accommodation, can we be placed next to each other?

Please email us at boutique@campbestival.net with the names of the Lead Bookers and your Booking Confirmation codes to register your request, but please note this may not always be possible – in Boutique Camping we group the types of accommodation together, so please bear in mind if you and your friends have booked different accommodation types, this may make it difficult to fulfil your request.

I still have some questions; can I contact you?

Yes, we can be reached on boutique@campbestival.net or +44 (0)207 009 3484. Please note there will be a full information pack sent out 1 week before the festival.