

Dreamfields 2019 – Frequently Asked Questions

What is the difference between Dreamfields and Pre-Pitch & Party?

The two sites are in different locations and offer different types of accommodation. Dreamfields has a range of premium accommodations including Bell Tents and Cabins and is located by Gold and Silver camping, whereas Pre-Pitch & Party is situated by the Campsite Village and have regular tents ready to move into on arrival. Both areas have proper toilets & showers as well as 24-hour receptions.

Does my Dreamfields accommodation booking give me festival access as well?

No, festival tickets are not included in the accommodation booking – you must purchase these separately [here](#).

What type of ticket do I need to stay in Dreamfields?

Everyone staying in your Dreamfields accommodation must have a 2, 3 or 4-day Creamfields Camping ticket (Standard, Bronze, Silver or Gold) to gain entry.

How does the Dreamfields deposit scheme work?

You pay a 40% deposit up front and then the rest of your payments are spread over 2 more payments of 30% each at later dates. You can get a full explanation at the [Creamfields website](#) and during the booking process.

What are the benefits of booking Dreamfields accommodation?

As well as the accommodation you will have the following:

- Access to private Dreamfields campsite
- Free car park pass (1 per 2 guests)
- 24-hour Dreamfields reception & site security
- Proper toilets & showers
- Pamper tent with hairdryers and straighteners provided
- Phone charging hub (at extra cost)

Do I need to book a car pass?

There is one car pass per two people included with your accommodation, this will be sent out closer to the date of the festival.

When will I receive my festival tickets?

Please go to your point of purchase – [Ticketmaster](#) or [Festicket](#) to find out this information.

When will the arrival information be sent out?

We will contact you via email within 1 week of the festival with a full information pack.

Will I receive anything for Dreamfields in the post?

We only dispatch physical car park passes – we will send all other relevant check-in information by email. Your festival tickets will be posted separately by the company you bought them from.

What are the opening times and when do I have to leave by?

Dreamfields will open at 12:00 noon (midday) on Thursday 22nd August and you will need to leave by 12:00 noon on Monday 26th August.

I have already purchased but cannot remember what is included in my accommodation?

Please check which accommodation type you purchased either by checking your confirmation email or signing in to [your account](#) (Ticketmaster bookings only), you will then be able to see what is included.

What items can I not bring?

You will be able to find details of what you can and cannot bring into the festival at the [Creamfields website](#).

I still have some questions; do you have an email address to discuss any queries?

Yes, we can be reached at vipnation@livenation.co.uk or 02070093484.

How do I access Dreamfields? Where do I go to check-in?

You will be able to find details of what you can and cannot bring into the festival at the [Creamfields website](#).