



## BOOKING INFORMATION

**The RIP upgrades do not include a festival ticket, you must already have a festival ticket in order to purchase these packages.**

**This is a pilot event as part of the second phase of the Government's Event Research Programme. All ticket holders will need to take a lateral flow test at home or at a NHS Lateral Flow test site and received a negative result in order to gain entry, as well as take a PCR test.**

We couldn't be more excited to be inviting our loyal RIP customers back home as part of the Download Pilot event this June!

With an overall festival capacity of only 10,000 people, RIP spaces will be very limited. The experience will be as close to a normal RIP experience as we can make it, but due to the unique nature of this event some facilities and opportunities won't be available and others will remain subject to change.

Please pay special attention to the package descriptions below, where we try to outline what's included as best we can.

We're really looking forward to seeing as many of you at Park Farm as possible this June.

Please ensure you read all descriptions and notes before buying for full info on what each package includes. Please note any images used at points of sale are representative and final supplied products may vary. Below you can find General Info sections on booking, plus some Frequently Asked Questions!

## GENERAL INFORMATION FOR ALL BOOKERS:

Booking accommodation to stay in Park Farm gives you access to a host of benefits including: the exclusive RIP Pilot T Shirt, proper toilets and hot showers.

- Park Farm is open from 1pm on Friday 18<sup>th</sup> June until 11am on Monday 21<sup>st</sup> June 2021
- The RIP Pilot experience will be as close to a normal RIP experience as possible, but due to the unique nature of this event some facilities and opportunities won't be available and others will remain subject to change.
- All images are of expected accommodations but be advised they may be subject to some minor changes (for example in furniture colouring or exact layout) depending on exact availability.
- Due to adverse weather conditions, production changes or other circumstances, exact parking locations may change.
- A shuttle bus service to and from the festival arena will be provided as walking is prohibited between Park Farm and the Arena for this event
- Shuttle bus service is expected to operate an hour before the arena opens until an hour after the arena closes
- This is an over 16 years old only event, no under 16s allowed
- Only the advertised number of people for your tent size can stay in the accommodation.
- Rock by day and rest by night. RIP is a quiet campsite, so please keep noise to a minimum after 1am. Please respect your neighbours by observing the quiet time. Remember accommodation walls aren't as thick as your walls back home! Please note some noise caused by festival production / vehicles and the nearby airport will be unavoidable.
- Strictly NO GAS canisters or petrol fuelled cookers will be allowed anywhere on site. Please see the Download website for a list of alternatives and to check on other prohibited items/substances before you pack.
- Please raise BBQ's and camping stoves at least 30cms off the ground to avoid burning the site. Bricks are available for you to use, please ask the RIP Reception. Open campfires are strictly prohibited.
- VIP Nation reserves the right to eject those disturbing the peace without readmission or refund.
- Once purchased, RIP Pilot packages are not returnable or exchangeable, please see Terms & Conditions for refunds policy [here](#)
- For VIP Nation terms & conditions for this purchase visit [this link](#)
- For general Download questions (like things you can't bring) please refer to the Download Website.
- For Classic Bell bookings we will require a £50 refundable deposit upon check in.

## **PARK FARM RIP PILOT CAMPING**

**This upgrade does not include a festival ticket, you must already have a festival ticket in order to purchase this package.**

To ensure an enjoyable and comfortable RIP experience, campers will have access to a maximum pitch size of 22m<sup>2</sup> (metres squared) in Park Farm

### **RIP Pilot Camping in Park Farm includes:**

- Pitch your own tent in Park Farm
- Car parking adjacent to your tent
- Private VIP campsite with: 24h reception, proper toilets & warm showers
- Pamper areas with blow dryers, straighteners and mirrors
- Shuttle bus service to and from the festival arena (for this event walking is prohibited between Park Farm and the Arena)
- Exclusive RIP Pilot 2021 T-Shirt
- Access to RIP Barn or Oakroom
  - Convenience shop
  - Breakfast available daily\*
  - Food options and alcohol\*
  - Seating areas with firepits
  - RIP Pilot entertainment - Live DJ on Friday

\*At extra cost

## **RIP PILOT CLASSIC BELL FOR 2 OR 4 IN PARK FARM**

**This upgrade does not include a festival ticket, you must already have a festival ticket in order to purchase this package.**

