

Pre-Pitch & Party at Creamfields 2019 – Frequently Asked Questions

What is the difference between Dreamfields and Pre-Pitch & Party?

The two sites are in different locations and offer different types of accommodation. Dreamfields has a range of premium accommodations including Bell Tents and Cabins and is located by Gold and Silver camping, whereas Pre-Pitch & Party is situated by the Campsite Village and have regular tents ready to move into on arrival. Both areas have proper toilets & showers as well as 24-hour receptions.

Does my Pre-Pitch & Party tent booking give me festival access as well?

No, festival tickets are not included in the tent booking – you must purchase these separately [here](#).

What type of ticket do I need to stay in Pre-Pitch & Party?

Everyone staying in Pre-Pitch & Party is required to have a Bronze, Silver or Gold ticket valid for the duration of their stay. This means that Standard ticketholders will not be allowed access to Pre-Pitch & Party.

What are the benefits of booking Pre-Pitch & Party accommodation?

You will enjoy:

- Your choice of a 2, 4, 6 or 8-person Pre-Pitched tent with or without Sleep Bundle
- Access to private Pre-Pitch & Party campsite located next to Campsite Village & Arena Entrance
- 24-hour Campsite reception & site security
- Proper Toilets & Showers

Do I need to book a car pass?

Car Parking is not included in Pre-Pitch & Party so must be booked separately.

When will I receive my festival tickets?

Please go to your point of purchase – [Ticketmaster](#) or [Festicket](#) to find out this information.

When will the arrival information be sent out?

We will contact you via email within 1 week of the festival with a full information pack.

Will I receive anything for Pre-Pitch & Party in the post?

We don't post anything out – we will send all relevant check-in information by email. Your festival tickets will be posted separately by the company you bought them from.

What are the opening times and when do I have to leave by?

Pre-Pitch & Party Campsite is open from 12 noon on Thursday 22nd until 12 noon on Monday 26th August.

What items can I not bring?

You will be able to find details of what you can and cannot bring into the festival at the [Creamfields website](#).

I still have some questions; do you have an email address to discuss any queries?

Yes, we can be reached at vipnation@livenation.co.uk or 02070093484.

How do I access Pre-Pitch & Party? Where do I go to check-in?

You will be able to find details of what you can and cannot bring into the festival at the [Creamfields website](#).