

**Terms and Conditions for Ticket Purchasing by Deposit Ticket Scheme
SCHEME A**

1. 'Citadel General Admission & Teen Tickets' for Citadel 2019 ("**Tickets**") can be bought using a Deposit Ticket Scheme ("**DTS**") that allows Tickets to be paid for over four (4) payments (each an "**Instalment**"). The DTS is available to any customer buying a ticket between 27th February 2019 at 09:00am and 31st March 2019 at 6pm (the "**Eligibility Period**"), subject to Ticket availability. The Eligibility Period may be shortened or extended by us at our discretion. The first Instalment must be paid within the Eligibility Period.
2. The full price of your purchase of the Ticket (being £44.25 per General Admission Ticket including booking fee, and £28.75 per Teen Ticket including booking fee), plus a per transaction delivery fee of £2.75 for post delivery to the UK (or £2.75 for collection at the box office by overseas customers) will be charged as follows:

Instalment	Amount	Due date
First	General Admission Ticket: £16.00 per Ticket, plus the booking fee of £4.75 per ticket Teen Ticket: £6.25 per Ticket, plus the booking fee of £3.75 per ticket (Non-refundable)	Charged Immediately
Second	General Admission Ticket: £8.00 per Ticket Teen Ticket: £6.25 per Ticket	1 st April 2019
Third	General Admission Ticket: £8.00 per Ticket Teen Ticket: £6.25 per Ticket	1 st May 2019
Fourth	General Admission Ticket: £7.50 per Ticket Teen Ticket: £6.25 per Ticket PLUS a per transaction delivery fee of £2.75 (post delivery to the UK) or £2.75 (collection at the box office by overseas customers)	3 rd June 2019

3. Subject to paragraph 10 below, the first Instalment is non-refundable and no claim can be made to recover this money in any way whatsoever.
4. The first Instalment will be charged to your credit or debit card immediately. The second Instalment will be automatically charged to your credit or debit card on or just after the 1st April 2019. The third Instalment will be automatically charged to your credit or debit card on or just after the 1st May 2019. The fourth Instalment will be automatically charged to your credit or debit card on or just after the

3rd June 2019 without further recourse to you, unless you contact Ticketmaster on 0844 999 9999 to pay the final Instalment before the due date. If your card is declined, you will be contacted for an alternative card. If we are not provided with an alternative card within 5 days of the due date, your Ticket will be void, but you will not receive a refund for the first Instalment.

5. A per transaction cost of delivery of the Ticket (£2.75 for post delivery to the UK or £2.75 for collection at the box office by overseas customers) will be added to, and paid for at the time of, the final Instalment.
6. The transaction will be completed only once your payment of all Instalments has been processed, with the total of £44.25 (for General Admission Tickets) and/or £28.75 (for Teen Tickets), plus per transaction delivery fee, paid in full.
7. **If you do not pay the final Instalment in full in accordance with clause 4, you will lose (i) the first Instalment; and (ii) the Ticket(s) to which you were entitled under the DTS.**
8. The DTS requires that, at the time the first Instalment is made, you make a full commitment to purchase a Ticket and pay the full Ticket price plus booking fee and delivery cost.
9. It is recommended that you ensure that adequate funds are in place to process the payment of both Instalments on the dates set out in paragraph 2 above and that your credit or debit card does not expire before the final Instalment can be charged.
10. The first Instalment is non-refundable save where **Citadel 2019** is cancelled. In all other circumstances, no claim can be made to recover this money in any way whatsoever.
11. These special Terms and Conditions are in addition to Ticketmaster's standard Purchase Policy <http://www.ticketmaster.co.uk/legal/purchase.html>
12. Tickets cannot be refunded or exchanged after your purchase has been completed, save as provided in Ticketmaster's purchase policy referred to in paragraph 11 above.