### **Classic Bell includes:**

- Padlock for canvas door
- Ground sheet
- Carpet
- Inflatable air mattresses
- Duvet(s) & pillows
- Cotton bed linen
- Bath towel per person
- Small mirror

- Battery operated lanterns
- Battery operated hanging room light
- 2 bedside tables
- Doormat

**Dimensions:** 5 metre diameter x 3 metre central height

**Your RIP Pilot Park Farm purchase also includes:**

- Private VIP campsite with: 24h reception, proper toilets & warm showers
- Car parking adjacent to your tent
- Pamper areas with blow dryers, straighteners and mirrors
- Shuttle bus service to and from the festival arena (for this event walking is prohibited between Park Farm and the Arena)
- Exclusive RIP Pilot 2021 T-Shirt
- Access to RIP Barn or Oakroom
  - Convenience shop
  - Breakfast available daily\*
  - Food options and alcohol\*
  - Seating areas with firepits
  - RIP Pilot entertainment - Live DJ on Friday

\* At extra cost

**RIP CAMPERVAN/CARAVAN PITCH ONLY**

**This upgrade does not include a festival ticket, you must already have a festival ticket in order to purchase this package.**

**This upgrade is for one Campervan/Caravan plot only.** Everyone staying in your campervan must also buy an RIP Pilot Camping ticket separately

**RIP Campervan/Caravan Pitch Only (Park Farm) includes:**

- You will be allocated a hard-standing pitch and your camping vehicle must fit within this space. Only one vehicle is permitted per pass.
- Electrical hook-ups are included.

**RIP PILOT HOTEL ROOMS AT THE FARMHOUSE HOTEL**

**includes:**

- 3 nights double occupancy (check in Friday 18th, check out Monday 21<sup>st</sup>)

- All rooms feature a TV with Freeview channels, tea/coffee making facilities and ensuite bathroom
- Hotel check-in 1pm - 10pm
- 24 Hour RIP Reception. Located in the grounds of Park Farm but not in the Hotel Itself
- Pamper areas with blow dryers, straighteners and mirrors
- Shuttle bus service to and from the festival arena (for this event walking is prohibited between Park Farm and the Arena)
- Exclusive RIP Pilot 2021 T-Shirt
- Access to all Park Farm Facilities
- Convenience shop
- Breakfast in the Barn included daily
- Food options and alcohol\*
- Seating areas with firepits
- RIP entertainment - Live DJ over the weekend
- \*At extra cost

#### **ACCESSIBILITY:**

If you have any special access requirements or concerns, please contact VIP Nation here  
vipnation@livenation.co.uk

Live Nation and VIP Nation will use their reasonable efforts to assist with any such special access requirements or concerns.

More information on Access facilities can be found [here](#).

Please see below for FAQs

## FREQUENTLY ASKED QUESTIONS

### **What do I need to know about the Download Pilot?**

Everything you need to know about the Download Pilot can be found [here](#).

### **Does my RIP booking give me festival access as well?**

The RIP upgrades do not include a festival ticket, you must already have a festival ticket in order to purchase these packages.

### **What are the opening times and when do I have to leave by?**

Park Farm is open from 1pm on Friday 18<sup>th</sup> June until 11am on Monday 21<sup>st</sup> June 2021

### **Is there a payment plan?**

Due to the event being held imminently, there is not enough time for us to run a payment plan for this event.

### **Do I need to book a car pass with my RIP booking?**

No. For RIP Camping there is one car pass included with each booking. For RIP accommodations, there is one pass per two guests included in your booking.

### **Can I bring a gazebo or similar?**

Due to the overwhelming demand for space at RIP, gazebos will only be permitted for parties of 4 or more sharing a tent in Park Farm.

### **What items can I bring / not bring?**

Please refer to [the Download website](#) for this information as the same restrictions apply to RIP as the general camping areas.

### **Will there be more RIP accommodations or hotel packages released?**

We have a limited capacity and therefore only have the RIP camping in Park Farm, Bell Tents and Campervan plots this year. RIP at Download 2022 is on sale with a wide range of packages [here](#).

### **How do I book a free PA ticket?**

For more information on booking a PA ticket please visit [here](#) where you will find details on how to apply using the [Access Requirements Form](#)

STILL HAVE QUESTIONS?

Please contact VIP Nation here [vipnation@livenation.co.uk](mailto:vipnation@livenation.co.uk)